



Steven Condra [REDACTED]

**DR0002164 -**

3 messages

**Disputes** <[disputes@rtb.ie](mailto:disputes@rtb.ie)>  
Reply-To: Disputes <[disputes@rtb.ie](mailto:disputes@rtb.ie)>  
To: [REDACTED]

15 August 2025 at 16:12

Dear Steven,

We are emailing you in relation to your dispute application that was received for Dwelling [REDACTED] on 18/07/2025.

We apologise for the delay contacting you, we are experiencing high volumes of dispute applications at present.

Can you complete the below information:

Question	Response required
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Your correct Legal name:

Your current postal address including Eircode:

What is the email address you wish us to use?

Happy to receive documentation via email: Yes / No

Contact number:

Do you require an interpreter (yes/no)? If yes, specify the language.

Are there any other tenants/landlords/representatives\*\*\* to be added to the case? If yes provide their contact details also i.e., name, phone number, email and address.

Please advise if you would like to access your case online, and an email link to set a password will be sent.

\* Where there is more than one applicant to a case, one case party must be identified as the lead case party. The lead case party must have authority to reach agreement on behalf of all applicants in the case.

\*\* Please provide the contact details for the lead contact.

\*\*\* Please be aware that Representatives will receive a copy of all correspondence i.e., Hearing Notice, Application, Outcome of Hearing.

· You have 2 dispute type options, adjudication or mediation. With adjudication, an independent adjudicator reviews the evidence at a hearing and makes a legally binding decision, click here for more information <https://rtb.ie/disputes/guide-to-adjudication/> With mediation, a mediator talks to both parties separately via phone and helps to facilitate a mutually agreed upon resolution, click here for more information <https://rtb.ie/disputes/guide-to-mediation/>

Guide to adjudication - Residential Tenancies Board

A post from Residential Tenancies Board on Residential Tenancies Board provided by: <https://rtb.ie>

The RTB is not responsible for redacting/blacking out any personal data. The person submitting evidence is obligated to ensure personal data is redacted/blacked out.

In order to process your application as quickly as possible, we ask that you return the completed information to us by 20/08/2025. If you no longer wish to continue with your application then you do not need to reply, we will close the case and take no further action.

Kind Regards,  
John Tormey

Residential Tenancies Board, PO Box 13841, Freepost FKY7736, Killorglin, Co Kerry  
An Bord Um Thionontachtai Conaithe, Bosca PO 13841, Saorhost FKY7736, Cill Orglan, Co. Chiarraí  
[www.rtb.ie/dispute-resolution-services](http://www.rtb.ie/dispute-resolution-services)  
[www.rtb.ie/foirmeacha](http://www.rtb.ie/foirmeacha)  
0818 30 30 37 or 01 702 8100  
Office Hours 9am to 5pm



Ref:MSG0024376\_4Dc6sPWEKuxRw7ISWJc

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Is faoi rún agus chun úsaide an té nó an aonán atá luaite leis, a sheoltar an ríomhphost seo agus aon comhad atá nasctha leis. Má bhfuair tú an ríomhphost seo trí earráid, déan teagmháil le bhainisteoir an chórais. Tabhair faoi deara, le do thoil, go gcosnáimid an ceart chun an Ráiteas Príobháideachais seo a uasdátú de réir mar is gá. Tá teacht ar an leagan is déanaí den doiciméad seo ar ár suíomh gréasán tríd an nasc seo a leanas:  
<https://www.rtb.ie/privacy-statement> De réir pholasáí an Chirt chun Dínaschta RTB, má tá an ríomhphost seo á fháil agat lasmuigh de ghnáthuaireanta oibre, nílim ag súil le freagra nó gníomh lasmuigh de d'uaireanta oibre féin mura dtugtar faoi deara go soiléir go dteastaíonn aird phráinneach air."

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**Steven Condra** [REDACTED]  
To: Disputes <[disputes@rtb.ie](mailto:disputes@rtb.ie)>

18 August 2025 at 13:54

Subject: Dispute Application – Dwelling [REDACTED]

Dear John,

Please see my completed details below in relation to my dispute application:

Correct Legal Name: Steven Condra

Current Postal Address: [REDACTED]

Email Address: [REDACTED]

Happy to receive documentation via email: Yes

Contact Number: [REDACTED]

Interpreter Required: No

Other tenants/landlords/representatives to be added: Landlady – Sinead Murphy (no email address known, postal address same as above dwelling)

Access case online: Yes, please send the link to set a password.

I wish to proceed by adjudication.

Kind regards,  
Steven Condra  
[Quoted text hidden]



Pasted image.png  
41K

**Steven Condra** [REDACTED]  
To: Disputes <disputes@rtb.ie>

3 September 2025 at 21:36

Date: 3 September 2025  
Time: Approximately 9:30 PM

Subject: Additional Evidence for Ongoing Complaint – Unauthorized Entry

Dear RTB,



On 3 September 2025 at approximately 9:30 PM, the landlady's cleaning lady entered the property without providing the required 24-hour written notice. I told her I did not want her in the house and asked her to leave. This is another breach of my right to quiet and peaceful enjoyment of the property.

It is quite disturbing that someone can just walk in my door at that time of night.

I have attached a photograph I took at the time as evidence of this unauthorized entry, which is date stamped at approximately 9:30 PM.

Please add this to my file.

Kind regards,

Steven Condra

[Quoted text hidden]

