

THOMAS SOAVE

Mississauga, ON

647.391.4410

thomas.soave1@gmail.com

thomassoave.github.io

SUMMARY

Dedicated and detailed oriented Junior Technician with 1 year working in the IT environment.

TECHNOLOGIES

- Windows 8/10/11
- Linux
- Virtualization (Oracle VirtualBox, Hyper V)

PROFESSIONAL EXPERIENCE

Customer Service & Job Organizer

North Star Landscaping INC | October 2019-Present

- Answering phones
- Inputting customer information into the computer
- Organizing jobs for the team

Field Service Technician

Bell Technical Solutions | July 2021 – July 2022

- Installed Bell Fibe products at multiple customer sites/homes
- Diagnosed and repairing Bell Fibe products
- Assisted customers with technical issues

Warehouse & Store Attendant

Canadian Tire Heartland | October 2015 – July 2022

- Track and manage warehouse stock using an internal inventory system (Fast Find)
- Assisted with unloading delivered stock and ensuring they are tagged correctly
- Aided customers with locating needed products

Student Internship

Tech Data Canada (TD Synnex) | March 2021 – July 2021

- Ensured computers are wiped with a wiping software
- Configured customer computers (i.e., Government of Ontario) to their desired needs
- Managed and updated multiple computer systems

Computer Repair Technician

Sheridan Computers | September 2017 – February 2018

- Wiped Sheridan configured computers with a wiping software
- Managed and configured Sheridan machines
- Troubleshooted various technical issues

EDUCATION

triOS College | July 2021

- Diploma with Honours in Information Technology Professional + Internship

PERSONAL INTERESTS

- Creating various virtual machines to study the basic usage of the operating system
- Following the latest technology news