



Steven Condra &lt;stevencondra1971@gmail.com&gt;

**SGAB**

1 message

**David Tang (OMB)** <david.tang@ombudsman.ie>

To: Steven Condra [REDACTED]

24 September 2025 at 11:37

Dear Mr Condra,

On foot of clarifications received about the status of your application from SUSI, my understanding is that you must now contact the Student Grant Appeals Board (SGAB) in order to appeal the appeals officer's decision.

I have made general enquiries with SGAB concerning their role. They have a much broader discretion than SUSI who are bound more strictly by overarching requirements under the scheme. In that regard please note the following:

- Your application to SUSI was rejected on two grounds: failure to provide a letter regarding your previous education in 2024; and failure to show independent residency circa October 2023.
- With regard to your previous education, my understanding is that you now have documentary proofs to meet this requirement and that you have already submitted that to the SGAB.
- With regard to proof of your independent residence circa 2023, please also submit to SGAB:
  - Any supporting letters from persons whom you stayed with (couch surfed with) during that period;
  - Previously referenced "Intreo" letter that noted addresses you were registered at for social welfare purposes;
  - Any other documentary information that can support your position that you were independently resident during that period;
  - A letter detailing why you feel you are unable to obtain a letter from your parents confirming you were not residing with them at that time, and also setting out generally the extreme difficulties you have faced, as a former homeless person, in accessing a grant to help further your education.

I hope that this information is of assistance and that your SGAB appeal is successful. Please keep me informed in that regard.

David