



Steven Condra <stevencondra1971@gmail.com>

Subject: Follow-up on SUSI and Ongoing Issues

1 message

Steven Condra <stevencondra1971@gmail.com>
To: "David Tang (OMB)" <david.tang@ombudsman.ie>

6 July 2025 at 12:45

Hi David,

I've already sent you an email, but I felt it necessary to write again today. You know the situation with SUSI. Last year, you assured me that by the time this year came around, if I applied with McGuire House, there would be no difficulty proving my address.

Yet now — as you'll see from my other email — they're telling me they made a mistake last year, and my current application is somehow affected by last year's. Why didn't that happen last year with the previous application? That year I applied for a degree in the arts. Last year I applied for computer science, and this year I've applied for computer science again, received my offer, and accepted it.

My girlfriend applied for SETU last year too. Within two weeks of submitting her documentation, she was approved for the grant. Meanwhile, I've been fighting this system for nine years.

Between landlords taking advantage of me, Waterford County Council failing to help, the HSE promising support and delivering nothing, The President ignores me along with all TD's and the Legal Aid Board making and then breaking promises — twice — I've had enough.

There is still so much going on, and at this point I don't even know where to begin anymore. Of all the things you and I have discussed, what has actually changed? What has improved? What has gotten better for me?

Thank you for your time.

Steven Condra