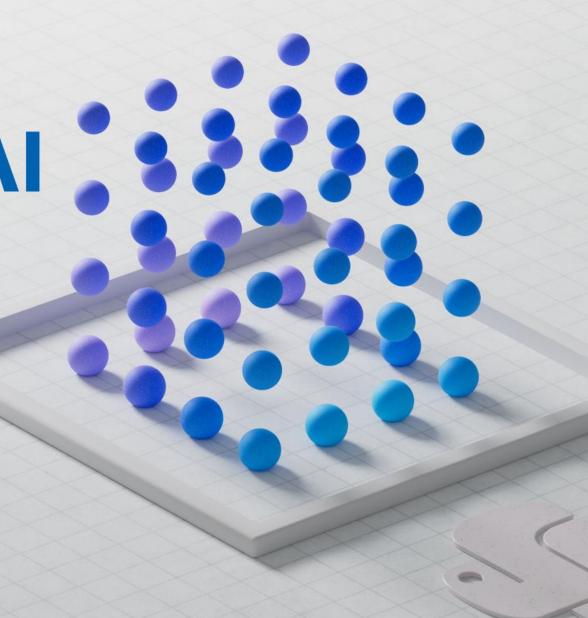
January 29th - February 12th

## The Microsoft Al Chat App Hack

Build, innovate, and #HackTogether aka.ms/hacktogether/chatapp

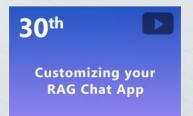




## The Al Chat App Hack

January 29th - February 12th







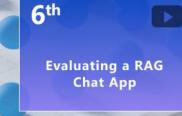


























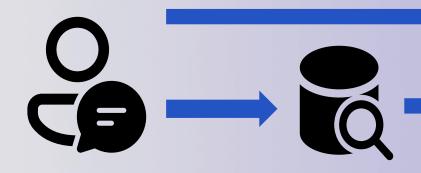
## Azure Al Search Best Practices for RAG



## RAG: Retrieval Augmented Generation

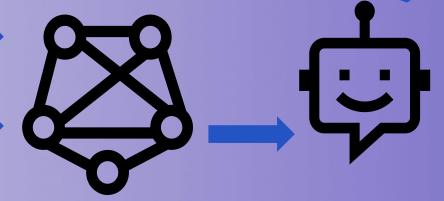
Do my company perks cover underwater activities?

Yes, your company perks cover underwater activities such as scuba diving lessons <sup>1</sup>



User Question **Document Search** 

PerksPlus.pdf#page=2: Some of the lessons covered under PerksPlus include: • Skiing and snowboarding lessons • Scuba diving lessons • Surfing lessons • Horseback riding lessons These lessons provide employees with the opportunity to try new things, challenge themselves, and improve their physical skills.....



Large Language Model



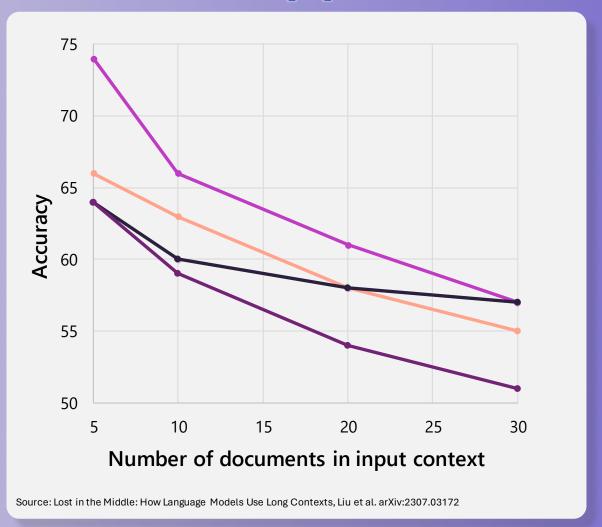
## Robust retrieval for RAG chat apps

- Relevance is critical for RAG apps
- Lots of passages in prompt 

   degraded quality
  - → Can't only focus on recall
- Incorrect passages in prompt 

   possibly well-grounded yet

   wrong answers
  - → Helps to establish thresholds for "good enough" grounding data



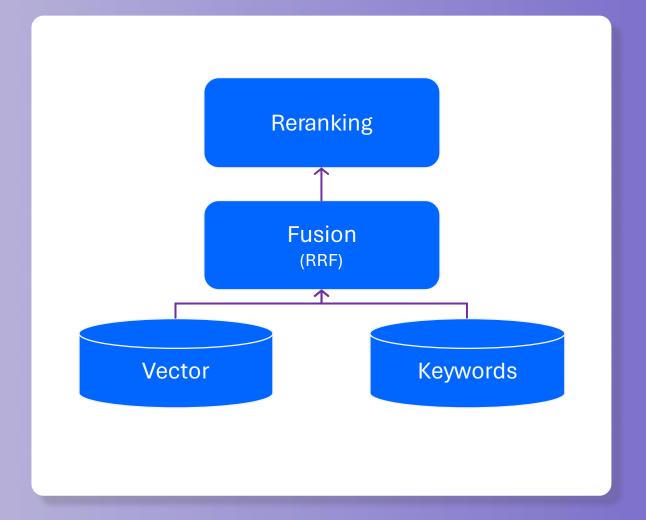


## Optimal retrieval in Azure Al Search

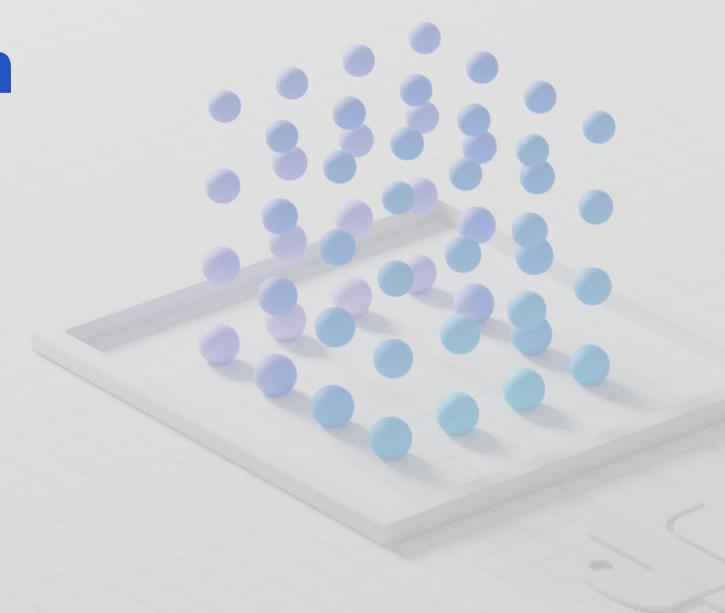
#### Complete search stacks do better:

Hybrid retrieval (keywords + vectors)pure-vector or keyword

Hybrid + Reranking > Hybrid



## Vector search





## Vector embeddings

An embedding encodes an input as a list of floating-point numbers.

"dog"  $\rightarrow$  [0.017198, -0.007493, -0.057982, 0.054051, -0.028336, 0.019245,...]

Different models output different embeddings, with varying lengths.

Model	Encodes	Vector length
word2vec	words	300
Sbert (Sentence-Transformers)	text (up to ~400 words)	768
OpenAl ada-002	text (up to 8191 tokens)	1536
Azure Computer Vision	image or text	1024

....and many more models!

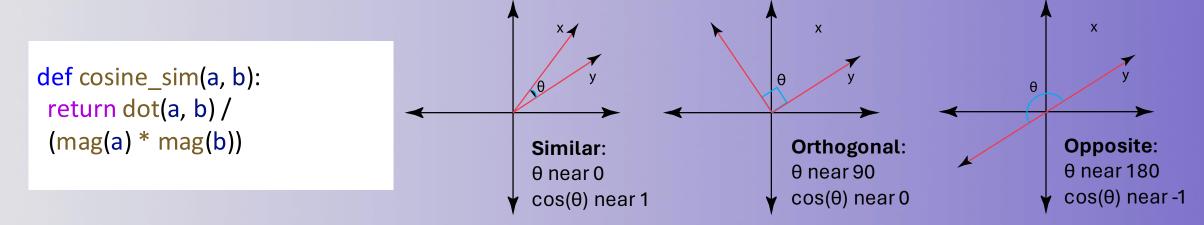


Demo: Compute a vector with ada-002 (aka.ms/aitour/vectors)



## **Vector similarity**

We compute embeddings so that we can calculate similarity between inputs. The most common distance measurement is **cosine similarity**.



\*For ada-002,  $cos(\theta)$  values range from 0.7-1

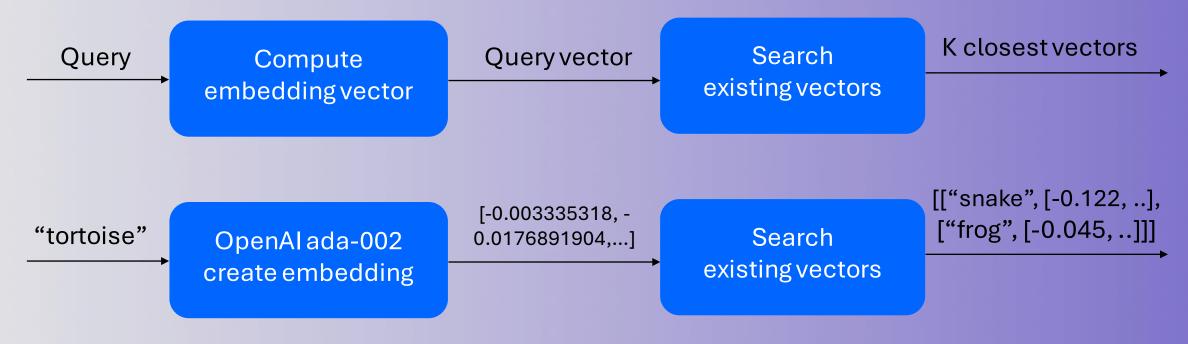
Demo: Compare vectors with cosine similarity (aka.ms/aitour/vectors)

Demo: Vector Embeddings Comparison (aka.ms/aitour/vector-similarity)



## Vector search

- 1. Compute the embedding vector for the query
- 2. Find K closest vectors for the query vector Search exhaustively or using approximations



Demo: Search vectors with query vector (aka.ms/aitour/vectors)



## Vector search in Azure Al Search

Generally available



Comprehensive vector search solution Enterprise-ready

→ scalability, security and compliance

Integrated with Semantic Kernel, LangChain, LlamaIndex, Azure OpenAl Service, Azure Al Studio, and more

Demo: Azure Al search with vectors (aka.ms/aitour/azure-search)



## Vector search strategies

#### ANN search

- ANN = Approximate Nearest Neighbors
- Fast vector search at scale
- Uses HNSW, a graph method with excellent performance-recall profile
- Fine control over index parameters

#### Exhaustive KNN search

- KNN = K Nearest Neighbors
- Per-query or built into schema
- Useful to create recall baselines
- Scenarios with highly selective filters
  - e.g., dense multi-tenant apps



## Rich vector search query abilities

#### Filtered vector search

- Scope to date ranges, categories, geographic distances, access control groups, etc.
- Rich filter expressions
- Pre-/post-filtering
  - Pre-filter: great for selective filters, no recall disruption
  - Post-filter: better for low-selectivity filters, but watch for empty results

```
r = search_client.search(
       None,
        top=5,
       vector_queries=[VectorizedQuery(
            vector=query vector,
            k_nearest_neighbors=5,
            fields="embedding")],
       vector filter mode=VectorFilterMode.PRE FILTER,
       filter=
    "tag eq 'perks' and created gt 2023-11-15T00:00:00Z")
```



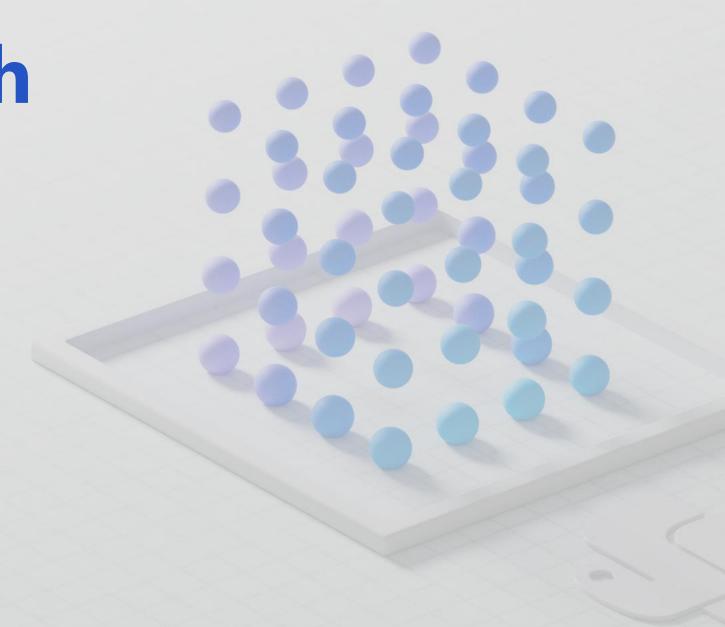
Filters in vector queries (aka.ms/aisearch/vectorfilters)

#### **Multi-vector scenarios**

- Multiple vector fields per document
- Multi-vector queries
- Can mix and match as needed

```
r = search client.search(
        None,
        top=5.
        vector queries=[
         VectorizedQuery(
             vector=query1, fields="body_vector",
             k nearest neighbors=5,),
         VectorizedQuery(
             vector=query2, fields="title_vector",
             k nearest neighbors=5,)
```

## Hybrid search





## Optimal retrieval in Azure Al Search

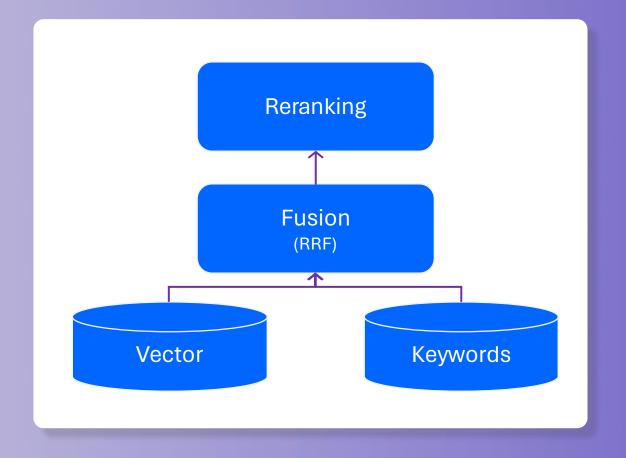
#### Complete search stacks do better:

Hybrid retrieval (keywords + vectors) > pure-vector or keyword

Hybrid + Reranking > Hybrid

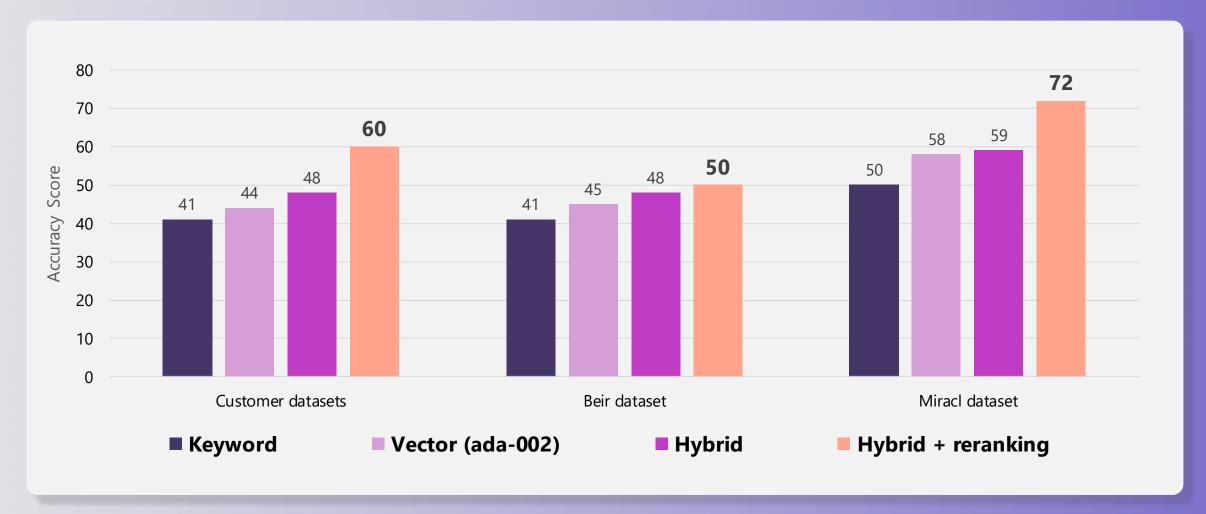
#### Identify good & bad candidates

Normalized scores from semantic ranker Exclude documents below a threshold





## Retrieval relevance across methods







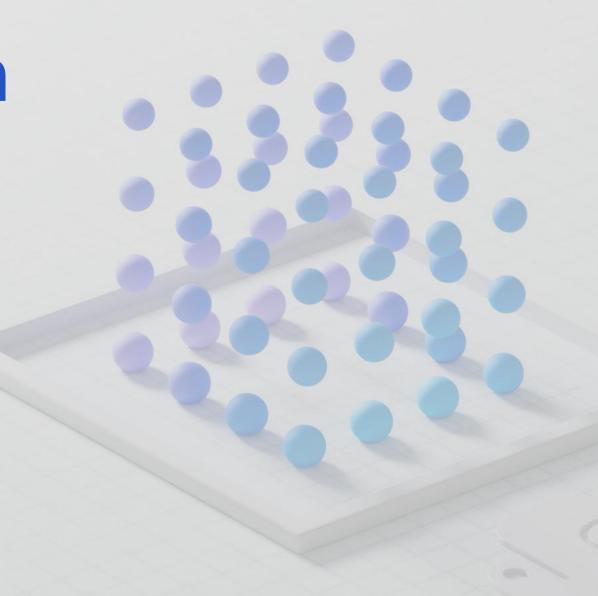
## Impact of query types on relevance

Query type	Keyword [NDCG@3]	Vector [NDCG@3]	Hybrid [NDCG@3]	Hybrid + Semantic ranker [NDCG@3]
Concept seeking queries	39	45.8	46.3	59.6
Fact seeking queries	37.8	49	49.1	63.4
Exact snippet search	51.1	41.5	51	60.8
Web search-like queries	41.8	46.3	50	58.9
Keyword queries	79.2	11.7	61	66.9
Low query/doc term overlap	23	36.1	35.9	49.1
Queries with misspellings	28.8	39.1	40.6	54.6
Long queries	42.7	41.6	48.1	59.4
Medium queries	38.1	44.7	46.7	59.9
Short queries	53.1	38.8	53	63.9



Outperforming vector search with hybrid + reranking (aka.ms/ragrelevance)

# Azure Al search data indexing





## Manual indexing

You can use the SDK to write your own code to add data to an index.

Azure Document Azure Azure Python Example: Storage Al Search Intelligence OpenAl prepdocs.py Computes Stores in Extracts data Splits data Stores PDFs embeddings from PDFs into chunks index



Data ingestion guide: Adding documents aka.ms/ragchat/add-data



## Cloud-based indexing

Indexers: Connect the search service to a cloud data source, and it will index the data periodically or on a trigger.



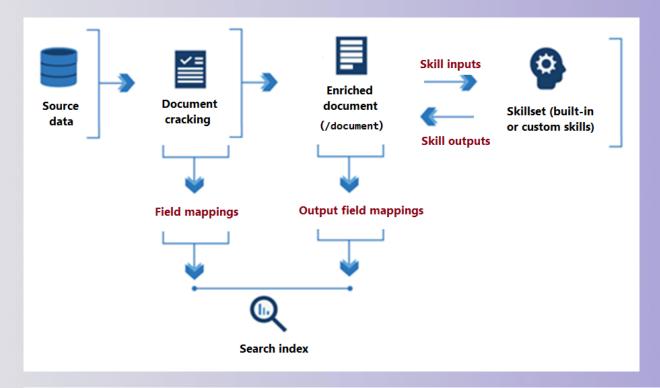
- Azure Blob Storage
- Azure Cosmos DB
- Azure Data Lake Storage Gen2
- Azure SQL Database
- SharePoint in Microsoft 365
- •Azure Cosmos DB for MongoDB ...and more!





## Skillsets for indexers

**Skillset**: A set of skills that prepare a document for indexing, calling either built-in AI search functions or custom code.



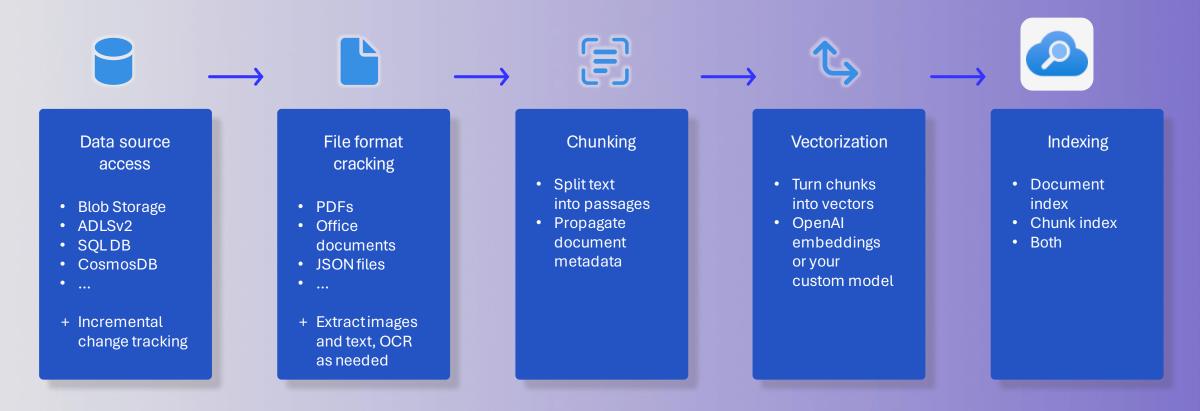




## Integrated vectorization

In preview

A combination of indexers and built-in skills for chunking and vectorization.





Integrated data chunking and embedding in Azure Al Search (aka.ms/integrated-



## Integrated vectorization in RAG chat repo

Once the PR is merged, you can opt to use it via:

azd env set USE\_FEATURE\_INT\_VECTORIZATION true azd up





## Manual indexing vs. Integrated vectorization

#### Pros:

All code is local and easy to change.

#### Cons:

- Hard to connect to indexers for cloudbased data.
- Has to be manually re-run for new data.

#### Pros:

- Easily connect to indexers that can add new data on triggers or periodically.
- You don't need to maintain chunking or embedding code yourself.

#### Cons:

- Currently in preview mode.
- Customizing the skills takes more effort, if the built-in skills are not sufficient.

# Azure Al search advanced features



## Analyzers

**Analyzers** are components of the full-text search engine for processing strings during indexing and query execution.

- Language analyzers: If you're indexing non-English documents in particular, consider customizing the analyzer used.
- Custom analyzers: Useful for custom tokenization, like to recognize phone numbers, word normalization, etc.



Analyzers for text processing in Azure Al Search (aka.ms/aisearch/analyzers)



## Scoring profiles

Scoring profiles are criteria for boosting a search score based on custom parameters.

```
"scoringProfiles": [
  "name": "boostKeywords",
  "text": {
   "weights": {
     "HotelName": 2,
     "Description": 5 }
```





## Next steps

Register for the hackathon →

aka.ms/hacktogether/chatapp

- Introduce yourself in our discussion forum
- Deploy the repo with the sample data
  - See steps on low cost deployment →

aka.ms/ragchat/free

- Start customizing the project!
- Post in forum if you have any issues deploying or questions about customization.

Join tomorrow's session: GPT-4 with Vision