Thomas Rudge

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Summary

Technical Business Analyst with over 10 years' experience in banking business and IT Change.

- Working on system adoptions and migrations. Deeply involved with solution assessment, requirements management, operations process redesign and enhancement, user acceptance testing, and implementation planning and execution. Firm knowledge of the end to end project life cycle and agile, waterfall, methodologies.
- Designed and built analysis and testing programs for the JPMC biennial price quality assessment, used to process millions of vendor and internal trade prices and drive the firm-wide pricing policy.
- Identified and implemented changes in Barclays reconciliation business logic that resulted in a 5% increase in system straight through processing, moving tens of thousands of records away from manual intervention.
- Awarded JPMC Going The Extra Mile award for supporting other projects analysis work, developing automated analytical tools for the team, and advising on best practice and document templates.
- Awarded Barclays Significant Technology Achievement Award in recognition of the outstanding contribution to the Kenya Replatforming Programme in the roles of Business Analyst and Implementation Manager.
- Solid communication skills. Experienced in facilitating requirements workshops, brainstorming sessions, training sessions, presentations, and meetings at all levels. Produced bespoke reports and MI for senior management.

Technical Skills

Process Optimisation, Change Management, Team Management, Requirements Management, Risk Management, Process Modelling, Agile, Waterfall, Data Analysis, Automation, Ruby, Rails, Rspec, Python, Javascript, Jquery, Ajax, GIT, SQL, HTML, CSS, SASS, Linux, MS Excel, MS Access

Experience

Business Analyst (AVP), Reference Data, JPMorgan Chase, Jul 2017 – Present

- Successfully migrated the American Private Bank onto JPM's firm-wide strategic asset pricing platform.
- Raised multiple changes to enhance the pricing service and reduce operational overhead.
- Automated common BA tasks, including data enrichment via system API, testing, and data analysis.
- Created Business Analyst documentation templates and advised best practice.

Freelancer, Oct 2014 – Aug 2016

- Designed and built Nepos, a point of sale and cash management system for start-ups and small businesses. Currently in use by several businesses in the north east of India.
- Created desktop app that creates Swift MT940 statements from financial records for a German company.
- Provided Business Analyst services to a finance company for various projects in Kohima.

Career Break, Jul 2013 - Jul 2014

Technical Subject Matter Expert, Reconciliations, Barclays, Sep 2010 – Jun 2013

- Part of the Payment Reconcilliations Management Team.
- Responsible for the proactive optimisation of operational processes and systems. Advisor to business management on operations, technology, and change.
- Business technical lead in change activities, including requirement management, solution assessment, impact analysis, risk analysis, testing, and implementation management.
- Owned and managed system configuration for the Corporate banks main reconciliation system.

Business Analyst, Corporate Change, Barclays, Mar 2008 – Aug 2010

- Elicited and documented stakeholder and end user requirements.
- Performed impact assessments of proposed change on business operations and systems.
- Designed and managed the execution of User Acceptance Tests.
- Contributed to implementation plans and performed post implementation analysis and lessons learnt.

System Administrator, Global Payments, Barclays, Jun 2007 – Feb 2008