



Steven Condra [REDACTED]

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**Incident on December 23rd**

7 messages

**Steven Condra** [REDACTED]

24 December 2024 at 00:36

To: Josephine OConnor &lt;josephine.oconnor@depaulcharity.net&gt;

Dear Jo,

I am writing to formally raise a complaint regarding an incident that occurred on Monday, December 23rd, at approximately 11:45 PM, outside the probation building.

At the time, I was standing outside the building having a cigarette and speaking with two other residents. While I do not know the names of these individuals, we were simply engaged in a conversation. Jerry, along with another staff member whose name I do not know, approached us from inside the building. They informed us that a noise complaint had been received, alleging that there was fighting or arguing in the area where we were standing.

We all denied the accusation, explaining that no such argument or noise had occurred. Despite this, we were told that a phone call had been made to report the issue. When we inquired further about the source of the complaint, the staff member accompanying Jerry claimed that the caller was "Stephen Condra."

At this point, I clarified that I am Stephen Condra and that the suggestion was entirely baseless, as I was present with the group at the time of the alleged call. Both staff members looked at each other as if confused, and the two residents laughed at the absurdity of the situation.

This incident raises very serious concerns:

1. **Why was my name falsely given by staff as the person who made the complaint?** If I had not been present to immediately refute this, it could have led to serious repercussions for me, as others might have believed I had made the complaint against them.
2. **Who made the call, and who took the call?**

Given the gravity of this situation, I request a full investigation into the incident. I would also like to know if this matter has implications for further escalation, potentially involving the Gardaí.

I expect a timely response addressing these concerns and the steps that will be taken to ensure such incidents are not repeated.

Thank you for your attention to this matter.

Sincerely,  
Steven Condra

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**Steven Condra** [REDACTED]

2 January 2025 at 11:38

To: lcasey@waterfordcouncil.ie

[Quoted text hidden]

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**Louise Casey** <LCasey@waterfordcouncil.ie>

2 January 2025 at 11:51

To: Steven Condra [REDACTED]

Thanks Steven.

As discussed at our meeting just there – please document issues you raised, and I will escalate with the manager of the hostel.

Would you also send me on the name of the Guard who is dealing with reviewing the CCTV footage of the other incident you reported?

Thanks

Louise

[Quoted text hidden]

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**Steven Condra** [REDACTED]  
To: Louise Casey <LCasey@waterfordcouncil.ie>

2 January 2025 at 23:18

Here's a formal version of your email:

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**Subject:** Follow-Up from Meeting on Thursday, 2nd January

Dear Louise,

I hope this email finds you well. Following our meeting on Thursday, 2nd January, in Meeting Room 2, I am writing to address several concerns that I feel require immediate attention.

Firstly, I do not see any reason why my privacy should be invaded by staff members three times a day. On numerous occasions, I have had no opportunity to respond to the door before staff have entered my room without permission. This is entirely unacceptable. My privacy must be respected at all times, and under no circumstances should anyone enter my bedroom without my express consent. Additionally, I must emphasize that I do not wish to be disturbed at all after 8:00 PM.

It is a severe invasion of my privacy to have people enter my room while I am in the shower, in bed, or using the toilet. This lack of respect for personal boundaries is having a significant negative impact on my well-being.

Furthermore, the current setup for entering and exiting the facility is deeply concerning. At present, I have no choice but to pass through areas designated for sex offenders. As a victim of one of these individuals and someone who has suffered a physical assault by another resident in your facility, this situation is highly distressing. I would like to use the same door as the 9 to nine residents as I will not be near the sex offenders under this circumstance. This would mean I only have to enter the main building for food and to use the washing machines as the one in probation is broken.

I spoke with Inspector Niall Daly from Waterford Garda Station at approximately 9:00 PM on Thursday, 2nd January, and he assured me that the individual responsible for the assault will be prosecuted. Inspector Daly also indicated that you may contact him directly if needed.

Additionally, I would like to raise concerns about the quality of the food provided. While I have not personally experienced food poisoning, several residents have recently complained of symptoms consistent with it. There also appears to be an issue with staff consuming meals at the facility. I was informed by one of the managers, Michelle, that she eats dinner there daily. If meals are being prepared for approximately 40 residents plus an additional 20 staff members, it likely impacts the food supply and quality for those who live here.

While I cannot substantiate the rumors that staff are receiving special meals, it is worth investigating to ensure fairness and transparency.

These ongoing issues are having a detrimental effect on my mental health. I urge you to address them as a matter of priority. I do not require supervision and strongly resent the perception that my privacy can be disregarded in this manner.

Thank you for your attention to these concerns.

Kind regards,  
Steven Condra

[Quoted text hidden]

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**Louise Casey** <LCasey@waterfordcouncil.ie>  
To: Steven Condra [REDACTED]

3 January 2025 at 09:12

Morning Stephen,

Thank you for your detailed email.

I will follow up on the issues you have raised with the relevant services/agencies.

I hope you have an update for you if your free to meet at 2.00pm next Thursday afternoon?

I did note you mentioned you maybe in Cork next Thursday – is this still going ahead?

Thanks Stephen,

[Quoted text hidden]

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**Steven Condra** [REDACTED]  
To: info@dataprotection.ie

31 January 2025 at 10:23

Hello, I just spoke to a very nice person with you on the phone. Please read forwarded copy of a mail sent to DePaul staff member on 24th December 2024.

What do you think?

Kind regards

Steven Condra

0894606149

[stevencondra1971@gmail.com](mailto:stevencondra1971@gmail.com)

[Quoted text hidden]

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**Steven Condra** [REDACTED]  
To: info@dataprotection.ie

31 January 2025 at 12:05

I'm not sure if you received my earlier mail. I spoke to a very nice person this morning and said to forward on the mail I sent to DePaul staff. I have still heard nothing from them other than a verbal, "that was just a mistake," from Michelle, a manager at McGwire house.

Please advise.

Kind regards

Steven Condra

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