

# THUTHUKANI LANGA

Information and Communication Technology Graduate

## PROFESSIONAL SKILLS

- C# Programming
- Objected-Orientated Programming
- MVC
- JIRA
- Selenium
- Confluence
- Software Development
- Software Testing
- T-SQL
- Technical Documentation
- Agile Methodology
- IT Operations
- Web Applications
- Service Desk
- Communication Skills
- Time Management
- Mobile Computing
- Task Coordination
- Analytical Skills
- Microsoft Suite Operation
- Information Security
- Computer Maintenance
- Active Directory
- UPS Configuration
- Patch Panelling
- Software Maintenance
- Information System
- DHCP Management
- SQL Database Management

## PROFILE

I possess a strong passion for technology and a dedicated work ethic that fuels my professional growth. I have gained invaluable experience and believe that I can achieve anything I set my mind to. With excellent communication, networking, and well-developed interpersonal skills, I integrate well within a team and could form trusted relationships with subordinates, clients as well as superiors. Whilst focusing on the job. My proven track record of responsibility, integrity, and commitment to company objectives has allowed me to be innovative in unlocking my growth. I maintain a strong work ethic and governance and have a healthy competitive attitude and thrive under pressure.

## PERSONAL DETAILS

NAME	: Thuthukani
SURNAME	: Langa
NATIONALITY	: South African
DATE OF BIRTH	: 11/12/1999
GENDER	: Male
MARITAL STATUS	: Single
CRIMINAL RECORD	: No Record
LANGUAGE(s)	: IsiZulu (Home Language) & English
DRIVERS LICENSE	: Code 10 (C1)
HOME ADDRESS	: Markham Road, Bisley Pietermaritzburg, 3201
EMAIL ADDRESS	: <a href="mailto:Thuthukani57@gmail.com">Thuthukani57@gmail.com</a>
CONTACT NUMBER	: 082 962 7703

## EDUCATION

NAME OF SCHOOL	: Alexandra High School
HIGHEST QUALIFICATION	: Grade 12 – NSC
YEAR	: 2017
NAME OF INSTITUTION	: Durban University of Technology
QUALIFICATION	: Diploma, ICT Application Development
YEAR	: 2021
NAME OF INSTITUTION	: Durban University of Technology
QUALIFICATION	: Advanced Diploma, Information and Communication Technology

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## REFERENCES

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- **MR. SRIKESH MAHARAJ**  
Team Lead - Sappi  
- 083 928 1725
- **MR. RAVI MOODLEY**  
Manager – Mills Spar  
- 083 231 4941

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## WORK EXPERIENCE

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NAME OF COMPANY : Sappi (Pietermaritzburg)  
POSITION HELD : IT/Tester Intern  
DURATION : Feb 2023 – Present

### RESPONSIBILITIES:

- Functional testing.
- Test execution.
- Partake in daily stand-up meetings.
- Reviewing documentation.
- Facilitate software testing.
- Providing objective feedback to software development project teams.
- Working on multiple projects at once.
- Maintain up-to-date knowledge of all company products and services to properly assist clients.
- Monitor clients' servers and workstations.
- Monitoring applications and software systems.
- Update and generate monthly progress reports on ERP.
- Help set up equipment for meetings, events, and operations.
- Use and resolve tickets using TOPdesk ticketing system.
- Maintained inventory records.
- Replace defective equipment.
- Work with vendors to resolve problems with equipment.
- Install application software, upgrades, and drivers.
- Shadow personnel to learn appropriate methods for solving customer issues and troubleshooting technical problems.
- Resolve Internet and wireless and wired network access problems.
- Updated firmware and troubleshot connectivity issues with remote monitoring equipment.