**TIFFANY MARKO**

805-540-0270 [tiffanyjmarko@gmail.com](mailto:tiffanyjmarko@gmail.com)

**OBJECTIVE**

I am seeking employment with a company in customer service where I can use my talents and skills in logistics, transportation, and inspection to grow and expand the company, while also continuing to grow personally.

**SUMMARY**

Logistics, transportation, customer service, and inspection professional; skilled in quality control with the ability to ensure accuracy of received and shipped inventory. Customer service oriented with experience in face-to-face interactions and problem solving. Licensed as a commercial pesticide applicator through the Washington State Department of Agriculture.

**PROFESSIONAL EXPERIENCE**

**HOME DEPOT PRO, Seattle, WA 2020-2021**

**Inventory Control Specialist (Inventory Manager)**

Maintained a database of thousands of SKUs to be made available to the customer on demand. Worked closely with vendors and sales representatives to bring in new product as needed. Worked directly with customer on site.

* Collaborated with customer on prospective large job orders
* Kept Database in ERP as up to date as possible
* Invoiced customer for products and services

**TERMINIX COMMERCIAL PEST CONTROL, Tacoma to Chehalis, WA 2019-2020 Licensed Pest Control Technician – Commercial Service Representative**

Apply pesticides to structures according to schedule and service requests, safety procedures, label instructions, and federal, state, and county regulations. Transport hazardous chemicals in company vehicle to customers’ places of business. Accurate and timely communication with customers and dispatch to fulfill customers’ requests. Problem solve; maintain compliance and regulatory paperwork. Assist in sales to current customers.

* Tests passed through the Department of Agriculture: Public Health, Laws and Safety, Structural Inspection, and PCO General Pest.
* Mix chemicals according to label and state regulations

**FIKES COMMERCIAL PEST CONTROL, Kent to Everett, WA** **2018-2019**

**Licensed Pest Control Technician – Commercial Service Representative**

Apply pesticides to structures according to schedule and service requests, safety procedures, label instructions, and federal, state, and county regulations. Transport hazardous chemicals in company vehicle to customers’ places of business. Accurate and timely communication with customers and dispatch to fulfill customers’ requests. Problem solve; maintain compliance and regulatory paperwork. Assist in sales to current customers.

* Tests passed through the Department of Agriculture: Public Health, Laws and Safety, Structural Inspection, and PCO General Pest.
* Mix chemicals according to label and state regulations

**TERMINIX RESIDENTIAL PEST CONTROL, Seattle to Everett, WA** **2016 - 2018**

**Licensed Pest Control Technician – Field Service Representative**

Apply pesticides to residential locations according to schedule and service requests, safety procedures, label instructions, and federal, state, and county regulations. Transport hazardous chemicals in company vehicle to customers’ houses or places of business. Accurate and timely communication with customers and dispatch to fulfill customers’ requests. Problem solve Maintain compliance and regulatory paperwork. Assist in sales to current customers.

* Tests passed through the Department of Agriculture: Public Health, Laws and Safety, Structural Inspection, and PCO General Pest.
* Mix chemicals according to label and state regulations
* Outdoor public health mosquito control treatment

**R+L CARRIERS, Woodinville, WA** **2015**

**Commercial P+D Truck Driver (Class A and B; straight truck and tractor trailer)**

Pickup and delivery service driver in the greater Snohomish County and North King County areas. Worked closely with dispatch and terminal needs to deliver palletized freight and packages to customers at their homes, businesses, and warehouses based upon customers’ needs. Transported multiple classes of hazardous and non-hazardous materials solo and with a team.

* Class A Commercial Driver’s License; daily mechanical inspections and logs
* Hazardous Materials Endorsement through the TSA
* Maintained a working knowledge of local, state, and federal regulations regarding hazardous materials classifications and transport to ensure safe delivery and loading
* Maintained compliance with all DOT and environmental regulations
* Loaded/unloaded parcels and freight via pallet jack and forklift while maintaining inventory records

**SLEEPING GIANT INC. Seattle, WA** **2014 - 2015**

**Inventory Control, Quality Assurance, Logistics, and Administration**

Scheduled and purchased a high volume of seafood orders and freight across North America. Organized customer communication on product releases, lot numbers, and order accuracy. Coordinated freight estimates and customer freight pricing. Compared bills of lading with actual warehouse receipts. Organized domestic and international freight and inventory receiving. Extensive use of QuickBooks and Microsoft Office.

* Quality control through dock inspections and photo documentation
* Accounts receivable and accounts payable
* Purchasing and trafficking of seafood sales
* Dispatch and scheduling of trucks and warehouses
* Quality Assurance (QA) of frozen goods

**LINEAGE LOGISTICS, Seattle, WA** **2013 - 2014**

**Inventory Management Specialist/Receiving Trainer**

Received inventory of seafood products from international fishing vessels and ensured accuracy of goods shipped. Tracked products inside the warehouse using internal database. Ensured quality control by measuring­­­­­ temperature of frozen products. Tracked the movement of distributed goods transported by truck, railcars and fishing vessels. Used cycle counting and inventory logs to maintain accurate product count.

* Ensured compliance with FDA and SQF guidelines by tracking temperature of frozen products. Consulted management on acceptance of questionable products
* Chosen to train new staff in quality control and logistics practices
* Earned the reputation for teamwork by maintaining exceptional relationships with co-workers and management
* Secured freight as a loader and equipment operator
* Operated equipment to move freight as necessary with proper weight calculations

**THE HOME DEPOT, San Luis Obispo, CA** **2012 - 2013**

**Millwork Specialist Sales and Equipment Operator/ New Hire Trainer**

Designed and sold windows, doors, and skylights from blueprint drawings. Consulted with customers in the replacement and installation of new building products. Operated forklift, reach truck, and order picker to select stored product. Partnered with vendors and installers. Trained new employees.

* Designed, built, and reset displays to effectively merchandise product
* Selected to lead department in manager’s absence
* Given administrative access to the store inventory and ordering capabilities in recognition of leadership ability
* Extensive sales in construction and lead scheduler for installation sales.