

TING TING ZENG

TIFFANY

CONTACT

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EDUCATION

September 2011- May, 2013

University of Toronto

Architecture(incomplete)

January 2023- Present

Centennial College

Software Engineering Technician

KEY SKILLS

Software Design
Java
Python
Organized

INTERESTS

Hiking
Environmental conservation
Cooking
Yoga
Travel

PROFILE

Energetic and analytical professional with a knack for organizing impactful activities. Boats a profound understanding of diverse scenarios, turning intricate challenges into actionable strategies. Recognized for a deep-rooted ability to empathize, relate, and offer solutions that resonate.

EXPERIENCE

JUNE 2022 – OCTOBER 2020

Shrimpman Hotpot In Toronto

- Oversaw day-to-day operations of a busy restaurant, ensuring smooth service, customer satisfaction, and optimal resource utilization.
- Managed a team of 7 staff members, including training, scheduling, and performance evaluations.
- Addressed and resolved customer complaints and feedback, maintaining a 95% customer satisfaction rate.
- Negotiated with vendors and suppliers, ensuring timely delivery and cost-effective purchasing.
- Conducted regular staff meetings to communicate updates, foster team cohesion, and address operational challenges.

OCTOBER 2020 – AUGUST 2019

Prepared for the Restaurant

- Location selection – Evaluated multiple sites based on demographic research, foot traffic, and market analysis to select the optimal location for the restaurant.
- Negotiation – Successfully negotiated the purchase of the business, dealing extensively with seller, landlords, and property management to secure favorable terms.
- Design & Construction - Collaborated with architects and interior designers to create a compelling ambiance that resonates with the target clientele. Actively participated in the hands-on construction phase, ensuring timely project completion while managing costs.