TIFFANY RENE

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Winter Haven, FL 33880
(863) 370-7776

CAREER SUMMARY

Server with experience working to improve performance of organizations serving thousands of individuals each year. Adept at collaborating with others while ensuring high-quality services and programs. Career history of training and supervising staff, promoting adherence to organizational policies and industry standards.

PROFESSIONAL EXPERIENCE

LEGOLAND FLORIDA RESORT
Server

Winter Haven, FL
Apr. 2015 - Present

- Ensure prompt and professional service for customers, with team handling orders totaling over $20,000 each month.
- Collaborate with team to deliver exceptional client service, providing courteous customer service, placing a high volume of orders, recommending menu items, ensuring a clean and well-organized environment, answering questions regarding ingredients, tracking and replenishing ingredients and supplies, training and supervising staff regarding culinary service standards and preparing menu items.
- Introduce SERV Safe-compliant storage and sanitation procedures which were followed by entire team, earning rating of excellence by Department of Health.
- Trained and supervised multiple new employees during tenure, working to ensure the highest caliber of service and adherence to culinary guidelines.

EDUCATION & TRAINING

YEAR UP
Professional Skills Training – Application and Development

Online
February 2024 - Present

- Year Up is a leading career development program with 250 corporate partners around the country; the program includes professional training, and a professional internship.
- Complete coursework towards Application and Development credentials to adopt an understanding of skillsets and traits necessary to achieve success in a corporate environment.

POLK STATE COLLEGE

Winter Haven, FL
August 2018 - March 2022

Completed coursework in History, Mathematics, Computer Intro, Language Arts, and Psychology.

TECHNICAL SKILLS

Proficient in MS Word, Zoom, Dropbox, and MS Teams.