## HW5: Performance analysis I

Consider the process in figure 4.46.

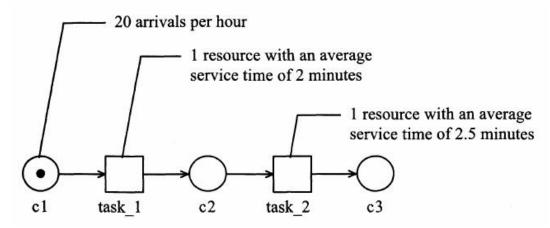


Figure 4.46 Process (1)

- (a) Determine the following performance indicators:
- Occupation rate (utilization) for each resource,

Task1: 20/60/2=67%
Task2: 20/60/2.5=83%

• Average WIP (work in progress),

Task1 WIP:0.67/(1-0.67)=2 Task2 WIP:0.83/(1-0.83)=5

Total WIP = 7

• Average flow time (throughput time), and

Task1: 2/30\*60+2=6min Task2: 5/24\*60+2.5=15min

Total: 6+15=21min

• Average waiting time for each task.

Task1: 0.67/(30-20)\*60=4min Task2: 0.83/(30-20)\*60=12.5min

Task 2 is a check task. The management thinks about a selective execution of this task where only 25% of the cases are checked. The average service time of this new task is 6 minutes.

- (b) Determine the performance indicators again:
- Occupation rate (utilization) for each resource,

Task 1: 20/60/2=67%

Task2: 20\*0.25/60/6=50%

• Average WIP (work in progress),

Task1 WIP: 0.67/(1-0.67)=2 Task2 WIP: 0.5/(1-0.5)=1

Total WIP =3

• Average flow time (throughput time), and

Task1: 60/(30-20)=6min Task2: 60/(10-5)=12min Total: 6+12\*0.25=9min

• Average waiting time for each task.

Task1: 0.67/(30-20)\*60=4min Task2: 0.5/(10-5)\*60=6min