

# Thomas Nguyen

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## EDUCATION

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**University of Utah, David Eccles School of Business**

*Bachelor of Science, Finance*

GPA: 3.59 *Dean's List*

Salt Lake City, UT

*May 2020*

### Related Coursework

- Business and Professional Communication – Developed communication skills and professional writing.
- Information Systems – Proficient in Microsoft Excel, Word, and PowerPoint
- Principles of Accounting – Knowledgeable about accounting principles, as well as familiar with financial statements.
- Financial Management – Financial analysis, capital budgeting, and capital structure.

## WORK EXPERIENCE

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### Fidelity Investments

*Customer Relationship Advocate*

Salt Lake City, UT

*October 2020 - Present*

- Collaborate and partner with team members to identify, resolve, and address various situations.
- Educate clients on options to enhance their financial security.
- Support clients with traditional banking needs and complex service transactions by putting the customer's needs at the center of everything.
- Provide and support clients by facilitating timely, accurate, and efficient transactions.

### JP Morgan Chase

*Associate Banker*

Salt Lake City, UT

*February 2020 – October 2020*

- Exhibit strong customer service skills by presenting consumer-bank focused products and services while proactively educating clients on utilizing available access channels.
- Providing proactive customer outreach to gauge success and offer new tools to help customers meet their consumer banking and investment goals.
- Establish personal connections by engaging customers, as well as being courteous in a professional environment.

## SKILLS

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- Proficient with spreadsheets, word processing, and presentation applications
- Knowledge and understanding of finance and accounting principles
- Ability to gather data, analyze, and present information

## EXTRACURRICULAR ACTIVITIES

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### University of Utah Esports Athlete

*League of Legends Player/Team Captain*

Salt Lake City, UT

*August 2017 - Present*

- Earning scholarship as a member of the very first esports varsity program at the University of Utah.
- Demonstrate great ability to work in a team environment through regular team practice and discussion.
- Led team by suggesting and implementing new ideas to improve the unity and atmosphere of the team.
- Competed and led the team to place top 24 among hundreds of colleges in the nation.