

**1.36**

**F** Would you like a drink, sir?

**M** Yes, a Diet Coke, please.

*repeat*

**F** Ice and lemon?

**M** Just lemon.

*repeat*

**F** Here you are.

**M** Thank you.

*repeat*

**F** Coffee? Tea?

**M** Coffee, please.

*repeat*

**F** Milk?

**M** Yes, please.

*repeat*

**F** Sugar?

**M** No, thanks.

*repeat*

**F** Here you are.

**M** Thanks.

*repeat*

Part B

**Allie** Hello. Are you Mark Ryder?

**Mark** Yes. Are you Allie?

**Allie** Yes, I am.

**Mark** Nice to meet you.

**Allie** And you. Welcome to the UK. Your hotel's in the city centre.

**Mark** How far is it?

**Allie** It's about 30 minutes if the traffic's OK.

**Mark** Great!

**Allie** Would you like a coffee first?

**Mark** No, I'm fine, thanks.

**Allie** All right. Let's go. My car's in the car park. Can I help you with your bags?

**Mark** No, it's OK, thanks.

2.16

CD1 Track 55

R = receptionist, M = Mark

R Good evening, sir.

M Hello. I have a reservation. My name's Mark Ryder.

R Can you **spell** that, please?

M R-Y-D-E-R.

R For five nights.

M Yes, that's right.

R Can I **have** your passport, please?

M Just a moment. Here you are.

R Can you sign here, **please**? Do you want a smoking or non-smoking room?

M Non-smoking, please.

R Here's your **key**. It's room 425, on the fourth floor.

M Thank you. Where's the lift?

R It's over there. Do you need help with your **bags**?

M No, it's OK, thanks.

R Enjoy your stay, Mr Ryder.

M Thank you.

## Part B

2.17

CD1 Track 56

R Good evening, sir.

M Hello. I have a reservation. My name's Mark Ryder.  
*repeat*

R Can you spell that, please?

M R-Y-D-E-R.

*repeat*

R For five nights.

M Yes, that's right.

*repeat*

R Can I have your passport, please?

M Just a moment. Here you are.

*repeat*

R Can you sign here, please? Do you want a smoking or non-smoking room?

M Non-smoking, please.

*repeat*

R Here's your key. It's room 425, on the fourth floor.

M Thank you. Where's the lift?

*repeat*

R It's over there. Do you need help with your bags?

M No, it's OK, thanks.

*repeat*

R Enjoy your stay, Mr Ryder.

M Thank you.

*repeat*

## 3.17

As = assistant, M = Mark, A = Allie

AS Can I help you?

M What would you like?

A A cappuccino, please.

AS **Regular** or large?

A Large, please.

M And can I have an espresso, please?

AS To have here or **take away**?

M To have here.

AS **Anything** else?

A No, thanks.

M A brownie for me, please.

AS OK.

M How much is that?

AS Together or **separate**?

M Together.

AS That's **6.45**, please.

M Sorry, how much?

AS **6.45**. Thank you.

## Part B

## 3.18

AS Can I help you?

M What would you like?

*repeat*

A A cappuccino, please.

*repeat*

AS Regular or large?

A Large, please.

*repeat*

M And can I have an espresso, please?

*repeat*

AS To have here or take away?

M To have here.

*repeat*

AS Anything else?

A No, thanks.

M A brownie for me, please.

*repeat*

AS OK.

M How much is that?

*repeat*

AS Together or separate?

M Together.

*repeat*

AS That's **6.45**, please.

M Sorry, how much?

*repeat*

AS **6.45**. Thank you.

## Part A

## 4.15

S Can I help you?

A Yes, what size is this shirt?

*repeat*

S Let's see. A small. What size do you want?

A A medium.

*repeat*

S This is a medium.

A Thanks. Where can I try it on?

*repeat*

S The changing rooms are over there.

A Thank you.

*repeat*

S How is it?

A It's fine. How much is it?

*repeat*

S 34.99.

M Do you take American Express?

*repeat*

S Yes, sir.

## Part B

## 4.16

Allie Thank you very much, Mark.

Mark You're welcome. I'm really sorry about the coffee.

Allie That's OK. It's late. Our meeting's at 12.30.

Mark We can take a taxi.

Allie OK. Do you like the shirt?

Mark Well, yeah, it's exactly the same as the other one.

Allie The same? It's completely different!

Mark Sorry!

Allie Typical man!

Mark Allie, can I ask you something?

Allie Yes. What?

Mark Would you like to have dinner with me tonight?

Allie Tonight?

Mark Yeah. You see, it's my birthday.

Allie Oh! Happy birthday! I'm sorry, but I can't have dinner tonight. I'm busy.

Mark Oh. How about Friday night?

Allie Friday? Well ... OK.

Mark Do you know a good restaurant?

Allie Let me think. Do you like Italian food?

Mark I love it.

Allie Well, there's a new Italian restaurant. We can go there.

Mark Good idea. Taxi!

U5  
Part A

5.22

CD2 Track 46

S Can I help you?

A How much is that T-shirt?

*repeat*

S It's 15.60.

A Sorry, how much did you say?

*repeat*

S 15.60.

A And how much are those mugs?

*repeat*

S The big mugs are 10.25 and the small ones are 8.75.

A Can I have a big mug, please?

*repeat*

S Sure. Here you are. Anything else?

A Do you have birthday cards?

*repeat*

S Sorry, we've only got postcards.

A Oh well, just the mug then.

*repeat*

S That's 10.25.

A Here you are.

*repeat*

S Have you got the 25?

A Yes, here.

*repeat*

S Thanks.

A Thank you.

*repeat*

S Bye.

A Bye.

*repeat*

Part B

5.23

**Mark** Hi, Allie. Wow! You look great. Nice dress!

**Allie** Oh, thank you. Er, this is for you – for your birthday. I bought you a little present. Oh! Oh no. I hope it's not broken.

**Mark** It's a mug! It *was* a mug. Thanks, Allie!

**Allie** I don't believe it! I'm sorry, Mark.

**Mark** No problem. It was really nice of you.

**Allie** I'll get you another one tomorrow.

**Mark** Don't worry. Listen, did you call a taxi to go to the restaurant?



6.17

CD3 Track 3

A Excuse me. Where's King Street, please?

repeat

P1 Sorry, I don't know.

A Excuse me. Is King Street near here?

repeat

P2 King Street? It's near here but I don't know exactly where. Sorry.

A Thank you.

repeat

Excuse me. Can you tell me the way to King Street?

repeat

P3 Yes. Go straight on. Go past the church, and then turn left at the traffic lights. And then I think it's the second on the right.

A Sorry, could you say that again, please?

repeat

P3 Yes, go straight on. Go past the church, and then turn left at the traffic lights. And then I think it's the second on the right.

A Thank you.



6.18

Allie OK. It's this street. No, it isn't. I'm sure she said the first on the right.

Mark No, she said the *second* on the right. Relax, Allie.

Allie Look, let's ask that man there.

Mark I don't think he knows. He's a tourist.

Allie Just ask him, please.

Mark OK, OK. Excuse me! We're lost. Do you know where King Street is?

Man Sorry, I don't live here – I'm a tourist.

Mark You see. I was right.

Allie OK, let's try the second on the right.

Mark Here it is. King Street. I *knew* she said the second on the right.

Allie There's the restaurant, Donatella's.

Can you see anywhere to park?

Mark That white car's going over there! Do you think you can park in that space?

Allie Are you saying I can't park?

Mark Allie, I'm only joking.

Allie OK, OK, I'm sorry.

7.18

CD3 Trac

W Good evening. Do you have a reservation?

A Yes, a table for two. My name's Allie Gray.  
*repeat*

W Smoking or non-smoking?

A Non-smoking, please.  
*repeat*

W Come this way, please.

W Are you ready to order?

M Yes, I'd like the onion soup and then the steak,  
please.  
*repeat*

A The goat's cheese salad and the lasagne for me,  
please.  
*repeat*

W What would you like to drink?

M Would you like some wine?  
*repeat*

A No, thanks. Just mineral water for me.  
*repeat*

M OK. A glass of red wine and a bottle of mineral  
water, please.  
*repeat*

W Thank you, sir.

M Thank you.

M How was the pasta?

A It was delicious.

M Listen, Allie. There's something I want to ask you.

A Yes? What? \*

W Would you like a dessert?

A Yes, please. What is there?

W Tiramisu, ice cream, or fruit salad.

A Fruit salad, please.

W And you, sir?

M Nothing for me, thanks. Allie?

A Yes. Go on, Mark.

M Well, tomorrow's my last day. And I think we... I  
mean, I really liked meeting you and... \*

W Here you are. Fruit salad. Would you like any coffee?

A Yes, an espresso, please.

M The same for me, please.

A Sorry, Mark.

M Do you want to come to California next month?

There's a big conference. I'm going to be there. Why  
don't you come? What do you think?

W Two espressos. Anything else? A little brandy? A  
grappa?

M No, thank you. What do you say, Allie?

A I'm not sure, Mark. I need some time to think about  
it, OK?

M All right. But please tell me before I go.

A OK.

M Could we have the check, please?

W Sorry? The check?

A The bill, Mark. We're in Britain, remember?

M Sorry. Could we have the bill, please?

W Yes, sir.

8.16

CD3 Track 43

R Good morning, sir.

M Good morning. Can I have my bill, please? I'm checking out.

*repeat*

R Which room is it?

M Room 425.

*repeat*

R Did you have anything from the minibar last night?

M Yes, a mineral water.

*repeat*

R Here you are. How would you like to pay?

M American Express.

*repeat*

R Thank you. OK. Can you sign here, please? Thank you. Would you like me to call a taxi for you?

M No, thanks.

*repeat*

R Do you need any help with your luggage?

M No, I'm fine, thanks.

*repeat*

R Have a good trip, Mr Ryder.

M Thank you.

*repeat*

R Goodbye.

M Goodbye.

M Hello?

A Hi, Mark, it's Allie. I'm really sorry but the traffic this morning is terrible. I'm going to be very late.

M OK.

A I think the best thing is for you to take a taxi to the station and then get the train to the airport.

M No problem, I'll call a taxi. Well, thanks for everything...

A No listen, I'll meet you at the airport – we can say goodbye there.

M All right. Where can we meet?

A At the information desk.

M OK, see you there.

A Bye.

M Excuse me, change of plan. Could you call me a taxi, please? To the station.

*Hello. Sorry I can't take your call. Please leave a message after the tone.*

M Hi, Allie, this is Mark. Where are you? I'm at the information desk. My flight leaves in forty minutes.

A Mark! Mark! **Sorry I'm late!**

M Don't worry – I'm just happy you got here.

A Come on. You're going to miss your flight.

M Wait a minute. Are you going to come to the conference in California? Am I going to see you again?

A The plane's going to leave without you.

M Allie?

A I asked my boss this morning, and he said yes. I can go!

M Great! Oh, I don't have your home phone number.

A Don't worry. I'll e-mail it to you tomorrow.

*This is the final call for all passengers on flight BA287 to San Francisco. Please proceed immediately to Gate 12.*

M Goodbye, Allie. And thanks for everything.

A Goodbye, Mark. **Have a safe trip!**

M See you in California. Bye.