

Thomas Rudge

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Summary of Skills

Business Analyst and Developer with over 8 years' experience in Business and IT Change.

- Awarded Barclays Significant Technology Achievement Award in recognition of the outstanding contribution to the Kenya Replatforming Programme in the roles of Business Analyst and Implementation Manager. Awarded by CIO of Technology and COO of Barclays Africa.
- Business Technical Lead on significant upgrades to corporate reconciliation system, from TLM2.0 to TLM2.7; and later from TLM2.7 to Intellimatch. Deeply involved with solution assessment, requirements management, operations process redesign and enhancement, user acceptance testing, and implementation planning and execution.
- Overseen the success of numerous projects from inception to implementation, attaining a firm knowledge of the end to end project life cycle within waterfall and agile methodologies.
- As a Technical SME I routinely identified potential enhancements to TLM system configuration by retrieving large data sets (1k < 100k rows) via custom SQL, and analysing them via Excel. In six months the changes resulted in a five percent increase in system straight through processing, moving thousands of records away from manual intervention.
- Proven leadership skills with extensive experience managing operation, test, and implementation teams in the UK and India.
- High risk awareness. Completed risk assessments, created control frameworks, owned and performed audits for new and updated operational processes and systems; both internally and in collaboration with third parties.
- Solid communication skills. Experienced in facilitating requirements workshops, brainstorming sessions, training sessions, presentations, and meetings at all levels. Produced bespoke reports and MI for senior management.

Technical Skills

Process Optimisation, Project Management, Team Management, Requirements Gathering, Analysis, Risk Management, Waterfall, Agile, Ruby, Rails, Python, Javascript, JQuery, Ajax, GIT, SQL, HTML, CSS, SASS, MS Excel, MS Access

Experience

Freelance, Oct 2014 – Aug 2016

- Designed and built Nepos, a point of sale and cash management system for start-ups and small businesses. Currently in use by several businesses in the north east of India.
- Created desktop software that creates Swift MT940 cash statements from financial records for a company in Germany.
- Provided Business Analyst services to a finance company for various projects in Kohima.

Career Break, Jul 2013 – Jul 2014

- During this time I moved to Nagaland in India to spend time with my wife's family, and get to know her place of birth, culture, and customs. As well as exploring her beautiful country I spent a lot of my time acquiring knowledge and learning new skills through online resources.

Barclays, Sep 2010 – Jun 2013

Technical Subject Matter Expert (Analyst)

- Senior analyst in the management team of the corporate and investment bank's reconciliation services utility. Responsible for the proactive optimisation of operational processes and systems. Advisor to senior business management on operations, technology, and change.
- Business technical lead in change activities, including requirement elicitation, solution assessment, impact analysis, risk analysis, testing, and implementation management.
- Generated and maintained bespoke MI using SQL for various areas in the department.
- Worked with external auditors to develop a control framework for the reconciliation of a national payment system.

Barclays, Mar 2008 – Aug 2010

Business Analyst, Corporate Change

- Eliciting and documenting stakeholder and end user requirements
- Performed impact assessments on business operations and systems
- Contributed to operational risk assessments and developing effective controls.
- Designing and managing the execution of User Acceptance Tests.
- Contributing to implementation plans and performing post implementation analysis and lessons learnt.

Barclays, Jun 2007 – Feb 2008

TLM System Administrator

- Monitoring and administration of Smartstream TLM system and SSR Swift messaging systems.
- System monitoring via logs and SQL queries to databases.
- Incident management and resolution.

Voluntary Work

C.C School, Jul 2014 – Jul 2015

English Teacher

- Taught English to class 10 students at the Children's Christian School in Kohima, Nagaland. The school provides education to poor and underprivileged children in the north east of India.

Education

Odin Project, Aug 2016 – Present

Web Development

Business Analysis Excellence Ltd, Aug 2013 - Jan 2014

Business Analysis Practitioner