



Steven Condra [REDACTED]

DR0002164 -

3 messages

Disputes <disputes@rtb.ie>

15 August 2025 at 16:12

Reply-To: Disputes <disputes@rtb.ie>

To: [REDACTED]

Dear Steven,

We are emailing you in relation to your dispute application that was received for Dwelling [REDACTED] on 18/07/2025.

We apologise for the delay contacting you, we are experiencing high volumes of dispute applications at present.

Can you complete the below information:

Question

Response
required

Your correct Legal name:

Your current postal address including Eircode:

What is the email address you wish us to use?

Happy to receive documentation via email: Yes / No

Contact number:

Do you require an interpreter (yes/no)? If yes, specify the language.

Are there any other tenants/landlords/representatives*** to be added to the case? If yes provide their contact details also i.e., name, phone number, email and address.

Please advise if you would like to access your case online, and an email link to set a password will be sent.

* Where there is more than one applicant to a case, one case party must be identified as the lead case party. The lead case party must have authority to reach agreement on behalf of all applicants in the case.

** Please provide the contact details for the lead contact.

*** Please be aware that Representatives will receive a copy of all correspondence i.e., Hearing Notice, Application, Outcome of Hearing.

· You have 2 dispute type options, adjudication or mediation. With adjudication, an independent adjudicator reviews the evidence at a hearing and makes a legally binding decision, click here for more information <https://rtb.ie/disputes/guide-to-adjudication/> With mediation, a mediator talks to both parties separately via phone and helps to facilitate a mutually agreed upon resolution, click here for more information <https://rtb.ie/disputes/guide-to-mediation/>
Guide to adjudication - Residential Tenancies Board

A post from Residential Tenancies Board on Residential Tenancies Board provided by: <https://rtb.ie>

The RTB is not responsible for redacting/blacking out any personal data. The person submitting evidence is obligated to ensure personal data is redacted/blacked out.

In order to process your application as quickly as possible, we ask that you return the completed information to us by 20/08/2025. If you no longer wish to continue with your application then you do not need to reply, we will close the case and take no further action.

Kind Regards,
John Tormey

Residential Tenancies Board, PO Box 13841, Freepost FKY7736, Killorglin, Co Kerry
An Bord Um Thionontachtaí Conaithe, Bosca PO 13841, Saorphost FKY7736, Cill Orglan, Co. Chiarraí
www.rtb.ie/dispute-resolution-services
www.rtb.ie/foirmeacha
0818 30 30 37 or 01 702 8100
Office Hours 9am to 5pm



Ref:MSG0024376_4Dc6sPWEEKuxRw7ISWJc

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. The RTB respects your privacy and is committed to complying with Data Protection law. For information on how the RTB handle your personal data, please refer to the RTB Privacy Statement at <https://www.rtb.ie/privacy-statement>. In accordance with RTB's Right to Disconnect policy, if you are receiving this email outside of normal working hours, I do not expect a response or action outside of your own working hours unless it is clearly noted as requiring urgent attention.

Is faoi rún agus chun úsáide an té nó an aonán atá luaite leis, a sheoltar an ríomhphost seo agus aon comhad atá nasctha leis. Má bhfuair tú an ríomhphost seo trí earráid, déan teagmháil le bhainisteoir an chórais. Tabhair faoi deara, le do thoil, go gcosnaímid an ceart chun an Ráiteas Príobháideachais seo a uasdátú de réir mar is gá. Tá teacht ar an leagan is déanaí den doiciméad seo ar ár suíomh gréasáin tríd an nasc seo a leanas: <https://www.rtb.ie/privacy-statement>. De réir pholasaí an Chirt chun Dínasctha RTB, má tá an ríomhphost seo á fháil agat lasmuigh de ghnáthuaireanta oibre, nílím ag súil le freagra nó gníomh lasmuigh de d'uaireanta oibre féin mura dtugtar faoi deara go soiléir go dteastaíonn aird phráinneach air."

Steven Condra [REDACTED]
To: Disputes <disputes@rtb.ie>

18 August 2025 at 13:54

Subject: Dispute Application – Dwelling [REDACTED]

Dear John,

Please see my completed details below in relation to my dispute application:

Correct Legal Name: Steven Condra

Current Postal Address: [REDACTED]

Email Address: [REDACTED]

Happy to receive documentation via email: Yes

Contact Number: [REDACTED]

Interpreter Required: No

Other tenants/landlords/representatives to be added: Landlady – Sinead Murphy (no email address known, postal address same as above dwelling)

Access case online: Yes, please send the link to set a password.

I wish to proceed by adjudication.

Kind regards,
Steven Condra
[Quoted text hidden]



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41K

Steven Condra [REDACTED]

3 September 2025 at 21:36

To: Disputes <disputes@rtb.ie>

Date: 3 September 2025

Time: Approximately 9:30 PM

Subject: Additional Evidence for Ongoing Complaint – Unauthorized Entry

Dear RTB,



On 3 September 2025 at approximately 9:30 PM, the landlady's cleaning lady entered the property without providing the required 24-hour written notice. I told her I did not want her in the house and asked her to leave. This is another breach of my right to quiet and peaceful enjoyment of the property.

It is quite disturbing that someone can just walk in my door at that time of night.

I have attached a photograph I took at the time as evidence of this unauthorized entry, which is date stamped at approximately 9:30 PM.

Please add this to my file.

Kind regards,
Steven Condra

[Quoted text hidden]



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41K