



Steven Condra <stevencondra1971@gmail.com>

Housing situation is unsafe

15 messages

Steven Condra <stevencondra1971@gmail.com>
To: contact@waterfordcouncil.ie

3 November 2024 at 05:00

To whom it may concern,

My name is Steven Condra. I have been homeless since 2021 due to Circumstances beyond my control. I have recently moved into McGwire house on Bath St., Waterford.

I have found it quite comfortable and the staff are very friendly and more than willing to help me in any way they can. Unfortunately, I am a survivor of childhood sexual abuse. I was adopted and my adoptive grandfather sexually abused me. The trauma of these experiences continues to impact my daily life.

I have become aware that there are convicted sexual offenders and pedophiles living in McGuire house. I do not feel safe here. I am awake most nights wondering if someone is going to come through my door.

During the day, I spend my day in my room or away from here. Unless you've been sexually abused you can't begin to understand what it feels like to meet one of these people on a staircase or in the kitchen when you're making a cup of tea or in the back garden when you're getting a bit of fresh air. I was molested by a pedophile and you seem to think it's OK to house me with pedophiles? Is that correct? Am I making a mistake here? Please explain at your earliest convenience.

I have tried to make an appointment to see someone from the council in your offices in the city center, no one there seems willing to help. I have asked to speak to someone, I am told there is no one available. I asked to make an appointment, I'm told there's no one to make an appointment to see, it is not their function to make appointments. What is their function when someone comes in and asks for help? Find every possible way to discourage you from trying to get to talk to anybody?

It is now exactly 4:57 AM. By the time you read this, I'm sure you'll have had a good night's sleep. I wouldn't wish what I have to go through on anyone.

This is not a safe place.

Other Business

I have no longer access to the choice based lettings site, my details are no longer accepted. Can you clarify if this is for the same reason I was removed this time last year?

Last year I was removed after I failed to secure a SUSI grant. I was told this was due to me no longer having a connection to the area. This year, yet again, I have received written confirmation from Susie that I do not qualify to receive the SUSI grant as I cannot prove residency. This is a fancy way, in my opinion, to refuse me the grant because I am homeless.

Kind Regards

Steven Condra

Ppsn: 5448362e

D.O.B: 26/12/1971

Thank you for your time and prompt attention to these extremely pressing concerns.

Contact User <contact@waterfordcouncil.ie>
To: Steven Condra <stevencondra1971@gmail.com>

5 November 2024 at 12:14

Steven,

Thank you for your email. It has been forwarded to the housing and homeless services teams for their attention and direct reply.

Kind regards,

Customer Service

From: Steven Condra <stevencondra1971@gmail.com>
Sent: Sunday, November 3, 2024 5:00 AM
To: Contact User <contact@waterfordcouncil.ie>
Subject: Housing situation is unsafe

[Quoted text hidden]

Steven Condra <stevencondra1971@gmail.com>
To: Contact User <contact@waterfordcouncil.ie>

5 November 2024 at 12:22

I have discovered that I have been removed because customer service lost my paperwork. I most definitely dropped it in personally and have been trying to make an appointment ever since. I have been told nobody is available.

[Quoted text hidden]

Sarah Harty <sarahharty@waterfordcouncil.ie>
To: "stevencondra1971@gmail.com" <stevencondra1971@gmail.com>

5 November 2024 at 13:58

From: Elaine Sheridan <esheridan@waterfordcouncil.ie>
Sent: Tuesday 5 November 2024 12:45
To: Housing Applications <housingapplications@waterfordcouncil.ie>
Subject: RE: Housing situation is unsafe

Hi Steven

Please he advises that your application was closed as you failed to return up to date information.

Regards

Sarah

From: Steven Condra <stevencondra1971@gmail.com>
Sent: Sunday, November 3, 2024 5:00 AM
To: Contact User <contact@waterfordcouncil.ie>
Subject: Housing situation is unsafe

To whom it may concern,

[Quoted text hidden]

Steven Condra <stevencondra1971@gmail.com>
To: Sarah Harty <sarahharty@waterfordcouncil.ie>

5 November 2024 at 18:33

That is not true. Please be advised. I hand delivered the documents to customer service in Waterford county council offices. I have been in several times since to make an appointment to see someone but no assistance whatsoever.

Kind regards
Steven Condra

[Quoted text hidden]

Gillian Lawlor <GLawlor@waterfordcouncil.ie>
To: "stevencondra1971@gmail.com" <stevencondra1971@gmail.com>

6 November 2024 at 10:23

Good Morning Steven,

In order to update your application, an email was sent on the 14th October requesting a letter from McGwire house to confirm that you are residing there. Once this is received, we can review your form.

This information can be returned via email, posted or can be dropped into our Customer Services on Baileys New Street and marked for my attention in housing applications.

Kind Regards

Gillian Lawlor

Housing Applications Department

Waterford City & County Council,

Bailey's New Street

Waterford City.

051849962

glawlor@waterfordcouncil.ie

ssha24@waterfordcouncil.ie

housingapplications@waterfordcouncil.ie



[Quoted text hidden]

Steven Condra <stevencondra1971@gmail.com>

6 November 2024 at 10:32

To: Gillian Lawlor <GLawlor@waterfordcouncil.ie>

I have already gand delivered said letter. I have been in the office no less than 3 times since then trying to make an appointment.

Kind regards
Steven Condra

[Quoted text hidden]

2 attachments



Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

image001.jpg

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Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

image001.jpg

3K

Gillian Lawlor <GLawlor@waterfordcouncil.ie>
To: Steven Condra <stevencondra1971@gmail.com>

6 November 2024 at 10:42

Hi Steven,

We have received your letter from Josephine and will review your application to be reopened.

[Quoted text hidden]

Steven Condra <stevencondra1971@gmail.com>
To: Gillian Lawlor <GLawlor@waterfordcouncil.ie>

6 November 2024 at 11:39

Will I keep my place on the list?

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2 attachments



Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

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Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

image001.jpg

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Emily Kelly <ekelly@waterfordcouncil.ie>
To: "stevencondra1971@gmail.com" <stevencondra1971@gmail.com>
Cc: Contact User <contact@waterfordcouncil.ie>, Homeless Services Team <homeless@waterfordcouncil.ie>

6 November 2024 at 15:26

Hi Steven,

My apologies I am only coming back to you now. I am the Senior Social Care worker here in homeless services located at [28 Parnell Street and I](#) can be available to meet with you on Friday at 11:30am. Usually, as correctly noted there is not an appointment required as our social care workers operate a rota Monday to Friday for those that present seeking homeless assessment and it is on a first come first served basis.

Kind Regards,

Emily Kelly

From: Contact User <contact@waterfordcouncil.ie>
Sent: Tuesday, November 5, 2024 12:14 PM
To: Housing Applications <housingapplications@waterfordcouncil.ie>
Cc: Homeless Services Team <homeless@waterfordcouncil.ie>
Subject: Fw: Housing situation is unsafe

Kind regards,

Customer Service

From: Steven Condra <stevencondra1971@gmail.com>
Sent: Sunday, November 3, 2024 5:00 AM
To: Contact User <contact@waterfordcouncil.ie>
Subject: Housing situation is unsafe

To whom it may concern,

[Quoted text hidden]

Gillian Lawlor <GLawlor@waterfordcouncil.ie>
To: Steven Condra <stevencondra1971@gmail.com>

6 November 2024 at 15:45

Good evening Steven,

Once reopened, you will receive your time back. Once everything is completed I will email you with the update.

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[Quoted text hidden]

From: Steven Condra <stevencondra1971@gmail.com>

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[Quoted text hidden]

Steven Condra <stevencondra1971@gmail.com>
To: Gillian Lawlor <GLawlor@waterfordcouncil.ie>

7 November 2024 at 09:42

Who and when will I get a reply to my letter. About the fact that I am a survivor of childhood sexual abuse and how I'm being forced to live with convicted pedophiles.

Kind regards
Steven Condra

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2 attachments



Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

image001.jpg
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Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

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Gillian Lawlor <GLawlor@waterfordcouncil.ie>
To: Steven Condra <stevencondra1971@gmail.com>

7 November 2024 at 11:51

Good Morning Steven,

Your Application has been reopened with your time back, 1/11/2022.

Due to the large number of applicants, I cannot advise as to when you will be allocated Social Housing.

I would advise that you continue to use CBL every week and to express an interest in any 1 bedroom properties that you would like to be considered for.

In the interim, you are eligible to apply for HAP assistance with your rent payments if you are private renting or if you source private rented accommodation.

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From: Steven Condra <stevencondra1971@gmail.com>

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Steven Condra <stevencondra1971@gmail.com>
To: Gillian Lawlor <GLawlor@waterfordcouncil.ie>

7 November 2024 at 13:13

Who is dealing with the email I sent about the situation. Nobody has answered that part yet. Can I make an appointment to see someone from the council to explain to me why I was not informed that there are convicted sex offenders in Mcgwire house. Do they feel this is a safe environment for someone vulnerable after being sexually abused. I do not feel safe.

Kind regards
Steven Condra

Kind regards
Steven Condra

Kind regards

[Quoted text hidden]

2 attachments

Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

image001.jpg

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Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council

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Gillian Lawlor <GLawlor@waterfordcouncil.ie>
To: "stevencondra1971@gmail.com" <stevencondra1971@gmail.com>

7 November 2024 at 16:28

Hi Steven,

I can only assist with any changes in relation to your application, your application has been re-opened and back dated to previous start date as previously stated.

Due to the large number of applicants, I cannot advise as to when you will be allocated Social Housing.

I would advise that you continue to use CBL every week and to express an interest in any 1 bedroom properties that you would like to be considered for.

In the interim, you are eligible to apply for HAP assistance with your rent payments if you are private renting or if you source private rented accommodation.

As to your personal situation I cannot advise on this.

Kind Regards

Gillian

Housing Applications Department

Waterford City & County Council,

Bailey's New Street

Waterford City.

housingapplications@waterfordcouncil.ie

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From: Steven Condra <stevencondra1971@gmail.com>

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