Bug Report

Title: Profile Picture Upload Failures

ID: BUG-001

Reported By: Thushani

Date: August 29, 2024

Environment:

OS: Windows

Browser: Chrome

Version: 0.0.1

Priority: High

Description: Users are facing issues when trying to upload profile pictures.

Steps to reproduce

1. Navigate to the profile settings page.
2. Click on the "Upload Profile Picture" button.
3. Select an image file from the device.
4. Click on the "Submit" button.

Issue 1: No confirmation on successful uploads

Expected Behavior: After uploading an image and clicking the submit button, the upload should be proceeded and a message should be displayed as "Profile picture uploaded successfully"

Actual Behavior: After uploading an image and clicking on the submit button, the entire window got stuck and did not proceed with the uploading process and displayed a message as "The page is not working right now"

Issue 2: Large File Size

Expected Behavior: The image uploading procedure should be failed when the user trying to upload image that exceeds the file size limit and should display an error message as "The file that you are trying to upload is too large"

Actual Behavior: The system allows to upload the files that are exceeded the maximum file size and no error message is appearing.

Issue 3: Unsupported File Type

Expected Behavior: The system should reject unsupported file types with an error message as "Failed to upload image; the format is not supported"

Actual Behavior: The system allows users to select unsupported file types, but an error occurs after click on the submit button. The entire window got stuck and displayed a message as "The page is not working right now"

Attachments:

Screenshots of error messages.

Sample images used for testing (supported and unsupported formats).

Suggested Fixes:

1. Add confirmation messages for successful profile picture uploads.
2. Implement a clear file size limit and display an appropriate error message when the file size limit is exceeded.
3. Confirm supported file formats and update error messages when trying to upload unsupported file formats.

Additional Notes:

These issues may adversely impact the user experience during registration process hence prompt solution is needed.

Assigned To: [Developer/Team Name]

Status: Open

Due Date: [Specify if applicable]