



Steven Condra [REDACTED]

**Case Number: OMB-153094-K3G3V4**

2 messages

**OMB Ombudsman Complaints** <complaints@ombudsman.ie>

8 November 2024 at 11:16

To: "Condra, Steven" [REDACTED]

Dear Mr Condra,

I am writing to ask for an update from you with regard to the SUSI Grant review application.

In my last correspondence and during our last call, you had undertaken to submit a review and to date I am unable to clarify whether or not the review was submitted.

If you have chosen not to seek a review then unfortunately there is little more that this Office can do on your behalf with regard to this complaint and I will close your file.

I want to thank you for taking the time to discuss your situation with me previously. The services of the Ombudsman's Office are always open to you in any future dealings you may have with accessing public services, should you encounter difficulties that cannot be resolved by the Public Body concerned in the first instance.

Kind regards

David Tang  
Senior Investigator.

**Tabhair freagra ar an ríomhphost seo ach an rogha 'tabhair freagra do' a úsáid nó seol ríomhphost chuig [complaints@ombudsman.ie](mailto:complaints@ombudsman.ie), agus an Uimhir Thagartha á lua agat i líne ábhair an ríomhphoist.**

**Please respond to this email by using the reply to option or email [complaints@ombudsman.ie](mailto:complaints@ombudsman.ie) with the Reference No. in the email Subject line.**

Office of the Ombudsman, 6 Earlsfort Terrace, Dublin 2, D02 W773 | ✉ [complaints@ombudsman.ie](mailto:complaints@ombudsman.ie)  
| ☎ (+353-1) 639 5600 | [www.ombudsman.ie](http://www.ombudsman.ie)

**Steven Condra** [REDACTED]

9 November 2024 at 09:25

To: OMB Ombudsman Complaints &lt;complaints@ombudsman.ie&gt;

Dear David, thank you for your email. I have left SETU as I had received no resolution or possibility of resolution from SUSI. I can not prove residency for 2023 so I was refused the SUSI grant. This discrimination because I am homeless has been humiliating for me and I would like an official explanation from the state for this behaviour towards me. If you can arrange this I would greatly appreciate it.

I am trying to get Waterford county council to explain why they think housing a child abuse survivor with convicted sex offenders is ok. McGwire house IS NOT A SAFE PLACE. They are not responding to email in any meaningful way and when I go to the council office, they can not help me in the customer service area to make an appointment or find any way to meet with the council members who think this situation is ok.

I was adopted. I didn't ask for any of this. Isn't it time the over half a century of abuse towards Steven Condra stopped?

A very neglected so called citizen

Steven Condra  
[Quoted text hidden]