

# Accessing the IBM Business Partner Lab

## (Instructions for External Business Partners)

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## Prerequisites for Accessing the IBM Partner Lab

1. First, you must join IBM PartnerWorld, if you have not already done so:

[https://www.ibm.com/partnerworld/wps/servlet/ContentHandler/pw\\_com\\_jnw\\_index](https://www.ibm.com/partnerworld/wps/servlet/ContentHandler/pw_com_jnw_index)

Registration should take only 10-15 min's to complete and you will hear back from PartnerWorld within 1-2 business days of submitting your registration.

2. Second, request and sign the "IBM Hybrid Data Management and Open Source Solution Validation Process Agreement."

- ❖ Request the agreement by sending an email with your IBM ID to [pwms@us.ibm.com](mailto:pwms@us.ibm.com) or by communicating directly with a member of the IBM Business Partner alliance team.
- ❖ You will be notified when the agreement is ready for you to e-sign using your PartnerWorld account (usually in 1-2 business days).
- ❖ You can then proceed to the "[How to get a Partner Account](#)" and "[How to access the Partner Network](#)" sections of this document for detail instructions.

**Note:** For some IAS training we may enable temporary access for the training only. Access will be revoked post class.

3. Third, get a unique partner account login.

3.1. Go to: <https://partnerportal.im-ies.ibm.com>

The screenshot shows a web browser window with the URL <https://partnersignup-dev.netezza.com/default.aspx>. The page title is "IBM Netezza Solution Validation Network". There are three tabs: "User Registration" (selected), "Password Reset", and "Password Change". The "User Registration" section is divided into "Required User Information" and "Optional User Information".

**Required User Information:**

Enter your information about the user. All fields are required.

**Password Policy:**

All passwords must meet the following requirements:

- Must be at least 6 characters long.
- Cannot contain all or part of your account name.
- Must contain characters from at least 3 of the following 4 types:
  - > Uppercase letters (A-Z).
  - > Lowercase letters (a-z).
  - > Numbers (0-9).
  - > Non-alphanumeric characters (ex. !, \$, #, or %).

**Required Fields:**

- \* Display Name
- \* First Name
- \* Last Name
- \* E-mail Address
- \* User Name
- \* Password
- \* Confirm Password

**Optional User Information:**

Enter your information about the user. All fields are optional.

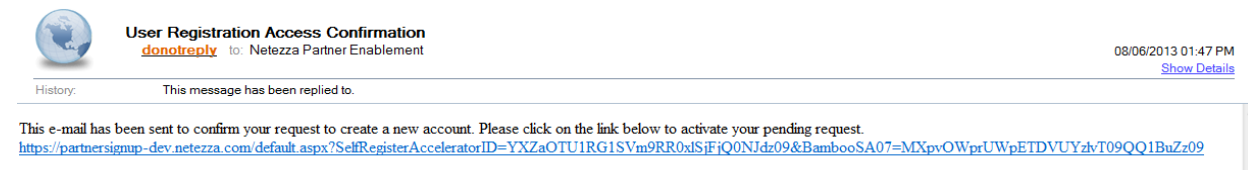
**Optional Fields:**

- Job Title
- Company
- Business Phone
- Home Phone
- Mobile Phone
- FAX Number
- Address
- City

Fill out all the information and click the **Register** button.

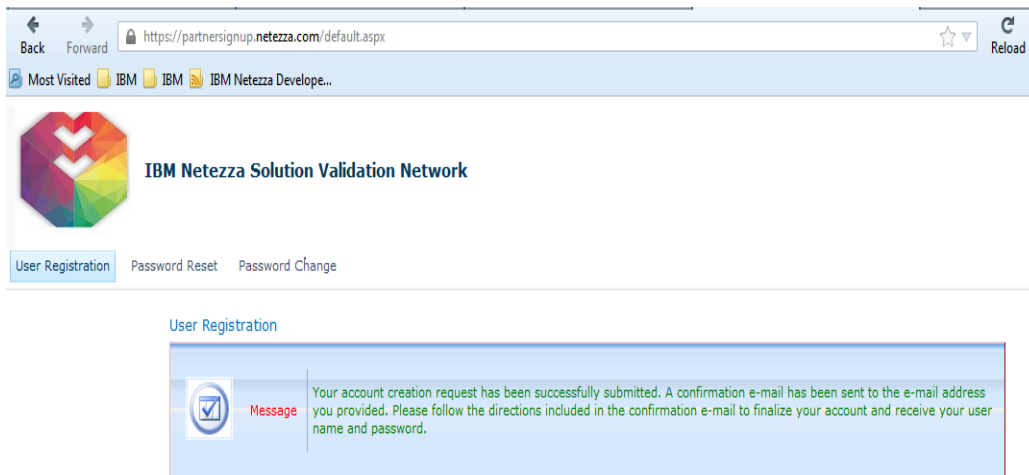
If you get an invalid email address message, your company's access to the partner lab has not been activated. Please send an email to your IBM contact so they can let us know your company has not been activated.

### 3.2 You will receive an email with a link to validate your registration request:



Click on the link and ensure the screen you see says “Successful registration”.

If you get an error please copy and paste a screen shot into an email and send your IBM representative so we can help address the issue.



3.2 Once confirmed, you will receive a confirmation email with your login, password and access instructions. This email will come within an hour of your successful registration, if it does not show up please email [askbpe@us.ibm.com](mailto:askbpe@us.ibm.com) with the email address you used to register the account and we will resend the connection instructions. Below is the top of the welcome email containing the login and password as well as access instructions.

Your account request has been approved. Account Name = newlogin Password = Upassw0rd!

### Accessing Pure Data For Analytics powered by Netezza Host

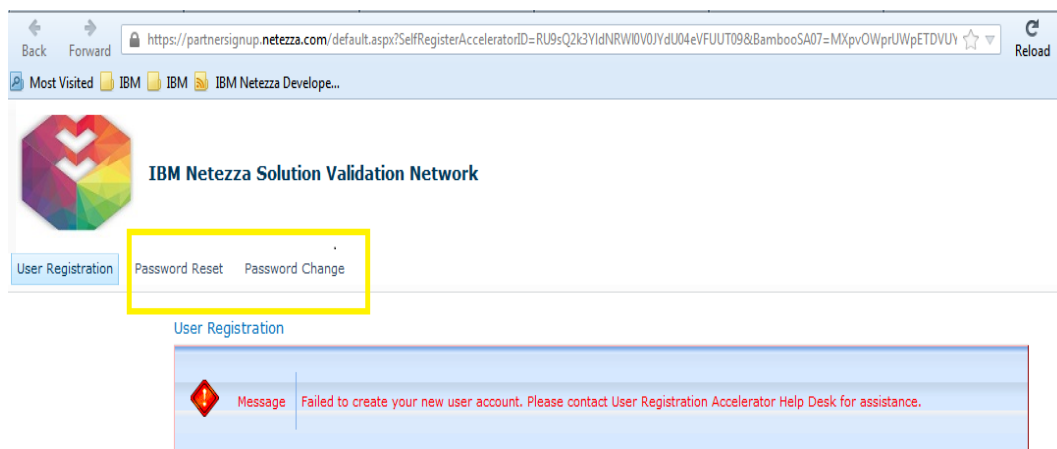
1. Point your browser to: <https://nziesreg.im-ies.ibm.com>
2. Login using your name and password provided above in this message.



A login form titled "Login" with the instruction "Please enter your username and password." It includes a "GROUP:" dropdown menu set to "Netezza", "USERNAME:" and "PASSWORD:" text input fields, and a "Login" button.

3.3 IBM Security policies require passwords be expired if not changed every 90 days. So if you have not changed your password and you cannot connect please try changing or resetting your password. If you make multiple failed attempts to login your account will be locked changing or resetting the password will unlock the account. Changing or resetting the account password is typically faster than emailing [askbpe@us.ibm.com](mailto:askbpe@us.ibm.com).

You can reset or change your password using the <https://partnerportal.im-ies.ibm.com> page:



# How to access the Partner Network

## OVERVIEW

The Partner Systems and Support VMs are accessible via the **sccvpn** network. Since this is an area used for test, development and support, it has been placed behind a VPN. To access this network, you will need:

1. A valid IES Domain account, with either IBMsupport or IBMpartner privileges.
2. Cisco VPN Client

## QUICK GUIDE

1. Launch the Cisco VPN Client

### 1.1. WINDOWS

The Cisco client does not come pre-installed on the IBM Windows image. Please follow the steps below to download the client.

Once installed, the client can be found at:

**Start > All Programs > Cisco > Cisco AnyConnect Secure Mobility Client > Cisco AnyConnect Secure Mobility Client**

### 1.2. OPEN CLIENT LINUX

The Cisco client comes pre-installed on your IBM Open Client.

It is located in: **Applications > Internet > Cisco AnyConnect Secure Mobility Client**

### 1.3. MAC

You may already be using this client to connect to the IBM VPN. If not, please follow the steps below to download the client.

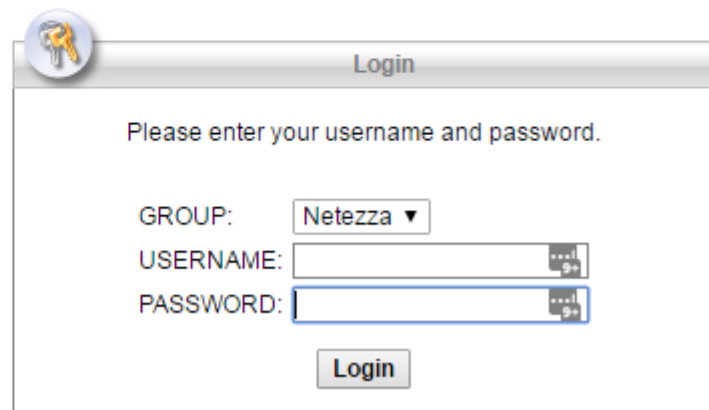
The client will be located in your **Applications** folder.

### 1.4. LINUX (NON-OPEN CLIENT)

Please follow the steps below to download the client.

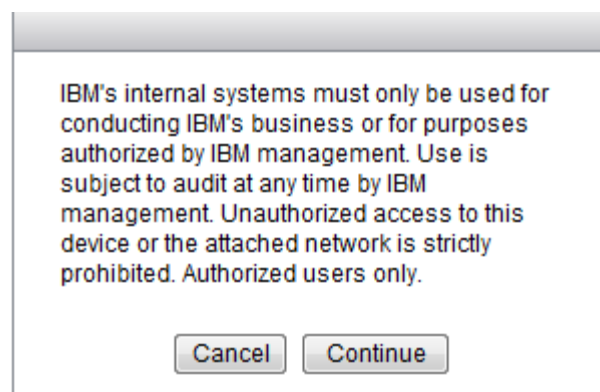
## DOWNLOADING AND INSTALLING THE CISCO VPN CLIENT

1. Open your browser and go to <https://sccvpn.im-ies.ibm.com>
2. Log in using your Netezza IES Domain credentials:



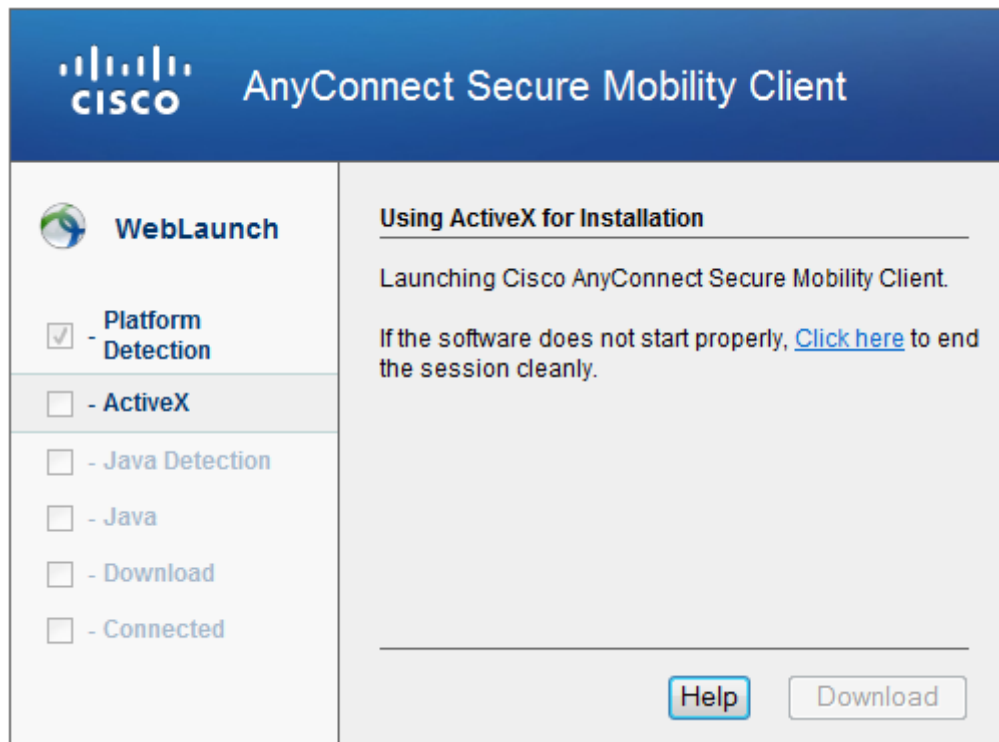
A login dialog box titled "Login" with a key icon. It contains the text "Please enter your username and password." Below this, there is a "GROUP:" label followed by a dropdown menu showing "Netezza". Below that are "USERNAME:" and "PASSWORD:" labels, each followed by a text input field with a password icon. At the bottom right is a "Login" button.

3. Accept the IBM Business Use agreement. (Make sure to **allow** all sscvpn access, if prompted.)

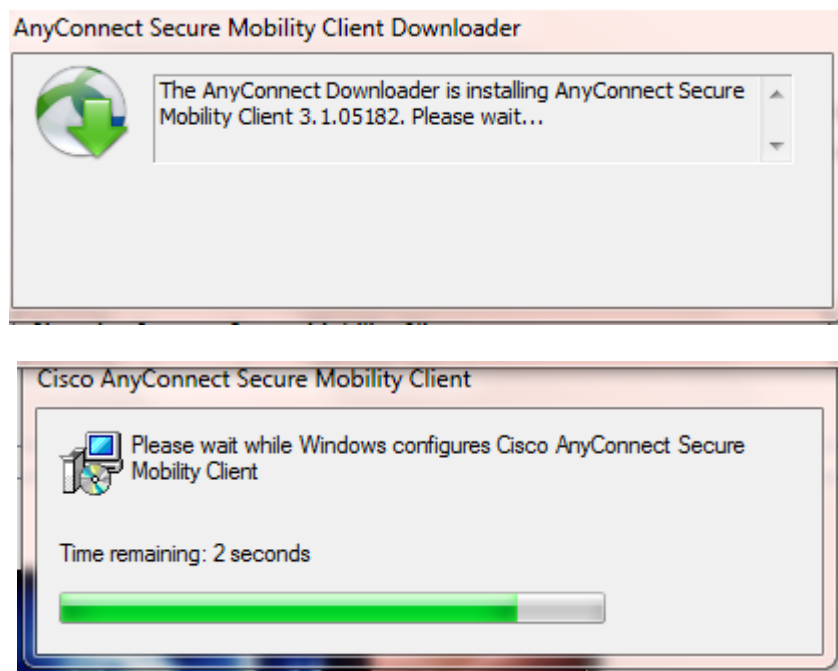


A dialog box containing the text: "IBM's internal systems must only be used for conducting IBM's business or for purposes authorized by IBM management. Use is subject to audit at any time by IBM management. Unauthorized access to this device or the attached network is strictly prohibited. Authorized users only." At the bottom are "Cancel" and "Continue" buttons.

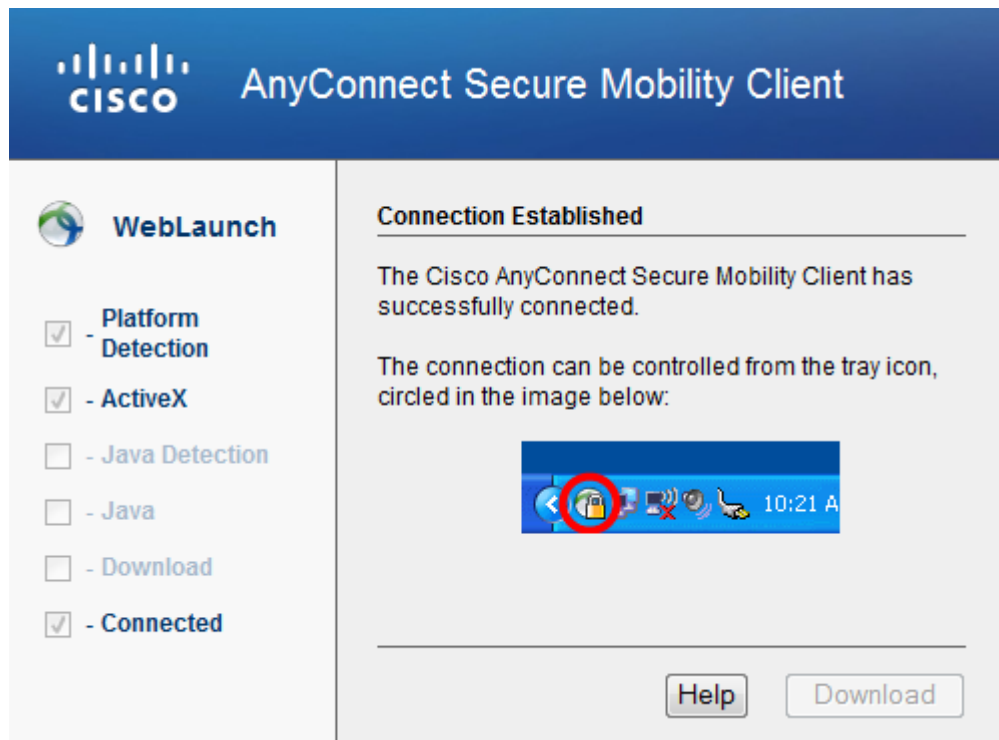
**\*\*\* At this point, if Java is already installed, the client will download and install automatically.\*\*\***



4. Download and installation windows will pop-up:

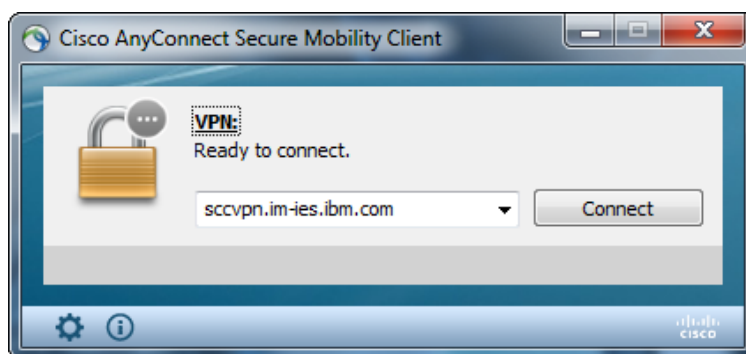


5. If not, click the link to download the installer and then click, **Save File**.
6. Browse to the download location and run the installer.
7. Follow all prompts to complete the installation.



## CONNECT TO THE IES VPN

1. Launch **Cisco AnyConnect Secure Mobility Client**
2. Enter **sccvpn.im-ies.ibm.com** in the box and click Connect.



3. Log in with your Netezza IES Domain credentials, provided in the welcome email.
4. Accept the IBM Business Use agreement and you will see confirmation once connected:





5. For questions email: [askbpe@us.ibm.com](mailto:askbpe@us.ibm.com)

The Linux system support both ssh and xDBC connections, Windows use Remote Desktop. You can use either IP or DNS to connect to the target system. See your welcome email for connection details.

| Release               | IP           | DNS                                   |
|-----------------------|--------------|---------------------------------------|
| Db2 Warehouse (IIAS)  | 10.50.88.240 | iias.lnxies.lenexa.ibm.com            |
| 7.2.1 ingore schema   | 10.50.88.16  | nps72ss.lnxies.lenexa.ibm.com NZ81375 |
| 7.1.x multiple schema | 10.50.88.98  | nps71ms.lnxies.lenexa.ibm.com NZ81319 |
| 7.2.x multiple schema | 10.50.88.25  | nps72ms.lnxies.lenexa.ibm.com NZ35041 |

## STILL NEED HELP?

Please send contact us: [askbpe@us.ibm.com](mailto:askbpe@us.ibm.com)