



Steven Condra &lt;stevencondra1971@gmail.com&gt;

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1 message

**Steven Condra** <stevencondra1971@gmail.com>  
To: "David Tang (OMB)" <david.tang@ombudsman.ie>

25 June 2025 at 15:58

Dear Mr. Tang,

I am writing to you with serious concern regarding the ongoing handling of my SUSI grant application and the misleading guidance I have received, both from your office and from SUSI representatives.

In 2024, I was explicitly informed — both by your office, Mr. Tang, and by SUSI — that if I reapplied the following year, the years would align in such a way that I would finally qualify for the grant. I was told that the proof I had provided of my time living in McGuire House would suffice, and that I would have no difficulty accessing college this time around.

That has turned out to be completely untrue.

I am now being asked to submit additional evidence from 2023. This has thrown the entire application process into confusion once again, despite the clarity and assurance I was given last year.

I have requested that the SUSI officer I spoke with put the full details of their latest demand into an email, and I am waiting to receive that as a written record. But I have also made it very clear that I want this matter re-examined thoroughly, because I have been strung along for years by a system that seems unable or unwilling to follow through on its own guarantees.

I would like a full and direct response from your office explaining how this situation is acceptable, why incorrect information was given to me, and what is being done to make this right.

Sincerely,

Steven Condra

Here is your draft letter to the Ombudsman, David Tang. Let me know if you'd like to add anything else before finalizing it.