

Technical Specialist

Customer Focus | Building strong customer relationships and delivering customer-centric solutions.

Manages Ambiguity | Operating effectively, even when things are not certain or the way forward is not clear.

Tech Savvy | Anticipating and adopting innovations in business-building digital and technology applications.

Action Oriented | Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.

Manages Conflict | Handling conflict situations effectively, with a minimum of noise.

Manages Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Technical Expert

Drives Results | Consistently achieving results, even under tough circumstances.

Communicates Effectively | Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences

Tech Savvy | Anticipating and adopting innovations in business-building digital and technology applications.

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Manages Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Genius

Being Resilient | Rebounding from setbacks and adversity when facing difficult situations

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Tech Savvy | Anticipating and adopting innovations in business-building digital and technology applications

Action Oriented | Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.

Situational Adaptability | Adapting approach and demeanor in real time to match the shifting demands of different situations.

Managing Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Genius Admin

Customer Focus | Building strong customer relationships and delivering customer-centric solutions.

Action Oriented | Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.

Resourcefulness | Anticipating and adopting innovations in business- building digital and technology applications.

Interpersonal Savvy | Relating openly and comfortably with diverse groups of people.

Managing Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Communicates Effectively | Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences

Business Expert

Business Insight | Applying knowledge of business and the marketplace to advance the organization's goals.

Customer Focus | Building strong customer relationships and delivering customer-centric solutions.

Drives Results | Consistently achieving results, even under tough circumstances.

Action Oriented | Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.

Organizational Savvy | Maneuvering comfortably through complex policy, process, and people-related organizational dynamics.

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Tech Savvy | Anticipating and adopting innovations in business- building digital and technology applications

Business Pro

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Communicates Effectively | Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences

Plans and Aligns | Planning and prioritizing work to meet commitments aligned with organizational goals.

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Persuades | Using compelling arguments to gain the support and commitment of others.

Resourcefulness | Securing and deploying resources effectively and efficiently

Business Insight | Applying knowledge of business and the marketplace to advance the organization's goals.

Operations Specialist

Action Oriented | Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.

Manages Ambiguity | Operating effectively, even when things are not certain or the way forward is not clear.

Customer Focus | Building strong customer relationships and delivering customer-centric solutions.

Interpersonal Savvy | Relating openly and comfortably with diverse groups of people.

Nimble Learning | Actively learning through experimentation when tackling new problems, using both successes and failures as learning fodder.

Plans and Aligns | Planning and prioritizing work to meet commitments aligned with organizational goals.

Operations Expert

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Manages Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Drives Results | Consistently achieving results, even under tough circumstances.

Resourcefulness | Securing and deploying resources effectively and efficiently

Action Oriented | Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.

Interpersonal Savvy | Relating openly and comfortably with diverse groups of people.

Ops Lead

Ensures Accountability | Holding self and others accountable to meet commitments.

Manages Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Drives Results | Consistently achieving results, even under tough circumstances.

Optimizes Work Processes | Knowing the most effective and efficient processes to get things done, with a focus on continuous improvement.

Manages Ambiguity | Operating effectively, even when things are not certain or the way forward is not clear.

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Interpersonal Savvy | Relating openly and comfortably with diverse groups of people.

Specialist

Drives Results | Consistently achieving results, even under tough circumstances.

Manages Ambiguity | Operating effectively, even when things are not certain or the way forward is not clear.

Nimble Learning | Actively learning through experimentation when tackling new problems, using both successes and failures as learning fodder.

Customer Focus | Building strong customer relationships and delivering customer-centric solutions.

Self Development | Actively seeking new ways to grow and be challenged using both formal and informal development channels.

Expert

Drives Results | Consistently achieving results, even under tough circumstances.

Communicates Effectively | Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences

Tech Savvy | Anticipating and adopting innovations in business-building digital and technology applications.

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Manages Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Lead

Manages Complexity | Making sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

Manages Conflict | Handling conflict situations effectively, with a minimum of noise.

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Optimizes Work Processes | Knowing the most effective and efficient processes to get things done, with a focus on continuous improvement.

Manages Ambiguity | Operating effectively, even when things are not certain or the way forward is not clear.

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Interpersonal Savvy | Relating openly and comfortably with diverse groups of people.

Drives Results | Consistently achieving results, even under tough circumstances.

Creative Pro

Tech Savvy | Anticipating and adopting innovations in business-building digital and technology applications

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Drives Results | Consistently achieving results, even under tough circumstances.

Communicates Effectively | Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Creative

Communicates Effectively | Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences

Tech Savvy | Anticipating and adopting innovations in business-building digital and technology applications

Action Oriented | Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.

Drives Results | Consistently achieving results, even under tough circumstances.

Nimble Learning | Actively learning through experimentation when tackling new problems, using both successes and failures as learning fodder.

Interpersonal Savvy | Relating openly and comfortably with diverse groups of people.

Lead Genius

Tech Savvy | Anticipating and adopting innovations in business-building digital and technology applications

Optimizes Work Processes | Knowing the most effective and efficient processes to get things done, with a focus on continuous improvement.

Manages Conflict | Handling conflict situations effectively, with a minimum of noise.

Decision Quality | Making good and timely decisions that keep the organization moving forward.

Collaborates | Building partnerships and working collaboratively with others to meet shared objectives.

Interpersonal Savvy | Relating openly and comfortably with diverse groups of people.