United States of America

1. eHealth foundations

National policies or strategies

	Country response	Global "yes" response§	Year adopted
National universal health coverage policy or strategy	No	75%	N/A
National eHealth policy or strategy	Yes	58%	2005
National health information system (HIS) policy or strategy	Yes	66%	2015
National telehealth policy or strategy	No	22%	N/A

Funding sources for eHealth

	Country response	Global "yes" response§	Funding source %**
Public funding	Yes	77%	‡
Private or commercial funding	Yes	40%	‡
Donor/non-public funding	No	63%	‡
Public-private partnerships	No	42%	‡

Multilingualism in eHealth

	Country response	Global "yes" response§	Year adopted
Policy or strategy on multilingualism	—	28%	N/A
Government-supported Internet sites in multiple languages	Yes	48%	

eHealth capacity building

	Country response	Global "yes" response§	Proportion**
Health sciences students – Pre-service training in eHealth	Yes	74%	<25%
Health professionals – In-service training in eHealth	Yes	77%	<25%

2. Legal frameworks for eHealth

Policy or legislation – purpose	Country response	Global "yes" response§
Defines **medical jurisdiction, liability or reimbursement of eHealth services** such as telehealth	Yes	31%
Addresses **patient safety and quality of care** based on data quality, data transmission standards or clinical competency criteria	Yes	46%
Protects the **privacy of personally identifiable data** of individuals irrespective of whether it is in **paper or digital format**	Yes	78%
Protects the **privacy of individuals' health-related data** held in electronic format in an **EHR**	Yes	54%
Governs the **sharing of digital data between health professionals in other health services** in the same country through the use of an EHR	Yes	34%
Governs the **sharing of digital data between health professionals in health services** in other countries through the use of an **EHR**	No	22%
Governs the **sharing of personal and health data between research entities**	Yes	39%
Allows **individuals electronic access to their own health-related data** when held in an **EHR**	Yes	29%
Allows **individuals to demand their own health-related data be corrected** when held in an **EHR** if it is known to be inaccurate	Yes	32%
Allows **individuals to demand the deletion of health-related data** from their **EHR**	No	18%
Allows **individuals to specify which health-related data** from their **EHR** can be **shared with health professionals** of their choice	No	28%
Governs **civil registration and vital statistics**	Yes	76%
Governs **national identification management systems**	No	65%

World Health Organization

3. Telehealth

Telehealth programmes country overview		
	Health system level**	Programme type**
Teleradiology	Intermediate	‡
Teledermatology	Intermediate	‡
Telepathology	Intermediate	‡
Telepsychiatry	Intermediate	‡
Remote patient monitoring	Intermediate	‡

4. Electronic Health Records (EHRs)

EHR country overview		
	Country response	Year introduced
National EHR system	No	N/A
Legislation governing the use of the national EHR system	‡	
Health facilities with EHR	**Use EHR**	**Facilities with EHR %**
Primary care facilities (e.g. clinics and health care centres)	N/A	‡
Secondary care facilities (e.g. hospitals, emergency care)	N/A	‡
Tertiary care facilities (e.g. specialized care, referral from primary/secondary care)	N/A	‡
Other electronic systems	**Country response**	**Global "yes" response§**
Laboratory information systems	N/A	35%
Pathology information systems	N/A	18%
Pharmacy information systems	N/A	33%
PACS	N/A	26%
Automatic vaccination alerting system	N/A	10%
ICT-assisted functions	**Country response**	**Global "yes" response§**
Electronic medical billing systems	Yes	58%
Supply chain management information systems	—	58%
Human resources for health information systems	—	69%

5. Use of eLearning in health sciences

eLearning programmes country overview		
Health sciences students – Pre-service	**Country response**	**Global "yes" response§**
Medicine	N/A	58%
Dentistry	N/A	39%
Public health	N/A	50%
Nursing & midwifery	N/A	47%
Pharmacy	N/A	38%
Biomedical/Life sciences	N/A	42%
Health professionals – In-service	**Country response**	**Global "yes" response§**
Medicine	N/A	58%
Dentistry	N/A	30%
Public health	N/A	47%
Nursing & midwifery	N/A	46%
Pharmacy	N/A	31%
Biomedical/Life sciences	N/A	34%

6. mHealth

mHealth programmes country overview		
Accessing/providing health services	**Health system level****	**Programme type****
Toll-free emergency	National	Established
Health call centres	National	Established
Appointment reminders	‡	‡
Mobile telehealth	National	Established
Management of disasters and emergencies	‡	‡
Treatment adherence	‡	‡
Accessing/providing health information	**Health system level****	**Programme type****
Community mobilization	‡	‡
Access to information, databases and tools	‡	‡
Patient records	National	Established
mLearning	National	Established
Decision support systems	National	Established
Collecting health information	**Health system level****	**Programme type****
Patient monitoring	National	Established
Health surveys	‡	‡
Disease surveillance	‡	‡

7. Social media

Social media and health	Country response	Global "yes" response§	Year adopted
National policy or strategy on the use of social media by government organizations	No	18%	N/A
Policy or strategy makes specific reference to its use in the health domain	‡	5%	
Health care organizations – use of social media	**Country response**	**Global "yes" response§**	
Promote health messages as a part of health promotion campaigns	Yes	78%	
Help manage patient appointments	—	24%	
Seek feedback on services	Yes	56%	
Make general health announcements	Yes	72%	
Make emergency announcements	Yes	59%	
Individuals and communities – use of social media	**Country response**	**Global "yes" response§**	
Learn about health issues	Yes	79%	
Help decide what health services to use	Yes	56%	
Provide feedback to health facilities or health professionals	—	62%	
Run community-based health campaigns	Yes	62%	
Participate in community-based health forums	Yes	59%	

8. Big data

Policy or strategy – purpose	Country response	Global "yes" response§	Year adopted
Governing the use of big data in the health sector	No	17%	N/A
Governing the use of big data by private companies	No	8%	N/A

LEGEND

*   Country context indicators
ICT Development Index Rank. 2015 - https://www.itu.int/net4/ITU-D/idi/2015/
All other country indicators. Global Health Observatory. 2012-2014 -
http://www.who.int/gho

**   Glossary
§   Indicates the percentage of participating Member States responding "Yes"
—   Don't know
N/A Not applicable
‡   Indicates question was unanswered
☐   Question not asked
Zero No funding

International level: Health entities in different geographic regions
Regional level: Health entities in countries in the same geographic region
National level: Referral hospitals, laboratories and health institutes (mainly public, but also private)
Intermediate level: District or provincial facilities: public and private hospitals and health centres
Local or peripheral level: Health posts, health centres providing basic level of care
Informal: Use of ICT for health purposes in the absence of formal processes and policies
Pilot: Testing and evaluating a programme
Established: An ongoing programme that has been conducted for a minimum of 2 years and is planned to continue