Thomas Zaborenko

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EXPERIENCE
08/2023 – present

ABT ELECTRONICS   **Glenview, Illinois**
Customer Service
- Resolved product or service issues, including facilitating returns, exchanges, and service request.
- Collaborated with sales, technical, and warehouse teams to ensure accurate order fulfillment and timely product delivery.
- Utilized the company's order management system to review, track, and update customer orders and to access inventory levels.
- Participated in ongoing training sessions to stay updated with company policies, product launches, and service enhancements.

08/2022 – 06/2023

J. ALEXANDER'S RESTAURANT   **Northbrook, Illinois**
Administrator
- Assisted management in decision-making procedures by creating daily sales reports.
- Updated Excel spreadsheets and databases eight times per month to track, analyze, and report on costs and sales data.
- Reduced record keeping errors by precisely handling vendor transactions, journal entries, and accounts payable/receivable activities.

03/2022 – 06/2023

J. ALEXANDER'S RESTAURANT   **Northbrook, Illinois**
Restaurant Server
- Established menu knowledge and built rapport with customers to achieve full customer satisfaction and increase average order sizes by 10%.
- Recommended wine pairings with dishes to provide an exceptional experience for diners that contributed to boosting the restaurant's ratings.
- Assisted coworkers during rush-hour periods by taking extra customer orders and bringing out prepared dishes.

EDUCATION
2022 – 2026

DEPAUL UNIVERSITY   **B.S., Mathematics**
Mathematics Concentration: Financial Mathematics
Awards & Engagements: CME Group Foundation Scholarship | Dean's List (GPA 3.8) | DePaul Investment Group

SKILLS

- Highly motivated, detail oriented, and team player
- Strong analytical and quantitative skills
- Strong computer skills including Microsoft Office, specifically Excel, Word, and PowerPoint
- Clearly and concisely communicating with associates

PROJECTS

Volatility Strangle Strategy
I developed a trading system that identifies the most volatile stocks and implements a strangle strategy using options. The system dynamically selects stocks, sells out-of-the-money calls and puts with a 45-day expiration, and manages trades based on profitability and time-to-expiration rules. It is built on QuantConnect and uses Python for strategy development, incorporating features like decision-making logic, automated adjustments, and risk management.

For More Projects Visit: https://thomaszaborenko.github.io/