

Thuto Lefa Motlana

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Summary

Hard Quick learner with academic abilities and technical knowledge to succeed in different roles. Ready to expand horizons with additional knowledge and abilities gained from training and experience. Always ready to help others and use abilities to support team goals. Energetic student with balanced background in sports and extra-curricular activities. Reliable and responsible with good communication and relationship-building abilities. Hardworking professional with solid foundation in academic research and group project collaboration. Demonstrates strong organisational skills, effective communication, and commitment to meeting deadlines.

Experience

Student Council Representative -Finance Department

May 2024 to December 2024

Belgium Campus University - Pretoria, South Africa

- Advocated for student body interests to faculty and administration.
- Managed financial operations and transactions.
- Coordinated student events to boost community involvement.
- Participated in council meetings to contribute ideas for campus development, and policies.

Retail Sales Associate

February 2023 to September 2023

ShopriteCheckersPTY - Kempton Park, South Africa

- Addressed customer inquiries through effective listening and problem-solving.
- Facilitated customer product discovery, delivering detailed insights to drive sales.
- Managed customer complaints with professionalism.
- Coordinated efforts with staff to exceed sales benchmarks and optimize store productivity.

Skills

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| <ul style="list-style-type: none">• Financial management• Team collaboration• Problem resolution• Critical-thinking | <ul style="list-style-type: none">• Project Management• BI tools knowledge• Data visualisation• SQL |
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Education

NQF 8 : Bachelor Of Computing : Data Science Specialisation - Honours

January 2023 to Current

Belgium Campus University - Gauteng, Pretoria

- Data Science and Analytics: Techniques for collecting, cleaning, analysing, and visualising data to extract meaningful insights
- Statistics and Mathematics: Building knowledge in probability, statistics, linear algebra, and calculus to support data modelling
- Machine Learning and AI: Exploring algorithms that allow computers to learn from data, and make predictions or decisions

NVQ Level 3 : Retailing and Retailing Operations

January 2023 to January 2023

MSC Business College - Gauteng

- Sales and Product Knowledge: Gained hands-on experience in identifying customer needs, upselling products, and using product knowledge to improve customer satisfaction and drive sales
- Communication Skills: Enhanced verbal and non-verbal communication through daily interactions with customers, and team members
- Team Collaboration: Learnt to work efficiently as part of a team, supporting colleagues to achieve shared goals in a fast-paced environment

NVQ Level 5 - National Senior Certificate

January 2017 to January 2021

Phomolong Secondary School - Gauteng

Certifications

- AWS Cloud Practitioner Essentials
- IBM Data Science