



INSTRUCTIONAL DESIGNER

# TIARA COVERSON

## GET IN CONTACT

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## PERSONAL PROFILE

A training and development professional that specializes in Instructional Design and has a passion for making learning hands-on and enjoyable.

## AREAS OF EXPERTISE

- Articulate Storyline
- Strong Writing Ability
- Creative Storytelling
- Learning Analysis Skillset
- Subject Matter Expert Collaboration
- SCRUM Master Certified
- Leadership

## OTHER SKILLS

- Solution oriented
- Attention to detail
- Conflict management
- Flexibility and the ability to effectively multi-task

## WORK EXPERIENCE

### INSTRUCTIONAL DESIGNER

Aptara/Edward Jones | 2017 – Present

- Responsible for assessing learning needs
- Designs and develops both instructor led and e-learn training
- Effectively communicates with subject matter experts to ensure the most appropriate learning solutions
- Regularly works within knowledge management systems and learning design software

### CURRICULUM DEVELOPMENT MANAGER

Charter Communications | 2012 – 2016

- Acted as a consultant in determining appropriate training solutions
- Designed and developed curriculum for Sales and Resolution departments as well as management
- Managed and redesigned several training programs

## EDUCATION HISTORY

### WASHINGTON UNIVERSITY IN SAINT LOUIS

Bachelor of Science in Communications: Integrated Marketing, 2020

- Dean's List Awardee
- Dining with Decision Makers Nominee

### SAINT LOUIS UNIVERSITY

Attended in 2010

### UNIVERSITY OF PHOENIX

Attended from 2007 – 2008

### AMERICAN MUSICAL AND DRAMATIC ACADEMY

Graduated Class of 2004