

Country context*	Population (000s)	35,182	Life expectancy at birth (years)	82
	GNI per capita (PPP Int \$)	42,610	Total health expenditure (% GDP)	10.9
	Physician density (per 10 000 population)	2.07	ICT Development Index rank	20
	Nurse & midwife density (per 10 000 population)	9.29	Mobile-cellular subscriptions (% population)	80.05
	Hospital bed density (per 10 000 population)	32	Internet users (% population)	86.8

1. eHealth foundations

National policies or strategies			
	Country response	Global "yes" response [§]	Year adopted
National universal health coverage policy or strategy	Yes	75%	1970
National eHealth policy or strategy	Yes	58%	2000
National health information system (HIS) policy or strategy	No	66%	N/A
National telehealth policy or strategy	No	22%	N/A
Funding sources for eHealth			
	Country response	Global "yes" response [§]	Funding source %**
Public funding	Yes	77%	>75%
Private or commercial funding	Yes	40%	<25%
Donor/non-public funding	—	63%	‡
Public-private partnerships	—	42%	‡
Multilingualism in eHealth			
	Country response	Global "yes" response [§]	Year adopted
Policy or strategy on multilingualism	N/A	28%	N/A
Government-supported Internet sites in multiple languages	Yes	48%	
eHealth capacity building			
	Country response	Global "yes" response [§]	Proportion**
Health sciences students – Pre-service training in eHealth	Yes	74%	50-75%
Health professionals – In-service training in eHealth	Yes	77%	<25%

2. Legal frameworks for eHealth

Policy or legislation – purpose	Country response	Global "yes" response [§]
Defines medical jurisdiction, liability or reimbursement of eHealth services such as telehealth	Yes	31%
Addresses patient safety and quality of care based on data quality, data transmission standards or clinical competency criteria	Yes	46%
Protects the privacy of personally identifiable data of individuals irrespective of whether it is in paper or digital format	Yes	78%
Protects the privacy of individuals' health-related data held in electronic format in an EHR	Yes	54%
Governs the sharing of digital data between health professionals in other health services in the same country through the use of an EHR	Yes	34%
Governs the sharing of digital data between health professionals in health services in other countries through the use of an EHR	Yes	22%
Governs the sharing of personal and health data between research entities	Yes	39%
Allows individuals electronic access to their own health-related data when held in an EHR	Yes	29%
Allows individuals to demand their own health-related data be corrected when held in an EHR if it is known to be inaccurate	Yes	32%
Allows individuals to demand the deletion of health-related data from their EHR	No	18%
Allows individuals to specify which health-related data from their EHR can be shared with health professionals of their choice	No	28%
Governs civil registration and vital statistics	Yes	76%
Governs national identification management systems	No	65%

3. Telehealth

Telehealth programmes country overview

	Health system level**	Programme type**
Teleradiology	Intermediate, Local	Pilot, Established
Teledermatology	Intermediate, Local	Established
Telepathology	Intermediate, Local	Pilot, Established
Telepsychiatry	Intermediate, Local	Pilot, Established
Remote patient monitoring	Intermediate, Local	Pilot, Established

4. Electronic Health Records (EHRs)

EHR country overview

	Country response	Year introduced
National EHR system	Yes	2001
Legislation governing the use of the national EHR system	No	
Health facilities with EHR	Use EHR	Facilities with EHR %**
Primary care facilities (e.g. clinics and health care centres)	Yes	50-75%
Secondary care facilities (e.g. hospitals, emergency care)	Yes	>75%
Tertiary care facilities (e.g. specialized care, referral from primary/secondary care)	Yes	>75%
Other electronic systems	Country response	Global "yes" response [§]
Laboratory information systems	Yes	35%
Pathology information systems	No	18%
Pharmacy information systems	Yes	33%
PACS	Yes	26%
Automatic vaccination alerting system	Yes	10%
ICT-assisted functions	Country response	Global "yes" response [§]
Electronic medical billing systems	Yes	58%
Supply chain management information systems	Yes	58%
Human resources for health information systems	Yes	69%

5. Use of eLearning in health sciences

eLearning programmes country overview

Health sciences students – Pre-service	Country response	Global "yes" response [§]
Medicine	Yes	58%
Dentistry	Yes	39%
Public health	Yes	50%
Nursing & midwifery	Yes	47%
Pharmacy	Yes	38%
Biomedical/Life sciences	Yes	42%
Health professionals – In-service	Country response	Global "yes" response [§]
Medicine	Yes	58%
Dentistry	Yes	30%
Public health	Yes	47%
Nursing & midwifery	Yes	46%
Pharmacy	Yes	31%
Biomedical/Life sciences	Yes	34%



6. mHealth

mHealth programmes country overview

Accessing/providing health services	Health system level**	Programme type**
Toll-free emergency	National, Intermediate, Local	Informal, Established
Health call centres	National, Intermediate, Local	Informal, Established
Appointment reminders	Intermediate, Local	Informal, Pilot, Established
Mobile telehealth	National, Intermediate, Local	Pilot, Established
Management of disasters and emergencies	Local	Informal
Treatment adherence	Intermediate, Local	Informal, Pilot, Established
Accessing/providing health information	Health system level**	Programme type**
Community mobilization	Reg, Nat, Intm, Loc	Pilot, Established
Access to information, databases and tools	National, Local	Pilot, Established
Patient records	Local	Established
mLearning	National, Intermediate, Local	Informal, Pilot, Established
Decision support systems	National, Local	Established
Collecting health information	Health system level**	Programme type**
Patient monitoring	Intermediate, Local	Pilot, Established
Health surveys	Intermediate	Pilot
Disease surveillance	National, Local	Pilot

7. Social media

Social media and health	Country response	Global "yes" response [§]	Year adopted
National policy or strategy on the use of social media by government organizations	Yes	18%	2013
Policy or strategy makes specific reference to its use in the health domain	No	5%	
Health care organizations – use of social media	Country response	Global "yes" response [§]	
Promote health messages as a part of health promotion campaigns	Yes	78%	
Help manage patient appointments	No	24%	
Seek feedback on services	Yes	56%	
Make general health announcements	Yes	72%	
Make emergency announcements	Yes	59%	
Individuals and communities – use of social media	Country response	Global "yes" response [§]	
Learn about health issues	Yes	79%	
Help decide what health services to use	Yes	56%	
Provide feedback to health facilities or health professionals	Yes	62%	
Run community-based health campaigns	Yes	62%	
Participate in community-based health forums	Yes	59%	

8. Big data

Policy or strategy – purpose	Country response	Global "yes" response [§]	Year adopted
Governing the use of big data in the health sector	No	17%	N/A
Governing the use of big data by private companies	No	8%	N/A

LEGEND

* Country context indicators

ICT Development Index Rank. 2015 - <https://www.itu.int/net4/ITU-D/idi/2015/>
All other country indicators. Global Health Observatory. 2012-2014 - <http://www.who.int/gho>

** Glossary

§ Indicates the percentage of participating Member States responding "Yes"

— Don't know

N/A Not applicable

‡ Indicates question was unanswered

□ Question not asked

Zero No funding

International level: Health entities in different geographic regions

Regional level: Health entities in countries in the same geographic region

National level: Referral hospitals, laboratories and health institutes (mainly public, but also private)

Intermediate level: District or provincial facilities: public and private hospitals and health centres

Local or peripheral level: Health posts, health centres providing basic level of care

Informal: Use of ICT for health purposes in the absence of formal processes and policies

Pilot: Testing and evaluating a programme

Established: An ongoing programme that has been conducted for a minimum of 2 years and is planned to continue