

TIFFANY ALVAREZ

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EDUCATION

COLUMBIA ENGINEERING CODING BOOT CAMP

Currently, expected: November 2022

QUEENS COLLEGE OF THE CITY UNIVERSITY OF NEW YORK

Bachelor's in Science in Communication Sciences and Disorders, expected: June 2023

GPA: 3.0

QUEENSBOROUGH COMMUNITY COLLEGE/CUNY

Associate of Arts in Liberal Arts, May 2019

GPA: 3.0 Dean's List

CERTIFICATIONS

- **Technical Support Fundamentals, Coursera / Google Certificate | October 2020**
- **Introduction to Hearing Loss Certificate, Coursera Course | July 2020**
- **Business Skill Certificate, The School of Cooperative Technical Education | June 2012**

RELEVANT EXPERIENCE

FULFILLMENT CENTER ASSOCIATE | AMAZON, BETHPAGE NY | OCTOBER 2021-CURRENTLY

- Receiving, stocking, and packing products and quality checks.

RUNNER/BARISTA | STELLA 34 TRATTORIA, MACY'S HERALD SQUARE | JULY 2017-MARCH 2020

- Delivered each order to the correct table and guests.
- Answered guest's inquiries about menu items and ingredients used.
- Made and served specialty coffee, tea beverages, and prepared gelato.
- Assisted customers decide on menu items with knowledgeable suggestions.
- Trained new employee's important procedures.

HOST/ SERVER ASSISTANT/ SERVER | APPLEBEE'S, QUEENS, NY | APRIL 2015-JULY 2017

- Greeted guests and bade farewell departing guests, presented, and announced the name of the server.
- Met the needs of guests by listening to special requests and accommodating them accordingly.
- Observed the dining room to monitor guest satisfaction and aided when needed.
- Informed guests about daily specials, new dishes, and changes in the menu.
- Fulfilled guest's needs and clarified special orders.

SKILLS

Great customer service skills, multitasking, highly organized, problem-solving,

Computer skills: Coding, Hardware, Operating System, Networking Software, and Troubleshooting.