TIFFANY CHEN

South San Francisco, CA 94080 (510) 816-1882 <u>Tiffanychen112699@gmail.com</u> https://tiffanychen26.github.io/

EDUCATION

San Jose State University, San Jose, CA

Intended Major: Digital Media Art GPA: 3.4

SKILLS

Computer: Proficient in Adobe Creative Cloud, SparkAR, Meshmixer, Atom, Google Drive, Microsoft Office Suite, iMovie, Instagram, Twitter, Snapchat, Facebook, and Wechat

Art Mediums: Proficient in Watercolor painting, Gouache painting, Oil painting, Graphite drawing, Pen drawing, Charcoal drawing, and Photography

Language: Fluent in speaking Cantonese, Mandarin, and Taishanese

HONORS & AFFILIATIONS

Students Rising Above: One out of 75 students selected from 600+ applicants awarded membership into selective college program targeting students demonstrating a deep commitment to education and strength of character in overcoming adversity (August 2018 – Present)

PROFESSIONAL & LEADERSHIP EXPERIENCE

Sneaker Art, South San Francisco, CA

June 2020 - Current

Artist, Founder

- Designed and implemented social media campaign strategy aimed at informing potential customers of my products and services
- Collaborate with clients to customize design preferences and negotiate pricing details for each order
- Manage time to ensure a guaranteed delivery of a finished product within three weeks from order date
- Year to date sales amount to 3 pairs of sneakers and approximately \$300 in gross sales

POKE Bowl, San Francisco, CA

Cashier

October 2018 – September 2019

Expected Graduation: June 2023

- Trained 1-2 new workers by teaching protocols and procedures of the restaurant to ensure proper handling of food and provide quality customer service
- Processed 70+ orders per shift by making food bowls based on customer preference accurately and efficiently
- Adapted to every part of the job by working in all stations including kitchen, cashier, and food preparation
- Handled transactions by collecting and processing cash and credit payments to ensure accuracy and provide quality service

Oracle Park, San Francisco, CA

Barista Lead

March 2018 - October 2018

- Trained and supervised one cart crews to operate the coffee machine and understand 10 coffee drink recipes
- Provided excellent customer service to approximately 100+ patrons to ensure returning customers, including resolving customer issues
- Maintained a clean and organized work environment by cleaning the area and re-stocking products

Vendor

April 2017 – *November* 2017

- Sold food items to an average of 100+ customers during baseball games
- Calculated transactions on the spot, including collecting money and providing accurate change