Thomas Skowronski

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GitHub:
https://github.com/ThomasSkowronski

EDUCATION

Masters: Computer Information Systems
Bellevue University - 2019 - June, 2021
Concentration in software development

BS Applied Arts and Science
Rochester Institute of Technology - 2012 - 2017
Concentrations in Hospitality Management and 3D digital design
Minor in Sociology

EXPERIENCE

IT Support Analyst, ERS(Electronic Restoration Services)
Whippany, NJ June 2021 - Present

• Installed, configured, and troubleshooted an inter-office VoIP service.
• Implemented a cloud storage infrastructure through Microsoft Office 365, connecting 2 remote offices.
• Provided hardware support throughout an office setting including maintenance and resolution with printers, routers and Windows PC's.
• Seamlessly opened a new office, moving computers and other equipment into the new space.

Assistant Manager, Walt Disney World
Walt Disney World, Orlando, FL - Jan. 2018 - June. 2021

• In a leadership role, delegated work to a team of over 100 employees
• Leveraged various web and mobile applications in order to manage day-to-day operations:
    • Website based employee management systems used to delegate work to team members.
    • Financial back-end used to manage POS authorization and analyze specific financial information.
    • Mobile application used to facilitate a mobile ordering system, servicing over 1,000 guests daily.
• Assisted with troubleshooting various technical systems throughout the work area.
• Trained and coached employees on best practices.

Flow and Logistics Team Member, Target
Harriman, NY - March 2017 - October 2017

• Efficiently and safely received large merchandise shipments, utilizing various inventory technologies in order to track products.
• Maintained an organized back room inventory space for different types of products.
• Received shipments for grocery items and maintained stock while adhering to proper food safety guidelines.