



Steven Condra [REDACTED]

Debt

3 messages

Steven Condra [REDACTED]

17 November 2022 at 10:37

To: "centraldebt@welfare.ie" <centraldebt@welfare.ie>

Dear sir/madam,

My name is Steven Condra, d.o.b. [REDACTED] ppsn [REDACTED]

I am writing to you on the advice of Shella from your office whom I spoke to about a letter I received dated 11/11/2022.

I went to Cuan Mhuire for alcoholism at the beginning of 2016. When I was there someone from the social welfare came to Cuan Mhuire, Athy, to assess the needs of all the people that came in that week. I was on back to school allowance as I was attending the Limerick institute of technology at the time. The lady I met told me she was leaving me on that payment as the amount for any other payment I could be on would be the exact same and as my payment was being sent to my bank, she felt it was better to keep it that way as I would not have to go to the post office every week to collect it and she would not have to change my address. I was in an extremely vulnerable place in my life, alcoholism had taken over my life and it was only a symptom of the real problems. I was adopted by a family that allowed a grandparent to sexually abuse me while I suffered mental torcher from my adoptive parents.

As previously stated, I was extremely vulnerable and left myself in the hands of the state in this situation, I accepted what that lady decided as correct, after all, she was the professional. Can you please help me sort this out, I am now studying in Waterford college of further education and can not afford to lose any of my payment.

I went into the intreo centre in Waterford and a man by the name of Sean told me they can't help as they have no access to the system I am on. This attitude in general is what I generally come up against and start to argue with people out of frustration. I would like help please, with no difficulties where possible.

Please feel free to contact me by email or phone so we can hopefully resolve the situation.

Kind regards

Steven Condra



20221032@wwetb.ie

Sent from [Mail](#) for Windows

MBX-CentralDebt <CentralDebt@welfare.ie>

17 November 2022 at 11:48

To: Steven Condra [REDACTED]

Hi Steven,

I have forwarded your email to the manager of Intreo Centre Ennis the office which raised your overpayment and asked them to review your overpayment.

They can be contacted directly at ennis@welfare.ie.

Regards,

Martin

From: Steven Condra <stevencondra1971@gmail.com>
Sent: Thursday 17 November 2022 10:37
To: MBX-CentralDebt <CentralDebt@welfare.ie>
Subject: Debt

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[Quoted text hidden]

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Tá an ríomhphost seo agus aon chomhaid a ghabhann leis faoi rún agus níl sé le haghaidh éinne ach an té nó an t-eintiteas ar seoladh chuige é. Má fuair tú an ríomhphost seo trí earráid, téigh i dteagmháil leis an seoltóir, le do thoil, agus scrios an t-ábhar as aon ríomhaire.

Cé go nglacann an Roinn bearta chun na sonraí a aistrítear trí ríomhphost a choinneáil slán, ní féidir tarchur a ráthú a bheith slán, saor ó earráidí nó curtha an treo ceart a luaithe is a fhágann sé an Roinn. Nuair atá sé ag déanamh cumarsáide leis an Roinn trí Ríomhphost, glacann an custaiméir leis an riosca sin agus ní ghlacann an Roinn aon dlíteanas a d'fhéadfadh tarlú mar thoradh ar tharchur ríomhphoist.

Tá an Roinn Coimirce Sóisialaí tiomanta do do phríobháideacht agus do chearta mar dhuine is ábhar do shonraí a chosaint i gcomhréir le Rialachán Ginearálta an Aontais Eorpaigh maidir le Cosaint Sonraí. Tugtar míniú inár Ráiteas Príobháideachais ar an gcaoi a ndaingnímid agus a mbainistímid do shonraí pearsanta. Léirítear sa Ráiteas freisin an

chaoi ar féidir leat do chearta a fheidhmiú faoin [Rialachán Ginearálta](#) maidir le Cosaint Sonraí (RGCS).

An Roinn Coimirce Sóisialaí – Víreas-scanta

MBX-CentralDebt <CentralDebt@welfare.ie>
To: Steven Condra <stevencondra1971@gmail.com>

17 November 2022 at 14:58

Hi Steven,

The Intreo Centre Ennis have advised me they are still waiting on you to provide a letter from Cuan Mhuire to have your claim reviewed.

Regards,

Martin

From: MBX-CentralDebt
Sent: Thursday 17 November 2022 11:48
To: Steven Condra <stevencondra1971@gmail.com>
Subject: RE: Debt

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