



Steven Condra <stevencondra1971@gmail.com>

Damaged

5 messages

Steven Condra <stevencondra1971@gmail.com>
To: "andy.rowe@depaulcharity.net" <andy.rowe@depaulcharity.net>

20 January 2025 at 17:05

Dear Andy, I collected my property at the gate, my telescope was dismantled incorrectly. Severe damage has been done. Pictures attached. How would you like to proceed?

Kind regards
Steven Condra

3 attachments

IMG20250120165143.jpg
3217K



IMG20250120165036.jpg
2861K



IMG20250120164928.jpg
3443K

Andy Rowe <andy.rowe@depaulcharity.net>
To: Steven Condra <stevencondra1971@gmail.com>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

21 January 2025 at 11:33

Thank you for your email
I will look into this matter and get back to you via email within 7 days
yours
[Quoted text hidden]

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Steven Condra <stevencondra1971@gmail.com>
To: Andy Rowe <andy.rowe@depaulcharity.net>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

21 January 2025 at 12:28

Thank you Andy, I appreciate that. I mailed Celestron directly with pictures to see what they say.

Kind regards

Steven Condra

[Quoted text hidden]

Steven Condra <stevencondra1971@gmail.com>
To: Andy Rowe <andy.rowe@depaulcharity.net>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

30 January 2025 at 00:55

Hello Andy,
I wonder if you have forgotten about my telescope. It has been 9 days since your mail.
Also, in the rush to dump all my belongings out on top of me at the gate, certain personal items are missing.
Also, email about my name being given out on 23rd of December to residents by a member of staff which I sent to Jo and was subsequently passed on to Michelle has not been replied to either.

Kind regards
Steven Condra

[Quoted text hidden]

Andy Rowe <andy.rowe@depaulcharity.net>
To: Steven Condra <stevencondra1971@gmail.com>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

30 January 2025 at 08:43

Hi Steven
I'm sorry for the misunderstanding - I have been waiting for your response in terms of your enquiry to Celestron.
If you could update me it would be helpful
Thanks

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