

# PSV Brainport Grid Testing feedback



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# Introduction

This document serves as an introduction for testing our Grid Betting feature, an important component of our gambling platform. The Grid Betting feature allows users to place bets on various sports events in a unique and exciting way, using a virtual grid to make their predictions.

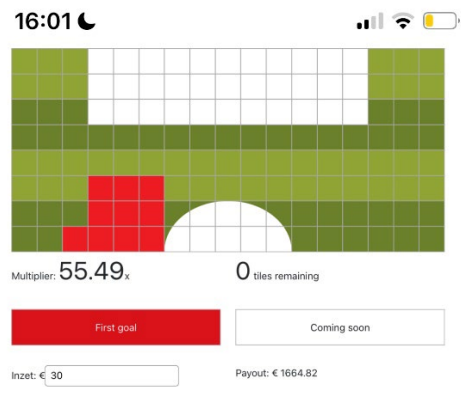
The purpose of this test document is to thoroughly evaluate the functionality, reliability, and user experience of the Grid Betting feature. We aim to identify and address any potential issues, bugs, or limitations to provide our users with a seamless and satisfying gambling experience.

This document describes the testing process, including the test environment, strategy, and planning, as well as the acceptance criteria and the steps to follow when reporting issues. It is vital for every tester to understand and adhere to the procedures and guidelines to ensure consistent and reproducible results.

## steps taken to achieve the test goal

1. Identification of design aspects: The stakeholder identified relevant design aspects that could impact the user experience, such as clarity of instructions, ease of use of the interface, visual attractiveness, and consistency with the gambling platform.
2. Creation of test scenarios: Scenarios were created to evaluate the key design aspects. These scenarios simulated typical user interactions with the Grid Betting feature, such as placing bets and adjusting settings.
3. Conducting the tests: The stakeholder tested the Grid Betting feature based on the defined scenarios. During testing, comments and feedback were collected regarding usability, clarity, and overall visual appeal of the design.
4. Analysis of results: The test results were analyzed to gain insights into the strengths and areas for improvement in the design. Any issues or opportunities for enhancement were identified and documented.
5. Implementing improvements: Based on the test results, appropriate design improvements were made to the Grid Betting feature, such as clarifying instructions, simplifying navigation, and adjusting visual elements. This process can be iteratively repeated to continuously enhance the user experience.

# Test Results



- Zoom in/out inconvenience: Users found the zoom in/out function to be inconvenient. It would be beneficial to explore more user-friendly options for adjusting the screen size.
- Utilizing full-size screen on mobile: Testers suggested optimizing the use of the full-size screen, especially when the phone is rotated to landscape mode. Currently, the user experience in landscape mode is not optimal.
- "Remove all" button suggestion: Testers recommended adding a "remove all" button to easily clear all selections at once, providing a more efficient user experience.
- Confusion with first goal and coming soon: Users found the labeling of "first goal" and "coming soon" to be confusing. Consider revising these labels to improve clarity and user understanding.
- Unclear purpose of "tiles remaining": Testers expressed confusion regarding the purpose of the "tiles remaining" feature. It would be beneficial to provide clearer instructions or explanations to help users understand its function.
- Decimal values for placing bets: Testers encountered issues when trying to place bets with decimal values (e.g., ,XX format). This issue should be addressed to enable users to input precise bet amounts.
- Color scheme feedback: Testers suggested that the color scheme should be adjusted. Instead of having a combination of pitch white and green, it would be preferable to have a consistent green color with white lines.
- Adding explanation and branding: Testers recommended including explanatory information and branding elements to provide users with a better understanding of the feature and to enhance the overall user experience.

Taking this feedback into consideration, improvements can be made to address the mentioned issues and enhance the user experience of the Grid Betting feature.

## Conclusion

The testing of the Grid Betting feature yielded valuable feedback and test results. Several areas for improvement were identified based on user feedback and observations.

Firstly, it was noted that the zoom in/out functionality was not convenient for users, suggesting the need for alternative methods to adjust the screen size. Additionally, optimizing the utilization of the full-size screen on mobile devices, particularly in landscape mode, was recommended to enhance the user experience.

The suggestion to include a "remove all" button for clearing selections at once was well-received, as it would streamline the user workflow and improve efficiency.

Concerns were raised regarding the confusion caused by labels such as "first goal" and "coming soon." Clarifying these labels and providing clearer instructions would help users better understand the purpose and functionality of the Grid Betting feature.

Users also expressed uncertainty about the "tiles remaining" feature, indicating a need for clearer explanations or instructions to ensure its purpose is understood.

Issues with placing bets using decimal values, specifically in the ,XX format, were encountered during testing. Resolving this issue would enable users to input precise bet amounts without any obstacles.

Feedback regarding the color scheme suggested a preference for a consistent green color with white lines instead of a combination of pitch white and green.

Lastly, the suggestion to incorporate explanatory information and branding elements would enhance the overall user experience by providing users with a better understanding of the feature and creating a more engaging environment.

By addressing these test results and incorporating the suggested improvements, the Grid Betting feature can be refined to offer a more user-friendly and intuitive experience, ultimately increasing user satisfaction and engagement.