## Alumni Survey Bounce and Open Rate

```
library(data.table)
library(tidyverse)
## -- Attaching packages -----
                                              ----- tidyverse 1.3.0 --
## v ggplot2 3.3.5
                      v purrr
                                0.3.4
## v tibble 3.1.2
                      v dplyr
                               1.0.7
## v tidyr 1.1.3 v stringr 1.4.0
## v readr
           1.4.0
                      v forcats 0.5.1
## -- Conflicts ----- tidyverse_conflicts() --
## x dplyr::between() masks data.table::between()
## x dplyr::filter() masks stats::filter()
## x dplyr::first() masks data.table::first()
                    masks stats::lag()
masks data.table::last()
## x dplyr::lag()
## x dplyr::last()
## x purrr::transpose() masks data.table::transpose()
Load Data
# list of people
dt_roster <- read_csv('data/alumni_scrape.csv', col_types=cols()) %>%
  select(Email = email, Name = name, Cohort = cohort, Gender = gender,
        Year_Graduation = year_graduation,
        Block = blocking_genderyear_assignments)
# attrition, bounced, round 1 post-send merged status
r1_g1_bounce <- read_csv('data/round1_0702_group1_0702_0941.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`) %>%
  filter(MStatus == 'BOUNCED')
r1 g2 bounce <- read csv('data/round1 0702 group2 0702 1028.csv', col types=cols()) %%
  select(Email, MStatus = `Merge status`) %>%
  filter(MStatus == 'BOUNCED')
r1_g3_bounce <- read_csv('data/round1_0702_group3_0702_1055.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`) %>%
  filter(MStatus == 'BOUNCED')
# final status, sent, opened
r1_g1_status <- read_csv('data/round1_0702_group1_0708_1033.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`)
r1_g2_status <- read_csv('data/round1_0702_group2_0708_1220.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`)
r1_g3_status <- read_csv('data/round1_0702_group3_0708_1122.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`)
r2_status <- read_csv('data/round2_0709_all_0716_1117.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`)
r3_status <- read_csv('data/round3_0716_all_0722_1046.csv', col_types=cols()) %>%
```

```
select(Email, MStatus = `Merge status`)
r4_status <- read_csv('data/round4_0722_all_0723_1131.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`)
r5_status <- read_csv('data/round5_0723_all_0724_1219.csv', col_types=cols()) %>%
  select(Email, MStatus = `Merge status`)
# outcome, Qualtrics completion
dt qualtrics <- read csv('data/Qualtrics downloaded 20210726.csv', col types=cols()) %>%
  select(Email = RecipientEmail, Duration = `Duration (in seconds)`,
         Long = LocationLongitude, Lat = LocationLatitude) %>%
  slice(3:n()) %>%
  mutate(Duration = as.numeric(Duration),
         Long = as.numeric(Long),
        Lat = as.numeric(Lat))
# emails to exclude
ex_emails <- c('deveshkhandelwal@berkeley.edu', 'rahosbach@berkeley.edu',
               'tgao2020@berkeley.edu', 'mirza2020@berkeley.edu')
```

## Combine Data

```
dt agg <-
  # roster does not contain us
  dt roster %>%
  select(Email) %>%
  # bounce
  left_join(bind_rows(r1_g1_bounce, r1_g2_bounce, r1_g3_bounce) %>%
              add_column(bounce = 1) %>%
              select(-MStatus),
            by = 'Email') %>%
  replace(is.na(.), 0) %>%
  # non-compliance: email_sent status for all 5 rounds
  left_join(bind_rows(r1_g1_status %% filter(MStatus == 'EMAIL_SENT'),
                     r1_g2_status %>% filter(MStatus == 'EMAIL_SENT'),
                     r1 g3 status %>% filter(MStatus == 'EMAIL SENT')) %>%
              filter(!Email %in% ex_emails) %>%
              inner_join(r2_status %>% filter(MStatus == 'EMAIL_SENT') %>% select(Email),
                         by='Email') %>%
              inner_join(r3_status %>% filter(MStatus == 'EMAIL_SENT') %>% select(Email),
                         by='Email') %>%
              inner join(r4 status %% filter(MStatus == 'EMAIL SENT') %% select(Email),
                         by='Email') %>% # 4 & 5 are the same?
              inner_join(r5_status %>% filter(MStatus == 'EMAIL_SENT') %>% select(Email),
                         by='Email') %>%
              add_column(non_complier = 1) %>%
              select(-MStatus),
            by = 'Email') %>%
  replace(is.na(.), 0) %>%
  # compliers: people who opened at least 1 round
  mutate(complier = 1 - (bounce + non_complier)) %>%
```

## **Output Data**

```
# output
write_csv(dt_agg, 'data/agg_table.csv')
```

## Quick Look

```
dt_agg %>%
 select(Block, bounce, non_complier, complier, completion) %>%
 gather(measure, value, -Block) %>%
 group_by(Block, measure) %>%
 summarise(value = sum(value)) %>%
 spread(measure, value) %>%
 select(Block, bounce, non_complier, complier, completion)
## `summarise()` has grouped output by 'Block'. You can override using the `.groups` argument.
## # A tibble: 3 x 5
## # Groups:
              Block [3]
##
    Block bounce non_complier complier completion
    <dbl> <dbl>
                       <dbl>
                               <dbl>
## 1
        1
              42
                          123
                                   204
                                               66
## 2
        2
              39
                           66
                                   263
                                               78
## 3
        3
              45
                          125
                                   198
                                               85
```