

THOMAS NATHANIEL MOTT

USER EXPERIENCE DESIGNER

thomasnmott1997@gmail.com
07789699353

About me

I've worn many hats as a designer, working on projects that use product, graphic, service, user interface and user experience design. I take every opportunity to evolve my thinking to deliver human centred designs and experiences.

Education

User Experience Design MA **Distinction (72%)**
Loughborough University

Key modules: Service Design for Social Innovation, Usability Principles and Practice, Industry Project, Design Research Methods, Design for Behaviour Change.

Final project: Industrial symbiosis in UK manufacturing industries.

Product design BSc **1st (78%)**
Bangor University

Key modules: Design communication, Design and Manufacture, Professional Practice, Workplace Experience.

Final project: Designing a tangible solution to panic attacks.

A Level **A*** Product design
Clitheroe Royal Grammar **B** Mathematics with Mechanics,
General Studies
C Physics, Biology

GCSE **3 x A***
St Wilfrid's Academy **5 x A** Inc. Maths, Science & English
2 x B

Duke of Edinburgh Bronze, Silver and Gold achieved

Volunteering

Huddlesden Scout Group
Scout leader: Oct 2010 - May 2015

At these sessions I assisted leaders, supported scouts, supervised outings and managed games and activities.

British Heart Foundation
Customer assistant: Sep 2015 - Feb 2016

During this time I was in charge of maintaining and organizing the shop floor and serving the customers. I also attended CPR training.

Work Experience

Sunderland Peacock Architecture, Clitheroe
Junior architect: Oct - Nov 2016
Building surveying
Draughtsman

WM Design & Architecture, Anglesey
Junior architect: Jan - Mar 2017
3D digital draughtsman
Bespoke design for clients

Woodscape, Blackburn
Junior designer: Jan - Aug 2018
Market research and social media management
Bespoke design for clients
User interface design and website updates

Tom Vousden, Llangefni
Junior designer: Jun - Jul 2018
Bespoke furniture design & manufacture
Product photography and website updates

Tmto Design, Bangor
Founder: Nov 2018 - Nov 2019
Graphic design & illustration
User experience design
User interface design

M-Sparc, Gaerwen
Maker space manager: May 2019 - Sep 2019
Graphic design & branding
Assisting businesses with design and innovation
Building user interface for IOT devices

Jonk Design, Dwyran
UX / UI designer: Oct 2018 - Jan 2020
Graphic design & branding
User Interface design
Website updates

Mojeek, Brighton
Frontend UX / UI developer: Sep 2020 - Current
Graphic design & branding
User Interface design
User Experience testing
Leading teams to develop new services
Website development

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Skills

Prototyping: Sketching, 3D printing, foam modelling, prototyping using wire framing tools (Adobe XD, Sketch, Axure RP).

Research: User centred & holistic design process, A/B testing and experiment, Usability reviews.

Design: Illustration & UI graphics (Adobe design suite), user flows.

Development: HTML, CSS, Javascript, PHP, Python.

Collaborative: Works well on initiative, team player, problem solver, capable leader, detail oriented.

Experience

Usability Principles:

I conducted a series of heuristic, performance, biometric and satisfaction assessments on multiple high traffic website to iterate and improve it in order to increase user satisfaction, conversion rates and sales.

Design Research Methods:

This was a project with the company Hubbub, in which we were asked to conduct research into the behaviour of consumers around the consumption of fast fashion. This ranged from contextual observation to interviews and was articulated using methods such as affinity mapping to gain varied insights.

Service Design:

Working on developing and restructuring services for vulnerable individuals during the Covid -19 pandemic . It was a very meaningful and user focused design project. The design output involved a social business model canvas, service blueprint and customer journey maps.

Web Development:

My interest began attending code labs at Loughborough University and found the problem solving very enjoyable. Since then I have built and maintained pages for several websites, both personally and professionally utilising modern frameworks such as React and Scss.

Team Leading:

Leading teams to develop new services had given me a lot of experience with collaboration, testing and idea generation within a multidisciplinary team. It has given me the opportunity to teach and advocate for design practices to improve product outcomes.