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Dear Lauren,

Thanks for the pickup this morning. I think you should tell off Rachel (or someone) for not giving me an ETA. Rachel said she would give me an ETA the day before. If she sent it it didn't reach me. Your lads arrived and found no-one there. They rang me, and fortunately i was out of the shower. Not a major disaster, but a glitch you might like to know about.

Pickup up from CB3

Now for this i shall not be around, but there's no problem, beco's the porters will be.

You might like to be told that (never mind what your satnav tells you) you are not allowed to turn into Silver street from the West, but have to come through town, over the bridge. This is a pain, but—once you reach Queens'—actually getting in is fairly straightforward.

I attach a few jpgs. The first is a view, from the other side (the south side) of the road, of the gate to our car park. You will notice on the right-hand gatepost an intercom with a button wot you press. It connects you to the Porters' Lodge. You tell them you are PSS Removals and that you have come to pick up Dr. Forster's stuff from W2. They will buzz you in. You should be able to park reasonably near the large door in the redbrick building which you see in close-up in the second jpg. (You can't see it in the first jpg beco's the right gatepost is obscuring it). In fact i think it would be considered entirely in order for you to back up to the large doors that you see in the picture, since you are doing pickup/delivery. You go through the doors (which will open magically) and look to your left, through a glass door (which doesn't open magically). Then you will see two doors, as in the third jpg, and the rightmost one is W2. The porters are expecting you and will give you the key to W2.







There are two rooms, the first one has an ensuite. The idea is that you take **everything** in the first room, and **nothing** else (nothing in the ensuite):

I hope this is all clear!