

Personal Details

First Name:	Steven
Surname:	Condra
Address:	<div></div>
County:	
Date of birth:	
SUSI Application No:	
Phone/Mobile No:	
Email:	

Appeal Extension Request

Received within 30 days:	YES
Date of Decision Letter:	15/09/2025

Course Details

New or Renewal?:	New
Academic Year:	2025-2026
College / Institution Type:	Universities
Institution:	
Official Title of Course:	BSc (Hons) in Computer Science (Common Entry)
Course Level:	Undergraduate
NFQL:	NFQ Level 8
Course Lenght:	4 Years
Course Year:	1st Year
Year of Appeal:	2025 - 2026

Ground of Appeal

Primary Reason:	Exceptional Circumstances
Secondary Reasons:	N/A
More Details:	<p>I wish to appeal on the grounds of exceptional circumstances, as I believe SUSI have treated me unfairly.</p> <p>The main reason I have been refused support is that I was homeless during 2023 and therefore did not have a utility bill or similar proof in my name. This was entirely outside of my control. I should not be penalised for my period of homelessness, which was a very difficult time in my life. It is unreasonable to expect someone in that position to provide documentation that simply does not</p>

exist.

In addition, SUSI issued a letter dated 3rd September requiring documentation by 17th September. I did not receive this letter until the 8th of September, which left me with very little time to gather the requested paperwork. On the 8th or 9th I contacted SUSI by phone to request a short extension, explaining the circumstances. Instead of allowing the original deadline to run its course or granting additional time, SUSI issued a refusal letter on the 15th of September — two days before the deadline even expired.

I am now in my third year of trying to access higher education with grant support. My efforts have been repeatedly frustrated, not because of a lack of commitment or ability, but because of circumstances such as homelessness and SUSI's inflexibility in applying deadlines. I am determined to pursue my studies and build a better future, but I need a fair opportunity and recognition of the exceptional circumstances I have faced.

I am not sure what documentation to give you so could you please let me know what else I can give you.

Kind regards
Steven Condra

Documentation

2024-10-22_aem.pdf
2025-09-15_appealletter.pdf
setu2025.jpg
1000018939.jpg
1000018940.jpg