NGUYEN THI THUY TIEN
Quality Control Team Lead

PROFILE

Date of birth: March 21st, 1990

Gender   : Female
Address: 688/57/42 Le Duc Tho Street, Ward 15, Go Vay District, HCM City

CONTACT

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HOBBIES

Travelling
Art
Cooking

SKILL

Manual testing
Automation testing
API testing
Management
Task management
Communication
SQL
C#
Python
Java
Jira
Gemini
Test Rail

SUMMARY

- 7+ years' experience in software quality control for Software Outsourcing and Product Company.
- Strong experience in manual testing on websites and applications.
- Good knowledge in API test, CI CD tools, Cross Browser Testing.
- Good knowledge in Java, C# and Selenium in building automation framework.
- Experience in waterfall, Agile, Scrum.
- Strong understanding about QA process and English skills.

WORK EXPERIENCE

ASWHITE Global [role Senior QC - QC Team Lead]
(2015– Present)
- Serve from a Senior Tester to QC Team Lead through many websites and applications with a solid quality in insurance field which is vital in Steadfast's business.
- Solid experience in creating and implementing test strategies, detailed test plan, and test cases.
- Strong experience in estimating test activities and deliverable.
- Complete manual E2E testing for websites and applications in system.
- Perform the testing across multiple browsers and platforms.
- Manage a team size of 5 people to achieve the main goal of the project to deliver the best quality to customers.
- Had an onsite trip to Australia in 3 weeks.
- Knowledge about Automation and API Testing.

DICentral [role Manual - Automation QC]
(2012 – March 2014)
- Communicate with US client to work on application projects (issue, report, clarify requirement), estimate testing time to complete task on time.
- Automate a framework using C# and create/maintain test cases by using Test Complete tool.
- Use bug tracking tool (Jira) to control the process of defects and bugs.
- Create test case base on test plan, execute test script, report status.
- Designed test case, estimated time for testing, report defect, daily report to leader.

EDUCATION

ISTQB Certificate in 2014

HCM city University of Foreign Languages-Information technology
October 2008 – November 2012
Graduated in Information Technology