


# Tia Koenig

 tiakoenig1994@gmail.com

 0420 213 263

 Gold Coast, QLD

## SKILLS

Strong Work Ethic

Excellent Customer Service Hard

Working

Team Player

Excellent Time Management Skills

Great Communication Skills

Excellent Organizational Skills

## EDUCATION

### Bachelor of Arts - History of Art and Design

Curtin University Online

2018

### Bachelor of Arts - Fundamentals of Art and Design

Curtin University Online

2018

## AWARDS

### Citation for Volunteer Work with Clagiraba Rural Fire Brigade –

Flood Relief 2011

## EXPERIENCE

### Housekeeper

*The Star Casino – Broadbeach 4218 – November 2019 - Present*

- Working in teams and autonomously while meeting high-performance 5 star standards.
- Restocking guest amenities/fresh bed linens.
- Maintaining cleanliness of public areas.
- Assisting guests with enquiries.
- Check in cleans/Checkout cleans.
- Maintaining equipment sanitation & functionality

### Cleaner

*Estia Health, Mudgeeraba 4215, June 2016 – March 2019*

- Maintained the cleanliness of residents rooms and common areas.
- Followed daily cleaning schedule.
- Used and decanted chemicals in line with facilities policy and procedures.
- Recorded Maintenance Requests.
- Restocked and cleaned supply/cleaning trolley after each shift.
- Ensured confidentiality of all residents and visitors.
- Had a major role in writing the cleaning schedule for facility.

### Team Member

*Kmart, Southport, March 2013 – August 2015*

- Maintaining a Presentable Appearance
- Helping Customers with Enquiries
- Ensuring all stock is full and presentable.
- Communicating with team members.

## REFERENCES

References available at request