Tom Kisner

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TECHNICAL SKILLS

- **Proficient:** JavaScript, React.js, Material UI, Node.js, Express, PostgreSQL, Git, HTML, CSS
- **Exposure:** SQLite, MongoDB, Heroku, AWS, Python

PROFESSIONAL EXPERIENCE

Blue Cross Blue Shield| IT Developer | Remote   **May 2023 – Present**
Blue Cross Blue Shield| Associate IT Developer | Remote   **July 2021 – May 2023**

- Developed enterprise-wide single page application that renders contact information, preferences, and consents dynamically based on passed configuration with integrations to various enterprise APIs.
- Developed a configuration tool which allowed non-technical users to design webpages. The generated configuration when passed to the rendering application would be identical to preview and fully functional.
- Developed functionality to allow non-technical users to configure consents, preferences, and terms of use that are used in multiple applications throughout the organization.
- Developed customer preference, consent, and terms of use history tools for use by the legal department.
- Updated Do Not Call file scrubbing process flow to utilize AWS S3 for storage of administrators raw file uploads and processed contact lists.
- Responsible for onboarding new developers and reviewing code of non-senior developers.
- Integrated SPA into companywide "Connect of Connects" initiative.

Blue Cross Blue Shield| IT Contractor | Jacksonville, FL | Remote   **May 2019 - July 2021**

- Used Material Design, styled components, and custom components to transform design mockups into functional code with high attention to detail.
- Updated Node API when required to implement new features, or to accommodate changes to desired functionality.
- When assigned issues by the quality assurance team, provided an analysis of the issue, scoped resolution time, and implemented the solution.
- Researched and implemented solutions for security issues identified by vulnerability scans.
- Utilized JWT tokens to authenticate users.
- Implemented access control for user data and administrator enterprise record configuration tools as determined by role identified in user's JWT.
- Performed work estimates and raised dependencies while planning work, to create and implement projects.
- Discussed various solution possibilities with supervisor and project architect to help decide on best possible approach given business needs and defined constraints.

EDUCATION

B.A. International Economics, Bethany College, Summa Cum Laude   **May 2011**

Lambda School - Full Stack Web   **February 2019**

- Immersive full stack web development program focused on learning through the development of real world projects.