THOUHEER HUSSAIN

NETWORK ENGINEER

CONTACT

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Karnataka, Bangalore
560066

EDUCATION

Degree:
Bachelor of Science
Sri Krishna Deva Raya
University.
Anantapur, Andhra Pradesh

SKILLS

LAN/ WAN
Switching/ Routing
Palo alto Firewall
Cisco NEXUS/ ASA / Firepower

Certification

Cisco - CCNA

CAREER OBJECTIVE

"Looking for an opportunity to use my expertise in network administration, monitoring, and security compliance to streamline network infrastructure and reduce downtime, while staying up-to-date with emerging technologies to deliver cutting-edge solutions."

WORK EXPERIENCE

Network Administrator at TCS

Tata Consultancy Services 2021 - current / Bangalore

- Charged with building, configuring, installing, managing, and monitoring networking infrastructure-related hardware and software

- Streamlined the process of troubleshooting and monitoring LAN/WAN activities, leading to an improvement in up-time of 27%

- Improved the response time to incoming incident response requests by 15% through an automated process that assigns a ticket to qualified network engineers.

- Built out technical documentation for processes and infrastructure, leading to a 2-day reduction in on-boarding for new engineers · Led weekly "lunch and learn" sessions to instruct 5-6 other engineers on best practices around switching, routing, DNS, and IP addressing

- Worked with the leadership team to improve LAN and WAN network infrastructure, resulting in uptime of 99.99% · Drove operational improvements, increasing network efficiency and productivity by 11% year-over-year

- Led the expansion of the network into the location· Reviewed, audited, and on-boarded more than 50 projects into the network successfully.

- Led a team of 2 full-time employees· Implemented regular alerting and monitoring of network performance, which reduced network downtime· Worked with 17 new clients to build robust firewalls using Palo alto and Cisco Firepower.