



Steven Condra <stevencondra1971@gmail.com>

Damaged

5 messages

Steven Condra <stevencondra1971@gmail.com>
To: "andy.rowe@depaulcharity.net" <andy.rowe@depaulcharity.net>

20 January 2025 at 17:05

Dear Andy, I collected my property at the gate, my telescope was dismantled incorrectly. Severe damage has been done. Pictures attached. How would you like to proceed?

Kind regards
Steven Condra

3 attachments



IMG20250120165143.jpg
3217K



IMG20250120165036.jpg
2861K



IMG20250120164928.jpg
3443K

Andy Rowe <andy.rowe@depaulcharity.net>
To: Steven Condra <stevencondra1971@gmail.com>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

21 January 2025 at 11:33

Thank you for your email
I will look into this matter and get back to you via email within 7 days
yours
[Quoted text hidden]

Please consider the environment - do not print this e-mail unless absolutely necessary.

This email and any files transmitted with it are solely intended for the use of the addressee(s) and may contain information that is confidential and privileged. If you receive this email in error, please advise Depaul by return email immediately. Please also disregard the contents of the email, delete it and destroy any copies immediately.

Depaul and its subsidiaries do not accept liability for the views expressed in the email or for the consequences of any computer viruses that may be transmitted with this email. This email is also subject to copyright- No part of it may be reproduced, adapted or transmitted without the written consent of the copyright owner.

Depaul is a company limited by guarantee:-

Registered in Ireland: Company Registration No. 357 828. Charity Registration No. CHY 14753. Charities Regulatory Authority No. 20048938. Registered Office: [18 Nicholas Street, Dublin 8, D08 VCP7](#)

Registered in Northern Ireland: Company Registration No. N1054106. Charity Registration No. XR87991. Registered Office: [449 Antrim Road, Belfast, BT15 3BJ](#)

© Depaul, [18 Nicholas St, Dublin 8, D08 VCP7, Ireland](#).

Steven Condra <stevencondra1971@gmail.com>
To: Andy Rowe <andy.rowe@depaulcharity.net>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

21 January 2025 at 12:28

Thank you Andy, I appreciate that. I mailed Celestron directly with pictures to see what they say.

Kind regards

Steven Condra

[Quoted text hidden]

Steven Condra <stevencondra1971@gmail.com>
To: Andy Rowe <andy.rowe@depaulcharity.net>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

30 January 2025 at 00:55

Hello Andy,

I wonder if you have forgotten about my telescope. It has been 9 days since your mail.

Also, in the rush to dump all my belongings out on top of me at the gate, certain personal items are missing.

Also, email about my name being given out on 23rd of December to residents by a member of staff which I sent to Jo and was subsequently passed on to Michelle has not been replied to either.

Kind regards

Steven Condra

[Quoted text hidden]

Andy Rowe <andy.rowe@depaulcharity.net>
To: Steven Condra <stevencondra1971@gmail.com>
Cc: Jack OCarroll <jack.ocarroll@depaulcharity.net>

30 January 2025 at 08:43

Hi Steven

I'm sorry for the misunderstanding - I have been waiting for your response in terms of your enquiry to Celestron.
If you could update me it would be helpful

Thanks

[Quoted text hidden]