



Steven Condra [REDACTED]

Re: New Submission from Contact Form

1 message

Disputes <disputes@rtb.ie>

10 June 2025 at 15:57

To: [REDACTED]

Dear Steven,

Thank you for your email.

If your landlord has asked you to vacate the property and you wish to challenge this you can lodge a dispute at RTB.ie.

For further information in relation to the RTB please go to www.rtb.ie

Kind Regards,

Diarmuid Hourihane

Residential Tenancies Board, Po Box 47, Clonakilty, County Cork**An Bord Um Thionontachtaí Conaithe, Bosca Po 47, Cloich Na Coillte, Contae Chorcaí**www.rtb.ie/dispute-resolution-serviceswww.rtb.ie/foirmeacha**0818 30 30 37 or 01 702 8100****Office Hours 9am to 5pm**

From: do-not-reply@rtb.ie <do-not-reply@rtb.ie>**Sent:** Monday 9 June 2025 4:25 pm**To:** Disputes <disputes@rtb.ie>**Subject:** New Submission from Contact Form

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You have a new submission from Contact Us form

- **From:** Steven Condra
- **Email:** [REDACTED]
- **name:** Steven Condra
- **email:** [REDACTED]
- **recipient_email:** 4
- **user_message:** I am making a formal complaint regarding my tenancy at [REDACTED] where I have lived since 1st February. On 2nd June, I received a WhatsApp text from my landlady, Sinead Murphy, accusing me of unacceptable behaviour, including removing clothes from the dryer and aggression — both entirely untrue. Later that morning, I was told by text to vacate the premises within 28 days. I also learned that the cleaner, who entered unannounced the day before, is friends with other tenants and

likely misrepresented me. Since moving in, I have not had access to reliable hot water. The immersion heater is in another tenant's bedroom, and access depends on their permission. The previous tenant refused entirely. This has been raised in the WhatsApp group, but nothing has been done. Electricity is shared, but recent new tenants have caused bills to rise drastically. They regularly bring in bags of laundry, use the washing machine and dryer continuously, and leave with the clean clothes — possibly laundering items for others. They do not use the clothesline, even in good weather. They also charge an electric scooter indoors. Two radiators are missing from the house. There is only one small bathroom for seven tenants. Hot water is only available if the person with the immersion is present. I raised concerns and was met with dismissal and confrontation. The landlady has told me by text to "act my age" and "mind my own business." She also said she only tops up electricity after everyone pays rent, which has resulted in me being denied power I already paid for. I believe the eviction notice was retaliatory. The situation is financially and emotionally unsustainable, and I respectfully request RTB investigation.

- **g-recaptcha-response:** 03AFcWeA7Bi9RUfasObGp2KhJhvWqF9welwfpCDDCqzToWBpn13ppsZDRvSCDry_dalDh779XdJoCjelHo71ZZUsHj8SPVvHq9CcG_XOjtjr3iS0T_UFPr3IA7K9rSGPuTQHSaEvLjGXU7DMmhCSdqpmrN0KYaY2TtweVUES3uYufzNUgSe_LtSOoW0ziRLo-aKymiBnpgUc7CRgaJReCIKGahu3iIDBpvhDIHnEEUPSxOWECIL7Vndd-t4vrKpTBWcUnw0hmA9E4RzH6YyPWGXxyGzYknXm-bRDXTI55s2wmhUrhMEYPezZmrzO5EYLYPIIRFpUaEtrw7byIG32YZZf76NEpIEgcjLHrmgDrDQf85Jmnp0AXBtrylvEFE-EwaiaQjSezcPtVQaW3p7QzWNBYEaUpVMSDfc6RR8DXHCB69ipw-ck9u40f6ecyowsYgXGT60ca6-IHEMNpXHQ-4I1Rnw4u8tH4KbE9Sq7RkvGJa3ghODwT8SYNHSYX0HJ22e5KfPWIJWq9nxVAmQ0bU5bhPy6isiJD9jJ0buMoRVj9L14OWZ3OY9ezoFUAc21pZHk4IZAM5Q0iestzrarqXCFHKEe5NP30EJXUkidfdmGd92eByNOQqxHXqJbeP4DOqXC7fGBKsCRdj6mnHACW2fcgauMM6V08cmqE1-3BtC1BqBClCJDt8N40eFeNQkr14Fiv2QaBLEKzmYP16lpk_LFIsmcFPzS6S2jIB1AesnTDOXoyYeybt9Jc-BY11rZlpoJTYixgZdl_-LaElKppVYVfouYslaEF9sn2huzeiBB848rZV6UOZZ1qp6-p3nfNuBan413M6Uk73Qlfxp4sGU03olyNKedN4TMZHDJCnMt1IFum0pIKHgfuhdDPy-fWgY7No_e4Glaahf6IKVMIFf3fztTh3y-AiXDVl9DxPEGpZLmBila0Xysi_Oo420EgKuNMvvO9w

Sent at Mon, 09 Jun 2025 16:25:08

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