

Conner Wiley

(980) 229-7745

Connerwileywork@gmail.com

1000 Whaley St, Apt 3094, Columbia SC, 29201

Skills

- Proficient in computer skills
- Fast Learner
- Hard Working
- Efficient Time Management
- Communication
- Cash Handling
- Customer Service

Profile

Motivated worker with formal knowledge gained through excellent classroom and workplace performance. Offers excellent organizational abilities along with proficient skill with computers. Experience with working retail and communicating with customers and coworkers.

Work Experience

Sales Associate | Dollar General | York, SC

April 2022 - June 2022

- Provided high-quality customer service to optimize customer purchasing and payment process.
- Educated customers on available product options to meet and exceed customer service experience.
- Investigated and resolved customer complaints or issues to strengthen store reputation and grow customer retention.
- Operated Point of Sale (POS) system quickly and accurately
- Restocked shelves and faced products in step with company policy.

Character/GM | Escapely

September 2022 - Present

- Led virtual escape room experiences for groups of up to six clients via Zoom, while ensuring an engaging and enjoyable experience within a one-hour timeframe.
- Provided guidance and timely hints upon request, helping participants solve challenges while maintaining a balance between assistance and player autonomy.
- Cultivated strong interpersonal and customer service skills by creating a welcoming and entertaining environment, enhancing client satisfaction.
- Utilized PowerPoint to deliver an immersive experience, adapting to varying client needs and maintaining smooth game flow in a virtual setting.
- Demonstrated time management skills by balancing hint-giving and game pacing, ensuring teams completed the escape room within the allotted hour without rushing or slowing their progress.

Education

York Comprehensive High School

August 2019 – May 2022

- Graduated with a 4.0 GPA
- Member of National Honor Society
- Member of National English Honor Society
- Received certificate of employability soft skills

York Technical College

January 2022 – May 2024

- Received associate's degree in computer technology, programming specialization
- Graduated with a 4.0 GPA