



Steven Condra [REDACTED]

Subject: Urgent: Immediate Action Required Regarding My Legal Aid Cases

2 messages

Steven Condra [REDACTED]

20 June 2025 at 08:52

To: complaints@legalaidboard.ie

Cc: "David Tang (OMB)" <david.tang@ombudsman.ie>

Dear Complaint Officer,

PPS Number: 5448362E

I am writing to formally demand urgent action regarding the repeated refusal of the Legal Aid Board to provide me with legal assistance, despite the severity of my circumstances.

I met with a solicitor at your office and disclosed the childhood sexual abuse I suffered, the trauma of adoption, and the failure of my father to support me when he became aware. I was explicitly told I had a massive case worthy of your support.

Yet, only five days later, I received a letter stating there was a lack of evidence and that no assistance would be provided.

Subsequently, after being assaulted by a registered paedophile in Maguire House — an assault caught on CCTV and currently under Garda prosecution — I sought your help again. Despite this, your office again refused to provide support.

To compound matters, I have now discovered that a registered sex offender recently lived in my current residence without my knowledge, creating an unsafe and intolerable living environment.

This pattern of neglect and refusal is unacceptable. I demand the Legal Aid Board immediately reconsiders my case, provides the necessary legal assistance, and supports me in pursuing justice and safety.

Failure to act will leave me no choice but to escalate this matter publicly and through non-violent civil disobedience to bring attention to the systemic failure to protect vulnerable survivors.

I expect a prompt and meaningful response.

Yours sincerely,
Steven Condra

CC: David Tang, Senior Investigator, Office of the Ombudsman

LAB Complaints <complaints@legalaidboard.ie>

20 June 2025 at 10:12

To: Steven Condra [REDACTED]

Dear Mr Condra,

Thank you for your email. We regret to hear that you are unhappy with the service you are receiving.

I acknowledge receipt of same, received on the 20th of June 2025. I would be much obliged if you could send us the reference number of the case you are referring to. This is to allow me to identify your case so matters can be, if necessary, investigated further. This reference number is commonly found in the top right corner of correspondence/letters the Legal Aid Board or on a legal aid certificate.

To help us process your complaint, I would be much obliged if you could please fill in the attached complaints form and return it back to us within 5 days. You can return the completed complaints form either via email or by post. Once we receive the filled in complaint form your complaint will be forwarded to the relevant decision maker

Please find attached a copy of our information leaflet regarding our Customer Care and Complaints Procedure for your information.

Kind Regards
Christopher Flynn

Complaints Officer

An Bord Um Chúnamh Dílthúil
Legal Aid Board

48/49 Sráid Brunswick Thuaidh, Lána Sheoirse, Baile Átha Cliath 7 - DX 1085 Na Ceithre Cúirteanna
48/49 North Brunswick Street, Georges Lane, Dublin 7 D07 PEOC - DX 1085 Four Courts

✉ complaints@legalaidboard.ie

From: "Steven Condra" [REDACTED]
To: complaints@legalaidboard.ie
Cc: "David Tang (OMB)" <david.tang@ombudsman.ie>
Date: 20/06/2025 08:53
Subject: Subject: Urgent: Immediate Action Required Regarding My Legal Aid Cases




EXTERNAL EMAIL: Do Not click any link or open any attachments unless you trust the sender and know the content is safe

[Quoted text hidden]

"The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer. It is the policy of the Legal Aid Board to disallow the sending of offensive material and should you consider that the material contained in this message is offensive you should contact the sender immediately and also postmaster@legalaidboard.ie".

"Tá an t-eolas tarchurtha beartaithe don duine nó aonán amháin a seoladh an teachtaireacht chucu agus d'fhéadfadh ábhar rúnda agus/nó pribhléideach a bheith i gceist. Tá cosc ar atarchur, scaipeadh nó úsáid an eolais, nó beart ar bith a thógáil ag brath ar an eolas seo, ag daoine nó aonáin nach iad an faighteor beartaithe. Más trí earráid go bhfuair tú an teachtaireacht seo, déan teagmháil leis an seoltóir le do thoil agus scríos an t-ábhar ó ríomhaire ar bith. Is é beartas an Bhoird um Chúnamh Dílíthiúil seoladh ábhair atá maslach a dhícheadú agus má mheasann tú go bhfuil an t-ábhar atá cuimsithe sa teachtaireacht maslach, ba chóir duit teagmháil láithreach a dhéanamh leis an seoltóir agus le postmaster@legalaidboard.ie".

3 attachments

-  **Information Leaflet Customer Care and Complaints Procedure 2024.pdf**
51K
-  **Complaint Form.pdf**
38K
-  **Complaint Form.docx**
40K