Part 1: Interactive Data Dashboard

A. Executive Dashboard link

1. Datasets

- churn_prepared.csv (uploaded)
- WA Fn-UseC -Telco-Customer-Churn.csv (uploaded) and <u>link</u>

2. Installation

No need to install anything, simply follow these links to:
Executive Dashboard link

3. Interactive controls: Executive Dashboard

- "Select Category" menu (churned or retained; male or female)
 - View elements of churned accounts by selecting orange "X" in the category menu (top-right).
 - View numbers of retained accounts by selecting blue "✓" labeled "No" the category in menu (top right).
 - View elements of male accounts by selecting purple male gender icon in the gender menu (top-right).
 - View numbers of retained accounts by selecting the pink female gender icon in the gender menu (top right).
 - Combine the above categories & gender in any combination to see the output in the Key Performance Indicators table.
 - Also, several different clickable features can be selected by holding down control and selecting multiple options
- "Profitability at a Glance for State" dropdown/map
 - From Revenue by State heatmap (bottom-right), click on a state to view state-specified elements in all other charts.
 - From the State dropdown menu (middle-right), select state from the dropdown & then click apply (bottom-of-dropdown)to view state-specified elements in all other charts.
 - For example, the set of 8 states (TX, NY, PA, CA, IL, OH, FL & MO) with top earning monthly revenue may be selected together to show their combined numbers.
- 4. Provide a copy of all SQL code and other code supporting the dashboards. See attached pdf "SLM1_TASK_1_DATA_ANALYSIS_code.pdf"