



Steven Condra &lt;stevencondra1971@gmail.com&gt;

## Urgent Concerns Regarding Housing Situation

3 messages

**Steven Condra** <stevencondra1971@gmail.com>  
To: "David Tang (OMB)" <david.tang@ombudsman.ie>

17 December 2024 at 16:11

Hi David,

I hope this email finds you well.

Since the assault on November 23rd, I have had two meetings with the Homeless Section at Waterford County Council. Unfortunately, neither meeting has been productive, and I feel they are not taking the situation or the danger I'm in seriously.

During the first meeting, they provided me with a list of online lettings—three pages of shared accommodations. This was completely inappropriate given that they have letters from medical professionals stating I require accommodation by myself. What they offered is akin to giving a person without legs a pair of shoes.

At the second meeting, while I was waiting, I received a call asking me to speak to Inspector Daly on behalf of Steven Condra—despite the fact that I *am* Steven Condra. When I entered the meeting, I was blamed for this mix-up. They were unprepared, and it felt like they had no real interest in helping me.

Yesterday, I was called into Jack's office, the manager at McGuire House. While I live there, I don't believe it's reasonable to be at the constant beck and call of management. In this meeting, Jack told me not to email Sean McKeown at the Council and to use proper channels. I explained that I was trying to find out who made the decision to place me here alongside sex offenders. Jack then asked if I really wanted to know, and when I said yes, he told me the decision was made by me—Steven Condra.

As someone with PTSD, this was an inappropriate and deeply upsetting thing to say. I didn't react; I walked away to process what I'd just heard. As I left, he threatened to call the police, claiming I wasn't cooperating. He then followed me to my room, asking repeatedly if I was signing myself out or leaving, which I clearly stated I was not.

We arranged to meet in his office today at 12:00, but I've now been told he's working from home. It's incredibly frustrating when people make appointments and have no intention of keeping them.

I feel unheard, unsupported, and disrespected at every step. I would appreciate any guidance or support you can offer on this matter.

Kind regards,  
Steven Condra

**David Tang (OMB)** <david.tang@ombudsman.ie>  
To: Steven Condra <stevencondra1971@gmail.com>

17 December 2024 at 16:17

Hi Steven,

Thanks for your email.

I will add this to your complaint and be in touch with you shortly.

Kindest regards

David.

**From:** Steven Condra <[stevencondra1971@gmail.com](mailto:stevencondra1971@gmail.com)>

**Sent:** Tuesday 17 December 2024 16:11

**To:** David Tang (OMB) <[david.tang@ombudsman.ie](mailto:david.tang@ombudsman.ie)>

**Subject:** Urgent Concerns Regarding Housing Situation

**CAUTION:** This eMail originated from outside your organisation and the BTS Managed Desktop service. Do not click on any links or open any attachments unless you recognise the sender or are expecting the email and know that the content is safe. If you are in any doubt, please contact the OGCIOT IT Service Desk.

[Quoted text hidden]

---

**David Tang (OMB)** <[david.tang@ombudsman.ie](mailto:david.tang@ombudsman.ie)>  
To: Steven Condra <[stevencondra1971@gmail.com](mailto:stevencondra1971@gmail.com)>

20 December 2024 at 12:11

Hi Steven,

I tried calling you as I had undertaken to get back to you on this but there was no answer.

I am engaging with our Ombudsman Liaison in Waterford County Council on this matter but I have no significant developments to advise you on. I will continue to do so over the Xmas and New Year. As soon as I have a meaningful update I will get back in touch.

While I understand that you will be unable to spend Xmas outside McGwire House, I do hope you manage to have a happy and peaceful one.

Take care and I will be back in touch soon.

David

**From:** Steven Condra <[stevencondra1971@gmail.com](mailto:stevencondra1971@gmail.com)>

**Sent:** Tuesday 17 December 2024 16:11

**To:** David Tang (OMB) <[david.tang@ombudsman.ie](mailto:david.tang@ombudsman.ie)>

**Subject:** Urgent Concerns Regarding Housing Situation

**CAUTION:** This eMail originated from outside your organisation and the BTS Managed Desktop service. Do not click on any links or open any attachments unless you recognise the sender or are expecting the email and know that the content is safe. If you are in any doubt, please contact the OGCIOT IT Service Desk.

Hi David,

[Quoted text hidden]