Service

HiPath 4000 Troubleshooting

Service Manual

A31003-H3130-S100-4-7620

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SIEMENS

Reference No.: A31003-H3130-S100-4-7620

F7193
F7194
F7195
F7196
F7197
F7198
F7199
F7200
F7201
F7202
F7356
F7359
F7360
F7361
F7362
F7363
F7364
F7365
F7400
F7402
F7403
F7404
F7405
F7406
F7407
F7408
F7420
F7421
F7422
F7530
F7531
F7532
F7533
F7534
F7536
F7537
F7538
F7541
F7542
F7544
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F7592
F7597
F7600
F7601
F7603
F7604
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F7606
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F7608
F7609
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F7612
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F7650
F7660
F7661
F7662
F7663
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F7666
F7700
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F7000
SM-INSER
CAUSE. POWER ON

Type: Service-specific (Format 16)
Short text: End of power failure.
Cause: Mains power supply back on again.
Action: Positive acknowledgment, no action.
Interpretation of auxiliary data:

Byte 0	=	Reason for boot (LO_M_AGD_SET)
	00	POWER ON
	01	RELOAD
	02	HARD RESTART
	03	SOFT RESTART
	04	STOP RESET KEY
	05	MANUAL BOOT
	06	START OF SOFT RESTART
	07	AGD MAX
Byte 1	=	Memory expansion (number of MEM boards)
Byte 2	=	Startup counter (current counter of soft restarts made)
Byte 3	=	Startup limit (Number of soft restarts that lead to a hard restart)
Byte 4	=	Hour (Hex value)
Byte 5	=	Minute (Hex value)
Byte 6	=	Second (Hex value)
Byte 7-8	=	Millisecond (Hex value)
Byte 9	=	Day (Hex value)
Byte 10	=	Month (Hex value)
Byte 11-12	=	Year(Hex value)
Byte 13-14	=	Number of day (starting from 1st January)
Byte 15	=	Weekday
	00	Sunday
	01	Monday
	02	Tuesday
	03	Wednesday
	04	Thursday
	05	Friday
	06	Saturday

F7001
SM-INSER

Cause: RELOAD
Type: Service-specific (Format 16)
Short text: Total system failure
Cause: Server reloaded and operative.
Action: This is not an error message, but a READY message from the server.
Interpretation of auxiliary data: see F7000.

F7002
SM-INSER

Cause: HARD RESTART
Type: Service-specific (Format 16)
Short text: Central hardware error
Cause: Usually a central hardware error. Hard restart initiated by dependability system. Alternatively, a soft restart may have been made because of a watchdog timeout. An increase in the number of soft restarts (F7003), this can escalate to a hard restart.
Action: Find the error by using further error reports.
Interpretation of auxiliary data: see F7000.

F7003
SM-INSER

Cause: SOFT RESTART
Type: Service-specific (Format 16)
Short text: Central software plausibility error
Cause: Usually a central software plausibility error. Soft restart initiated by dependability, may escalate to hard restart if error persists.
Action: Find the error by using further error reports.
Interpretation of auxiliary data: see F7000.

F7004
SM-INSER

Cause: RESET KEY
Type: Service-specific (Format 16)
Short text: Reset button pressed
Cause: Reset button pressed on the central control processor (DP).
Action: If error occurs repeatedly, save the error message data and contact your next level of support.
Interpretation of auxiliary data: see F7000.

F7005
SM-INSER

Cause: MANUAL STARTUP
Type: Service-specific (Format 16)
Short text: Manual startup.
Cause: Manual startup.
Action: If error occurs repeatedly, save the error message data and contact your next level of support.
Interpretation of auxiliary data: see F7000.

F7050
SM-DP
POWER FAIL

Type: Diagnosis-specific (several formats apply)

Short text: Hardware interrupt without dependability actions

Cause: A battery voltage failure has been detected. This message is output if an interrupt occurs due to a short voltage failure. This error has no effect on user services.

Action: No action necessary.

F7051
SM-DP
TIMEOUT ERROR

Type:	Diagnosis-specific (Format 03)
Short text:	Multibus seized
Cause:	The data processor DP has failed to release the multibus after a seizure.
Action:	Save the error message data and contact your next level of support.

F7052
SM-DP
CLOCK OFF

Type: Diagnosis-specific (Format 03)
Short text: Clock failure
Cause: System clock has failed.
Action: The system responds with a soft restart. Save the error message data and contact your next level of support.

F7053
SM-DP
WATCHDOG 1

Type: Service-specific (Format 28)

Short text: Watchdog 1 timeout

Cause: The current task is output with stack and addresses (LOG ADDR = 0) and all (LOG STACK = 0) the tasks in the OS Ready Queue in order of priority (lowest priority first). The number of stack messages per task depends on the BCA memory available, up to a maximum of 10. If only the current task is output, then the WD1 timeout was caused by this task. If more than one task is output, the interrelationships of the tasks in the stack must be determined. Please note that although tasks awaiting resource allocation are not listed, they may still be the cause of the watchdog timeout.

Action: The system responds with a soft restart. Save error message data and contact your next level of support.

F7054
SM-DP
WATCHDOG 2

Type:	Diagnosis-specific (Format 03)
Short text:	Watchdog 2 timeout
Cause:	Watchdog 2 for LOW priority has timed out.
Action:	Save error message data and contact your next level of support.

F7056
SM-DP
UNDEFINED ERROR

Type: Diagnosis-specific (several formats apply)

Short text: Implausible error

Cause: An implausible NMI has occurred (non-masked interrupt), which was generated by the DP.

Action: If this error recurs frequently, replace the processor board (DP). Save error message data and contact your next level of support if this does not work.

F7059
SM-DP
MULTIBUS TIMEOUT

Type: Service-specific (Format 27)

Short text: Inconsistency

Cause: The DP has detected an inconsistency on the multibus. The DP is not receiving the required responses from its partner processor (IOP, IP or LBC). The partner processor can be determined by means of the slot number output in the error message.

Action: Check the hardware (boards and bus cable). If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7062
SM-DP
WATCHDOG 0

Type: Diagnosis-specific (Format 32)

Short text: Watchdog 0 timeout

Cause: Repetitive error loop in high-priority task, OS deadlock, interrupts blocked too long or WD0 task no longer being polled.

For watchdog timeouts, up to 5 stack messages can be output before the actual watchdog task information message. The number of task information messages is limited to 7. The number of corresponding stack data messages is limited to 5.

Task information messages are output in the following sequence: running task, clock task, WD0 task, nucleus task, tasks in the nucleus queue or tasks in the OS ready queue. The tasks in the OS ready queue are output in order of priority (lowest priority first).

If only the running task is output, then the WD0 timeout was caused by this task. If more than one task is output, the interrelationships of the tasks in the stack must be determined. Please note that although tasks awaiting resource allocation are not listed, they may still be the cause of the watchdog timeout.

The system responds with a soft restart. The last task information message contains the action initiated.

Action: Save diagnosis data (stack messages and task information messages) and contact your next level of support.

F7072
SM-DP
DISALLOWED ADDRESS

Type: Service-specific (Format 27)

Short text: Software error

Cause: Processor has attempted to access an address outside the upper range value of the local memory address.

Action: Save error message data and contact your next level of support.

F7074
SM-DP
TEST WATCHDOG 0 FAULT

Type: Service-specific (Format 03)
Short text: Watchdog 0 error
Cause: A hardware check by the routine test organization (RTO) was completed with errors.
Action: Replace processor board (DP). If this does not work, save error message data and contact your next level of support.

F7075
SM-DP
TEST WATCHDOG 1 FAULT

Type: Service-specific (Format 03)

Short text: Watchdog 1 error

Cause: A hardware check by the routine test organization (RTO) was completed with errors.

Action: Replace processor board (DP). If this does not work, save error message data and contact your next level of support.

F7076
SM-DP
TIMEOUT FAULT

Type: Service-specific (Format 03)
Short text: Timeout
Cause: A hardware check by the routine test organization (RTO) was completed with errors.
Action: Replace processor board (DP). If this does not work, save error message data and contact your next level of support.

F7079

SP300E V2.0 / R 6.5 and earlier

SM-DP
DPML PARITY ERROR
Type: Service-relevant (Format 27)
Short text: Checksum error
Cause: In the DPML board's local memory database, a byte has been corrupted (checksum error at the DPML board). The error analysis function evaluates which byte (physical address) is defective.
Action: The system react with a reload. Replace the DPML board. Save error message data and notify your next level of support if no solution is available.

SP300E-V3.0/R6.6 and later

SM-DP
PARITY ERROR
Type: Service-relevant (Format 47)
Short text: Parity error, memory error
Cause: Sporadic defective memory component
System reaction: If this error occurs repeatedly, replace the Pentium processor board.
Interpretation of auxiliary data: See F3176.

Basically, the fourth digit combination was increased from 2 digits to 3 digits for record specification in the case of PEN/EBT and LD.

The following actions which were only relevant for US Service were omitted from SP300E-V3.0/R6.6 and later:

- SR LTUR,
- HR LTUR,
- RELO LTUR,
- BL LTUR,
- PEBL LTUR

The following new actions are relevant for all services (US and IM):

- DB_RS_TEMP_LOCKED signaled with **TEMPLOCK**
  --> temporarily locked. Commissioning follows.
- DB_RS_IN_SERV_TRIAL is signaled with INSTRIAL
  --> in service trial

F7082
SM-DP

Short text: PARTNER RESET
Type: Service-specific (Format 39)
Short text: ADP restart
Cause: Base processor has requested an ADP restart.
Action: If error occurs repeatedly, save the error message data and contact your next level of support.

F7083
SM-DP
NMI PCI ERROR

Type: Service-relevant (Format 47)

Short text: Non Maskable Interrupt at the peripheral computer interface bus (PCI BUS).

Cause: The Pentium CPU and the connected units, such as memory or hard disk, LAN controller, etc. are connected via the peripheral computer interface bus (PCI BUS). The PCI NMI error (non maskable interrupt) occurs in the event of component or bus communication faults. The error with format 47 only occurs in the case of Pentium boards.

System reaction: Soft restart

Action: If this error occurs repeatedly, replace the Pentium processor board.

Interpretation of auxiliary data: See new error message F3176.

F7084
SM-DP
FAN ERROR

Type: Service-specific (Format 49)
Short text: RPM problems with the fans
Cause: The fans have failed or cannot reach the set speed (revolutions per minute)
System reaction: If the cooling of the processor boards is insufficient due to RPM problems with the fans, higher RPMs are set.
Action: Check the RPM values for the individual fans and replace any defective items.
Interpretation of auxiliary data:
The current and set rotation speeds are displayed. In addition, the current board and processor temperatures and the status of the controller are shown.

F7085
SM-DP
TEMPERATURE ERROR

Type: Diagnosis-relevant (Format 49)

Short text: Temperature thresholds of processor boards reached

Cause: A processor or processor board has reached its current lower or upper temperature threshold.

System reaction: New lower and upper temperature thresholds are set for the processor or the processor board. The rotation speeds of the fans are also recalculated accordingly.

Action: If this error message occurs frequently, check the cause of the temperature problems (e.g., fan problems F7084) or save the error data and notify a product specialist.

Interpretation of auxiliary data:

The current temperatures and all temperature thresholds of the processor board that produces the alarm are displayed. In addition, diagnosis-relevant data such as OVER TEMP, HYST and the status of the temperature sensor are shown.

F7100
SM-MEM
1 BIT ERROR

Type: Service-specific (Format 12)
Short text: 1-bit error
Cause: Error has no effect on operation; this message is generated by an overflow (> 20 times).
Action: If error occurs repeatedly, replace the board.

F7101
SM-MEM
2 BIT ERROR

Type:	Service-specific (Format 12)
Short text:	2-bit error
Cause:	Two-bit error. Reaction is always a restart.
Action:	Replace board affected.

F7102
SM-MEM
WRPROT ERROR

Type:	Service-specific (Format 12)
Short text:	Write-protect error
Cause:	Write-protect error. Reaction is always a restart.
Action:	Replace board affected.

F7132
SM-MEM
MEM PARITY ERROR

Type: Service-specific (Format 12)
Short text: Corrupted byte
Cause: Corrupted byte in the local memory of the M8M. The error analysis system FA determines which byte is errored (physical address).
Action: This error message always initializes a reload. Replace the M8M.

F7153
SM-IP
FW ERROR

Type:	Diagnosis-specific (Format 13)
Short text:	Inconsistency
Cause:	Interface processor (IP) reset because of an inconsistency.
Action:	Check firmware and replace board if necessary.

F7154
SM-IP
SPOR ERROR

Type:	Diagnosis-specific (Format 13)
Short text:	Sporadic error
Cause:	Sporadic error.
Action:	Message only for statistics.

F7155
SM-IP
UNDEFINED ERROR

Type: Diagnosis-specific (Format 13)
Short text: Implausible error
Cause: Implausible error.
Action: If this error occurs frequently, replace the board. If this does not work, save the error message data and contact your next level of support.

F7156
SM-IP
MULTIBUS TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Inconsistency
Cause: Multibus gets no acknowledgment from interface processor (IP) because of inconsistency.
Action: Check the hardware, boards and bus cables. If this does not work, save the error message data and contact your next level of support.

F7168
SM-IP
ACT PARTNER ON-LINE

Type: Service-specific (Format 13)
Short text: Server IP responding to polling
Cause: Server IP is online to IEC bus again.
Action: If error occurs repeatedly, save the error message data and contact your next level of support.

F7169
SM-IP
STANDBY PARTNER ONLINE

Type: Service-specific (Format 13)
Short text: Standby system half responding to polling
Cause: Standby CC system half is online again.
Action: If error occurs repeatedly, save the error message data and contact your next level of support.

F7177
SM-IP
ACT NO PARTNER

Type: Service-specific (Format 2F)
Short text: No connection to CC
Cause: No connection to active CC half.
Action: System responds with a soft restart. Replace IP or MIP board if necessary, and check cables.

F7178
SM-IP
STANDBY NO PARTNER

Type:	Service-specific (Format 13)
Short text:	Failure of standby CC half
Cause:	Standby CC system half cannot be accessed.
Action:	Replace IP or MIP board if necessary, and check cables.

F7186
SM-IP
ACT TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of the active system.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7187
SM-IP
STANDBY TIMEOUT

Type: Diagnosis-specific (Format 13)

Short text: Error during message transmission

Cause: An error has occured during message transmission to the IP of the standby CC half.

Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7188
SM-IP
ADS TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of the ADS.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7189
SM-IP
VMS1 TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of VMS-1.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7190
SM-IP
VMS2 TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of VMS-2.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7191
SM-IP
VMS3 TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of VMS-3.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7192
SM-IP

Cause: TCS1 TIMEOUT
Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of TCS-1.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7193
SM-IP
TCS2 TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of TCS-2.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7194
SM-IP
TCS3 TIMEOUT

Type: Diagnosis-specific (Format 13)
Short text: Error during message transmission
Cause: An error has occured during message transmission to the IP of TCS-3.
Action: This leads to a soft restart. Save error message data and contact your next level of support.

F7195
SM-IP
NO PARTNER

Type: Diagnosis-specific (Format 2F)

Short text: Remote processor off-line

Cause: A routine poll has shown that the remote (partner) processor is not responding.

Action: If error occurs repeatedly, save the error message data and contact your next level of support.

F7196
SM-IP
PARTNER TIME

Type: Diagnosis-specific (Format 2F)

Short text: Connection loss

Cause: Loss of connection on receive side during a message transfer, due to a connection cleardown.

Action: If error occurs repeatedly, save the error message data and contact your next level of support.

F7197
SM-IP
PARTNER BACK ON-LINE

Type:	Diagnosis-specific (Format 2F)
Short text:	Remote processor on-line again
Cause:	The partner processor is on-line again.
Action:	Positive acknowledgment, no action.

F7198
SM-IP
TIME OUT

Type:	Diagnosis-specific (Format 13)
Short text:	IP not responding
Cause:	IP does not respond within required time.
Action:	Exchange IP.

F7199
SM-IP
PARTNER RESET

Type: Diagnosis-specific (Format 2F)
Short text: Remote processor reset
Cause: The partner processor is being reset due to a previous loss of connection.
Action: If error occurs repeatedly, save the error message data and contact your next level of support.

F7200
SM-MB
IOP CTO

Type: Diagnosis-specific (Format 03)

Short text: No multibus seizure acknowledgment for IOP

Cause: Input/output processor (IOP) seizes multibus without receiving seizure acknowledgment.

Action: Check the hardware, firmware, and boards. If this does not work, save the error message data and contact your next level of support.

F7201
SM-MB
LBC CTO

Type: Diagnosis-specific (Format 03)

Short text: No multibus seizure acknowledgment for LBC

Cause: Line bus controller (LBC) seizes multibus without receiving seizure acknowledgment.

Action: Check the hardware, firmware, and boards. If this does not work, save the error message data and contact your next level of support.

F7202
SM-MB
IP CTO

Type: Diagnosis-specific (Format 03)

Short text: No multibus seizure acknowledgment for IP

Cause: Interface processor (IP) seizes multibus without receiving seizure acknowledgment.

Action: Check the hardware, firmware, and boards. If this does not work, save the error message data and contact your next level of support.

F7356
IOPS-DC
DC TIMEOUT

Type: Diagnosis-specific (Format 06)

Short text: IOPS not responding

Cause: IOPS does not respond within the necessary time. The IOPS and the SCSI bus are reset and reinitialized. For further details see HEX data. Systems with magnetic tape units: see F7405.

Action: Reaction by dependability: Soft restart for the server module. Check the hardware, replace IOPS board if necessary

Interpretation of auxiliary data: see F7403.

F7359
IOPS-DC
IOPS DC UNDEFINED

Type: Diagnosis-specific (Format 06)
Short text: Undefined error
Cause: Error source ambiguous: either IOPS or disk drive. For further details see HEX data.
Action: Check terminating resistances and bus cable, exchange if necessary.
Interpretation of auxiliary data: see F7403.

F7360
IOPS-DC
SCSI BLOCK

Type: Service-specific (Format 06)
Short text: SCSI bus is blocked
Cause: No access to HD, IOPA or CT possible.
Action: Check terminating resistances and SCSI cable, exchange if necessary. Exchange IOPA/S or HD/Tape/CT.
Interpretation of auxiliary data: see F7403.

F7361
IOPS-DC
CONTROLLER ERROR

Type: Service-specific (Format 06)
Short text: Controller test error
Cause: IOPA reports controller test error.
Action: Exchange IOPA.
Interpretation of auxiliary data: see F7403.

F7362
IOPS-DC
INT TEST ERROR

Type:	Service-specific (Format 06)
Short text:	Interrupt test error
Cause:	IOPA reports interrupt test error.
Action:	Exchange IOPA.
Interpretation of auxiliary data:	see F7403.

F7363
IOPS-DC
MEM MAP ERROR

Type:	Service-specific (Format 06)
Short text:	Memory mapping test error
Cause:	IOPA reports memory mapping test error.
Action:	Exchange IOPA.
Interpretation of auxiliary data:	see F7403.

F7364
IOPS-DC
RAM ERROR

Type: Service-specific (Format 06)
Short text: RAM test error
Cause: IOPA reports RAM test error.
Action: Exchange IOPA.
Interpretation of auxiliary data: see F7403.

F7365
IOPS-DC
SELF TEST TIMEOUT

Type: Service-specific (Format 06)
Short text: IOPA not responding
Cause: IOPA does not report within time limit after self-test.
Action: Exchange IOPA.
Interpretation of auxiliary data: see F7403.

F7400
DRIVE
N INX

Type: Service-specific (Format 11)
Short text: Device error
Cause: Slot information (LTG:) is contained in the auxiliary data.
Action: Reaction by dependability: statistics count or deactivation of device affected. Check the hardware, terminating resistances, SCSI cable, IOPS and devices (drives).
Interpretation of auxiliary data: see F7403.

F7402
DRIVE
ERROR DET BY IOP

Type: Service-specific (Format 11)

Short text: SCSI controller (IOPS, IOPA(X), SIOP) not present

Cause: Error on HD, CT, TAPE or DAT recorder/drive. The device affected is displayed with DRIVE:...;
H=HD,
C=CT,
T=TAPE,
D=DAT.

Action: Check the hardware, terminating resistances, SCSI cable, and devices (drives). Exchange defective HW or devices.

Interpretation of auxiliary data: see F7403.

F7403
DRIVE
IO HARDWARE

Type: Service-specific (Format 11)

Short text: Error on HD, CT, TAPE or DAT recorder/drive

Cause: Error detected by controller. The device affected is displayed with DRIVE:...;
H=HD,
C=CT,
T=TAPE,
D=DAT.

Action: Check the hardware, terminating resistances, SCSI cable, and devices (drives). Exchange defective HW or devices.

Interpretation of auxiliary data:

Byte 5 = IOPS status (valid only when byte 9 = H'0A)

The auxiliary data varies according to the board type (IOPS/IOPA(X)/DP-boards with SIOP). Only the most common bytes are listed here.

- 10 No IOP error, order processed
- 11 SCSI parity error
- 13 FATAL SCSI ERROR, command canceled
- 14 FATAL SCSI ERROR, SCSI bus reset, command canceled
- 15 SCSI bus timeout, command canceled
- 16 Command timeout, command canceled
- 17 SCSI bus reset detected, command canceled
- 18 Order aborted
- 1A Drive not initialized
- 1B No job started (Ready / not Ready / Ready)
- 1C No job started (Ready / not Ready)
- 1D Insufficient RAM
- 20 IOPS task does not exist
- 21 Command not recognized
- 22 Illegal command
- 23 Command sent before end of job in process
- 24 IOPS-internal error
- 25 IOPS-internal error
- 2A Command not allowed, task not started

	30	Invalid device ID
	32	Invalid transfer descriptor
	38	Maximum number of devices exceeded
	39	Drive type invalid
	3F	Parameter error
	40	SCSI device not responding, selection aborted
	41	Checksum error, command timeout
	41	Checksum error, command canceled
	44	SCSI bus is busy, selection canceled x IOPA copy/verify command error, command canceled
Byte 9	=	Operating status
	00	IO_UNCLASS
	01	IO_DATA
	02	IO_FORMAT
	03	IO_PRINT
	04	IO_WRPROT
	05	IO_HARDW
	06	IO_DELREC
	07	IO_MEDCHG
	08	IO_NOTRDY
	09	IO_CORR
	0A	IO_IOPS
	0C	IO_TIMEOUT
	0D	IO_SOFTW
	0E	IO_COMM
	10	IO_BUS_BUSY
Byte 0A	=	SCSI Status
	00	OK
	02	device reports error
	08	bus busy
	18	reservation conflict
Byte 0B	=	Sense Key
	00	no sense

01 recovered error
02 device not ready/access not possible
03 medium error
04 hardware error
05 illegal command
06 device reset
07 data protect (medium write-protected)
08 blank check (usually EOD)
0A copy aborted
0B command canceled
0D volume overflow

Byte 0C = Additional Sense Code (device-type-specific, vendor-specific).

Byte 0D = Additional Sense Code Qualifier

Byte 0E = SCSI Command
00 test unit ready
01 rewind
03 request sense
04 format unit
05 read block limits
07 reassign blocks
08 read (Group 0)
0A write (Group 0)
0B seek (Group 0)
0D get defect list
0F read reverse
10 write filemarks
11 space
12 query
13 verify
14 recover buffered data
15 mode select (Group 0)
16 reserve

	17	release
	18	copy
	19	erase
	1A	mode sense (Group 0)
	1B	load/unload, start/stop unit
	1C	receive diagnostic results
	1D	send diagnostic
	1E	prevent/allow medium removal
	25	read capacity
	28	read (Group 1)
	2B	locate (Group 1)
	2E	write and verify
	2F	verify
	34	read position
	37	read defect data
	3F	write buffer
	3C	read buffer
	40	change definition (Group 2)
	4C	log select (Group 2)
	4D	log sense (Group 2)
Byte 18-1C	=	Device name. Displayed bytes are in HEX; interpretation according to ASCII table (convert HEX to ASCII)
Byte 18-19	=	Unit
	A1	ADS
	V1	Voice Mail
	T1	Text-Fax-Server
Byte 1A	=	Device type
	H	hard disk
	T	magnetic tape
	D	DAT recorder
	C	cartridge
Byte 1B-1C	=	Controller number

F7404
DRIVE
IO NOT READY

Type: Service-specific (Format 11)

Short text: Error on HD, CT, TAPE or DAT recorder/drive.

Cause: Controller not present. The device affected is displayed with DRIVE:...;
H=HD,
C=CT,
T=TAPE,
D=DAT.

Action: Check the hardware, terminating resistances, SCSI cable, and devices (drives). Exchange defective HW or devices.

Interpretation of auxiliary data: see F7403.

F7405
DRIVE
IO DATA

Type: Service-specific (Format 11)

Short text: Error on HD, CT, TAPE, MO, or DAT recorder/drive

Cause: Loss of data or bit corruption. The device affected is displayed with DRIVE:...; H=HD, C=CT, T=TAPE, D=DAT. In systems with magnetic tape units, parallel access to the SCSI bus can cause collisions, which make the evaluation of the call charge data impossible (see also F7356).

Action: Exchange or clean device and/or medium. Magnetic tape units: check the ground connection to the tape unit/ replace the SCSI bus as per HW Systems Service. MO disk drives: check DIP-FIX settings (see Devices/MO).

Interpretation of auxiliary data: see F7403.

F7406
DRIVE
IO ERROR

Type: Service-specific (Format 11)
Short text: Error on HD, CT, TAPE or DAT recorder/drive
Cause: The device affected is displayed with DRIVE:...; H=HD, C=CT, T=TAPE, D=DAT.
Action: Check the hardware, terminating resistances, SCSI cable, and devices (drives). Exchange defective HW or devices.
Interpretation of auxiliary data: see F7403.

F7407
DRIVE
QUALITY DEGRADATION

Type: Service-specific (Format 11)
Short text: Bad DAT quality
Cause: Quality of tape or DAT recorder has deteriorated.
Action: Insert cleaning tape,
Exchange old tape, or
Exchange defective DAT recorder.
Delete the alarm CENTRAL:029 MAINTENANCE NOTE if set.

F7408
DRIVE
RESET/DATA LOSS

Type: Service-specific (Format 11)
Short text: Power supply failure
Cause: Loss of power for (external) DAT recorder.
Action: Check power supply

Check that mains power switch is switched on
Always connect external DAT recorder to an uninterruptible power supply (UPS).
Delete the alarm CENTRAL:029 MAINTENANCE NOTE if set.

F7420
FLASHMEM
WRITE ERROR

Type:	Service-specific (Format 11)
Short text:	Flash memory write error
Cause:	Error while writing to flash memory.
Action:	Exchange DP board.

F7421
FLASHMEM
ERASE ERROR

Type:	Service-specific (Format 11)
Short text:	Flash memory erase error
Cause:	Error while erasing from flash memory.
Action:	Exchange DP board.

F7422
FLASHMEM
LOW VOLTAGE DETECTED

Type:	Service-specific (Format 11)
Short text:	Flash memory voltage drop
Cause:	Voltage drop while writing to / erasing from flash memory.
Action:	Exchange DP board.

F7530
LCX
NO ERROR

Type:	Service-specific (several formats apply)
Short text:	Tests completed without errors
Cause:	All associated tests completed without errors.
Action:	Tested unit back in service.

F7531
LCX
LCU CENTRAL ERROR

Type: Service-specific (Format 03)
Short text: LBU / LCU error
Cause: Both channels found defective in LBU / LCU loop test.
Action: Check hardware and replace defective units. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7532
LCX
LCX CORE TEST ERROR

Type: Service-specific (Format 03)
Short text: Core test error
Cause: Core test error detected in service module during LCX recovery (central hardware LCX error). Core test = e.g. CHECKSUM ERROR PROM identified in self-test.
Action: Check hardware and replace defective units.

F7533
LCX
LCX INTERFACE ERROR

Type: Service-specific (several formats apply)
Short text: LCX not reporting
Cause: LCX fails to report in or is defective during LCX recovery.
Action: Check hardware and replace defective units.

Check LBU/LCU, check backplane jumper settings (must be plugged according to LBU/LCU function). Check connecting cables between basic shelf and expansion shelf. If you are still unable to find the cause of the error, replace the shelf.

F7534
LCX
LCX INTERRUPT ERROR

Type: Service-specific (Format 04)
Short text: LCX not responding
Cause: LCX in the service module is unable to respond to an interrupt of the data processor (DP).
Action: Check hardware (LBC/LCX) and replace defective units.

F7536
LCX
LCX OMS ERROR

Type:	Service-specific (Format 09)
Short text:	Plausibility error
Cause:	Plausibility error detected by LCX OMS.
Action:	Save the error message data and contact your next level of support.

F7537
LCX
LCX PLAUS ERROR

Type:	Diagnosis-specific (Format 05)
Short text:	Plausibility error
Cause:	Plausibility error detected by one of the programs in the LCX.
Action:	Save the error message data and contact your next level of support.

F7538
LCX
LCX TEST TIMEOUT ERROR

Type:	Service-specific (several formats apply)
Short text:	Timeout
Cause:	Timeout detected in an LBU/LCU test.
Action:	Check hardware and replace defective units.

Check LBU/LCU. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7541
LCX
LCX LOAD ERROR

Type: Service-specific (Format 03)
Short text: Load error
Cause: Error detected during LCX load, possibly file error on hard disk. Not an LCX error.
Action: Start device test for the hard disk.
LCS0: check that both S0 interfaces were configured with "ADD-LCS0"

F7542
LCX
LCX NOT READY

Type: Service-specific (Format 0B)
Short text: Sporadic error
Cause: Sporadic overload or HW error.
Action: Message only for statistics. Look for any associated, additional error messages, if this error occurs frequently.

F7544
LCX
LCR LOOP TEST TIMEOUT

Type:	Service-specific (Format 03)
Short text:	LCR loop test
Cause:	LCR loop test.
Action:	Timeout during test execution usually leads to LCX restart.

Check hardware and replace defective units.
Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7545
LCX
LCR LOOP TEST ABORT

Type: Service-specific (several formats apply)
Short text: LCR loop test
Cause: The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7546
LCX
VCD LOOP TEST TIMEOUT

Type:	Service-specific (several formats apply)
Short text:	VCD loop test
Cause:	Loop test for digital voice compression.
Action:	Timeout during test execution usually leads to LCX restart.

Check hardware and replace defective units.
Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7547
LCX
FCD LOOP TEST ERROR

Type: Service-specific (several formats apply)
Short text: FCD loop test.
Cause: Test aborted. Error on FCD detected during test.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7548
LCX
VCD INIT TEST ABORT

Type: Service-specific (several formats apply)
Short text: VCD INIT test
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7549
LCX
VCD INIT TEST TIMEOUT

Type: Service-specific (several formats apply)
Short text: Timeout
Cause: Timeout in the data processor (DP) in the overall VECO test.
Action: Check hardware and replace defective units.

Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7550
LCX
VCD INIT TEST ERROR

Type:	Service-specific (Format 03)
Short text:	Central board error
Cause:	Central board error detected during the VCD INIT test.
Action:	Replace defective board.

F7551
LCX
LCC INIT TEST ABORT

Type: Service-specific (Format 03)
Short text: LCC INIT test
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7552
LCX
LCC INIT TEST TIMEOUT

Type: Service-specific (Format 03)
Short text: LCC INIT test
Cause: Timeout identified in loop test. Timer in data processor (DP) timed out.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7553
LCX
LCC INIT TEST ERROR

Type: Service-specific (Format 03)
Short text: LCC INIT test
Cause: Central error detected by associated tests.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7554
LCX
LCC LOOP TEST TIMEOUT

Type: Service-specific (Format 03)
Short text: LCC loop test.
Cause: LCC loop test.
Action: Timeout during test execution usually leads to LCX restart. Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7556
LCX
CONF ABORT

Type: Diagnosis-specific (several formats apply)

Short text: Configuration abort

Cause: Analysis cannot be executed because configuration order for LCX or channel was aborted on account of a plausibility error. A plausibility error message from dependability is expected in addition to this report.

Action: Action depends on the evaluation of the HEX data. Save error message data and contact your next level of support.

F7557
LCX
IF-BUS TEST VCD ERROR

Type: Service-specific (Format 03)
Short text: Bus error
Cause: Bus error while polling the VCD. An error was detected by the relevant tests.
Action: Check hardware and VCD board. Replace defective units.

F7558
LCX
IF-BUS TEST LCC ERROR

Type:	Service-specific (Format 03)
Short text:	Bus error
Cause:	Bus error in LCC. An error was detected by the relevant tests.
Action:	Check hardware and LCC board. Replace defective units.

F7559
LCX
IF-BUS TEST BUS ERROR

Type: Service-specific (Format 03)
Short text: General line hardware error.
Cause: Several boards found defective by associated tests.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7560
LCX
IF-BUS TEST ABORT

Type: Service-specific (several formats apply)

Short text: Bus error during test.

Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.

Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7561
LCX
IF-BUS TEST TIMEOUT

Type:	Service-specific (several formats apply)
Short text:	Bus error
Cause:	BUS error detected on IF bus.
Action:	Timeout during test execution usually leads to LCX restart.

Check hardware and replace defective units.
Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7562
LCX
LCX REQ TEST ERROR

Type: Service-specific (Format 03)
Short text: LCX request test error.
Cause: An error was detected by associated tests.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7563
LCX
LCX REQ TEST ABORT

Type: Service-specific (several formats apply)

Short text: LCX request test.

Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.

Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7564
LCX
LCX REQ TEST TIMEOUT

Type: Service-specific (several formats apply)
Short text: LCX request test.
Cause: LCX request test timeout.
Action: Timeout during test execution usually leads to LCX restart.
Check hardware and replace defective units.
Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7565
LCX
TEST ABORT

Type: Service-specific (several formats apply)
Short text: Test aborted
Cause: Test aborted.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7566
LCX
RAX LOOP TEST TIMEOUT

Type: Service-specific (several formats apply)
Short text: RAX loop test
Cause: RAX loop test timeout.
Action: Timeout during test execution usually leads to LCX restart.
Check hardware (RAX board) and replace defective units.
Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7568
LCX
RAX INIT TEST ABORT

Type: Service-specific (several formats apply)

Short text: Overall RAX test.

Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.

Action: Check hardware and RAX board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7569
LCX
RAX INIT TEST TIMEOUT

Type: Service-specific (several formats apply)
Short text: Overall RAX test.
Cause: Timeout during test execution.
Action: Check hardware (RAX board) and replace defective units.

Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7570
LCX
RAX INIT TEST ERROR

Type: Service-specific (several formats apply)
Short text: Central hardware error
Cause: A central hardware error was detected by the overall RAX test.
Action: Check hardware and RAX board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7571
LCX
FCD LOOP TEST TIMEOUT

Type: Service-specific (several formats apply)
Short text: FCD loop test.
Cause: FCD loop test.
Action: Timeout during test execution usually leads to LCX restart.
Check hardware (FCD board) and replace defective units.
Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7573
LCX
IF-BUS/RAX ERROR

Type: Service-specific (several formats apply)
Short text: Board defective
Cause: Board found defective by IF bus test.
Action: Check hardware and RAX board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7574
LCX
LCU INIT TEST ABORT

Type: Service-specific (several formats apply)
Short text: LCU loop test.
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and LCU board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7575
LCX
LCU LOOP TEST TIMEOUT

Type: Service-specific (several formats apply)
Short text: LCU loop test
Cause: LCU loop test.
Action: Timeout during test execution usually leads to LCX restart.
Check hardware (LBU/LCU board) and replace defective units.
Check LCR. Check connecting cables between basic shelf and expansion shelf. Check power supply of expansion shelf. If you are unable to find the cause of the error, save the error message data and contact your next level of support.

F7576
LCX
LCU MODEM TEST TIMEOUT

Type: Service-specific (several formats apply)
Short text: LCU modem loop test.
Cause: LCU modem loop test.
Action: Timeout during test execution usually leads to LCX restart. Check hardware and LCU board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7577
LCX
IF-BUS/RAX/LCC ERROR

Type: Service-specific (several formats apply)
Short text: RAX/LCC board defective
Cause: RAX/LCC board found defective by IF bus test .
Action: Check hardware (RAX/LCC board). Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7578
LCX
IF-BUS/VCD/LCC ERROR

Type: Service-specific (several formats apply)
Short text: VCD/LCC board defective
Cause: VCD/LCC board found defective by IF bus test.
Action: Check hardware (VCD/LCC board). Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7579
LCX
IF-BUS/FCD1/LCC ERROR

Type: Service-specific (several formats apply)
Short text: FCD1/LCC board defective.
Cause: FCD1/LCC board found defective by IF bus test.
Action: Check hardware (FCD1/LCC board). Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7580
LCX
IF-BUS/FCD2/LCC ERROR

Type: Service-specific (several formats apply)
Short text: FCD2/LCC board defective.
Cause: FCD2/LCC board found defective by IF bus test.
Action: Check hardware (FCD2/LCC board). Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7581
LCX
IF-BUS/FCD1/VCD ERROR

Type: Service-specific (several formats apply)
Short text: FCD1/VCD board defective.
Cause: FCD1/VCD board found defective by IF bus test.
Action: Check hardware (FCD1/VCD board) and replace defective board. If this does not work, save the error message data and contact your next level of support.

F7582
LCX
IF-BUS/FCD2/VCD ERROR

Type: Service-specific (several formats apply)
Short text: FCD2/VCD board.
Cause: FCD2/VCD board found defective by IF bus test.
Action: Check hardware (FCD2/VCD board) and replace defective board. If this does not work, save the error message data and contact your next level of support.

F7583
LCX
IF-BUS/FCD1/FCD2 ERROR

Type: Service-specific (Format 03)
Short text: FCD1/FCD2 board defective
Cause: FCD1/FCD2 board found defective by IF bus test.
Action: Check hardware (FCD1/FCD2 board) and replace defective board. If this does not work, save the error message data and contact your next level of support.

F7584
LCX
LCR LOOP TEST ERROR

Type: Service-specific (several formats apply)
Short text: Hardware error
Cause: A hardware error was detected by the LCR loop test.
Action: Check hardware and LCR board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7585
LCX
LCX SYSTEM ERROR

Type: Diagnosis-relevant (several formats relevant)
Short text: Plausibility error
Cause: Software or hardware plausibility error detected by processor (LCS0) or operating system.
Action: Save error message data and contact your next level of support. Swap out the board SCS0-D if this error message occurs frequently.

F7586
LCX
LCX NOTICE

Type: Diagnosis-specific (Format 06)
Short text: Plausibility error.
Cause: Plausibility error detected by program on the LCX.
Action: In the case of problems on the LCS0, save the error message logs for further evaluation.

F7592
LCX
CONF LIMIT

Type: Service-specific (Format 10)

Short text: LCX/channel association blocked

Cause: The LCX/channel association has been blocked by dependability due to excessive restarts.

Action: Save error message data, including preceding, relevant error messages, and contact your next level of support.

F7597
LCX
SWITCH ON LIMIT

Type: Service-specific (several formats apply)
Short text: LCX/channel association blocked
Cause: Unable to activate affected LCX/channel association via automatic restart. LCX/channel association has been blocked by dependability due to excessive restarts.
Action: Save error message data, including preceding, relevant error messages, and contact your next level of support.

F7600
LCX-CHAN
NO ERROR

Type:	Service-specific (several formats apply)
Short text:	Tests completed without errors
Cause:	All associated tests completed without errors.
Action:	Tested unit back in service, no action.

F7601
LCX-CHAN
LCU LOOP TEST ERROR

Type: Service-specific (Format 0E)
Short text: LCU loopback error
Cause: Error detected by LCU loopback test.
Action: Check hardware (LCU board). Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7603
LCX-CHAN
LCU MODEM ERROR

Type: Service-specific (several formats apply)
Short text: LCU modem error.
Cause: LCU modem error.
Action: Test modem, replace if necessary. If this does not work, replace LCU because error might also be in the LCU.

F7604
LCX-CHAN
START/STOP TIMEOUT

Type: Diagnosis-specific
Short text: Timeout
Cause: Timeout during attempt by call processing to activate or deactivate a channel.
Action: If this error occurs repeatedly, save the error message data and contact your next level of support.

F7605
LCX-CHAN
D-CHAN DISCON

Type: Service-specific (several formats apply)
Short text: Unexpected HDLC disconnect
Cause: D channel layer 2 (HDLC link) cleared down unexpectedly.
Action: Check that the B-channel connection on the SWU side is okay. This error message can also occur as a result of F7537.

F7606
LCX-CHAN
NET TIMEOUT DISCON

Type: Service-specific (several formats apply)
Short text: Forced release for B channel
Cause: B channel connection was forcibly released.
Action: If error occurs repeatedly, save the error message data and contact your next level of support. Only output in conjunction with other error messages.

F7607
LCX-CHAN
LCU LOOP TEST ABORT

Type: Service-specific (several formats apply)
Short text: LCU loop test
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and LCU board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7608
LCX-CHAN
LCU MODEM TEST ABORT

Type: Service-specific (several formats apply)

Short text: LCU modem and loop test

Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.

Action: Check hardware and LCU board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7609
LCX-CHAN
LCR LOOP TEST ERROR

Type: Service-specific (several formats apply)
Short text: LCR loop test error.
Cause: LCR loop test error.
Action: Check hardware and LCR board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7610
LCX-CHAN
LCR INIT ABORT

Type: Service-specific (several formats apply)
Short text: Plausibility error
Cause: The LCX restart was aborted on account of a plausibility error.
Action: Check hardware and LCR board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7612
LCX-CHAN
LCR LOOP TEST ABORT

Type: Service-specific (several formats apply)
Short text: LCR loop test
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and LCR board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7613
LCX-CHAN
VCD LOOP TEST ERROR

Type: Service-specific (several formats apply)
Short text: VCD loop test error
Cause: Error found during digital voice compression loop test.
Action: Check hardware (VCD board). Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7615
LCX-CHAN
VCD LOOP TEST ABORT

Type: Service-specific (several formats apply)
Short text: VCD loop test.
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and VCD board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7620
LCX-CHAN
LCC LOOP TEST ERROR

Type: Service-specific (Format 0F)
Short text: LCC loop test error.
Cause: An error was detected by associated tests.
Action: Check hardware and LCC board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7622
LCX-CHAN
LCC LOOP TEST ABORT

Type: Service-specific (several formats apply)
Short text: LCC loop test.
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware and LCC board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7623
LCX-CHAN
VCD INIT CHAN ERROR

Type: Service-specific (several formats apply)
Short text: Channel error
Cause: A channel error was detected by overall VCD test.
Action: Check hardware and VCD board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7624
LCX-CHAN
LCC INIT CHAN ERROR

Type: Service-specific (several formats apply)
Short text: Channel error
Cause: A channel error was detected by overall LCC test.
Action: Check hardware and LCC board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7625
LCX-CHAN
CONF ABORT

Type: Service-specific (several formats apply)
Short text: Configuration abort
Cause: Configuration abort. Error during channel activation or deactivation.
Action: Check hardware and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7627
LCX-CHAN
CHAN NOT READY

Type: Service-specific (several formats apply)
Short text: Channel not ready
Cause: Sporadic HW error.
Action: If error repeats, check LCX board. Replace defective units. If this does not work, save the error message data and contact your next level of support.

F7628
LCX-CHAN
LCU CONTROL LINE ERROR

Type: Service-specific (Format 10)
Short text: Channel control line error
Cause: V24 interface line error. Defective channel number is output.
Action: Channel is monitored by dependability and released again when the error is repaired. Check connecting cable. Check if connected PC, ITC, or other devices were switched off.

F7629
LCX-CHAN
CMS PROTOCOL ERROR

Type: Service-specific (several formats apply)
Short text: CMS protocol error.
Cause: CMS protocol error.
Action: Deactivate and reactivate affected line. If you are unable to determine the cause of the error, and error occurs repeatedly, save the error message data and contact your next level of support.

F7631
LCX-CHAN
RAX LOOP TEST ABORT

Type: Service-specific (several formats apply)
Short text: RAX loop test.
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware (RAX) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7632
LCX-CHAN
RAX LOOP TEST ERROR

Type: Service-specific (several formats apply)
Short text: Hardware error
Cause: A channel-specific hardware error was detected by RAX loop test.
Action: Check hardware (RAX) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7633
LCX-CHAN
RAX LOOP CLOCK ERROR

Type: Service-specific (several formats apply)
Short text: Clock error
Cause: A channel-specific clock error was detected by RAX loop test.
Action: Check hardware (RAX) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7637
LCX-CHAN
FCD LOOP TEST ABORT

Type: Service-specific (several formats apply)
Short text: FCD loop test.
Cause: Test aborted. The test was rejected, i.e. not performed, or ended because of a plausibility error.
Action: Check hardware (FCD) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7638
LCX-CHAN
FCD LOOP TEST ERROR

Type: Service-specific (several formats apply)
Short text: Hardware error
Cause: A hardware error was detected by FCD loop test.
Action: Check hardware (FCD) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7639
LCX-CHAN
RAX INIT CHAN ERROR

Type: Service-specific (several formats apply)
Short text: Channel error
Cause: A channel error was detected by overall RAX test.
Action: Check hardware (RAX) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7640
LCX-CHAN
RAX INIT CLOCK ERROR

Type: Service-specific (several formats apply)
Short text: Clock error
Cause: A central clock error was detected by overall RAX test.
Action: Check hardware (RAX) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7641
LCX-CHAN
IF-BUS/FCD1 ERROR

Type: Service-specific (several formats apply)
Short text: Board defective
Cause: Board found defective by IF bus test.
Action: Check hardware (FCD1) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7642
LCX-CHAN
IF-BUS/FCD2 ERROR

Type: Service-specific (several formats apply)
Short text: Board defective
Cause: Board found defective by IF bus test.
Action: Check hardware (FCD2) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7643
LCX-CHAN
LCS0 INIT CHAN ERROR

Type: Service-specific (Format 0E)
Short text: Loop error
Cause: LCS0 initialization test reports loop errors on one interface.
Action: Check hardware (LCS0) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7644
LCX-CHAN
LCS0 LOOP TEST ERROR

Type: Service-specific (Format 0E)
Short text: Error in loop test
Cause: LCS0 loop test reports errors.
Action: Check hardware (LCS0) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7645
LCX-CHAN
LCS0 LOOP TEST ABORT

Type: Service-specific (Format 0A)
Short text: Implausible test result
Cause: LCS0 loop test was rejected, i.e. not performed.
Action: Check hardware (LCS0) and replace defective units. If this does not work, save the error message data and contact your next level of support.

F7646
LCX-CHAN
CONF LIMIT

Type: Service-specific (Format 10)
Short text: LCX/channel association blocked
Cause: The LCX/channel unit concerned has been blocked due to too many restarts.
Action: Save error message data, including preceding, relevant error messages, and contact your next level of support.

F7650
CHAR-COM
ERROR

Type: Service-specific (Format 08)
Short text: Error in call charge computer
Cause: General error detected in the call charge computer. The interface which caused the error is indicated in the slot information (LTG:). Interpretation of auxiliary data depends on the type of call detail recording used (GCU/MX or 3001A).
Action: Action depends on the evaluation of the HEX data. Save error message data and contact your next level of support.
Interpretation of auxiliary data:

Byte 3 = 30 No error
31 Format error (check against AMO FTBL and with GCU, menu 0.7.6.2)
33 Format too long or too short

Byte 4 = 3 0 No error
31 HD access error
33 80% database capacity used
35 Software error in GCU
36 SDS intermediate buffer full (SDS=standard data set)
38 100% database capacity used
39 Page printer inoperable (check page printer)

F7650 ERROR (for 3001A)

Byte 3 = 30 No error
31 Format error
33 Format too long or too short
34 Timeout error (timer run out, data record not completed)

Byte 4 = 30 No error
31 Floppy disk access error, check DKT file (DKT = Department, account, user)
33 80% database capacity used on floppy disk (FD)
34 Stack pointer overflow
35 Error in controller 1
36 Queue overflow
37 Power failure
38 100% database capacity used on floppy disk
39 Page printer not operating (check page printer)

F7660
LCX-CHAN
PSIO CONT LINE ERROR

Type: Service-specific (Format 10)
Short text: Channel control error on PSIO
Cause: V24 interface line error. Defective channel number is output.
Action: Channel is monitored by dependability and released again when the error is repaired. Check connecting cable. Check if connected PC, ITC, or other devices were switched off.

F7661
LCX-CHAN
SWITCH ON LIMIT

Type: Service-specific (Format 10)

Short text: Channel blocked

Cause: Unable to activate affected channel via automatic restart. Channel has been blocked by dependability due to excessive restarts.

Action: Only output in conjunction with other error messages. Save error message data, including preceding, relevant error messages, and contact your next level of support.

F7662
LCX-CHAN
DONGLE ATTACHED

Type: Service-specific (Format 10)
Short text: Dongle detected on channel 8 and tested.
Cause: Restart of the ADP, or dongle has been plugged.

This message simply indicates that a dongle has been plugged.

- A dependability test of the dongle was completed without errors.
- This message does not indicate that the correct dongle has been plugged.

Action: No action necessary.

F7663
LCX-CHAN
DONGLE MISSING

Type: Service-specific (Format 10)
Short text: Dongle not plugged.
Cause: Restart of the ADP. No dongle detected on channel 8 of the ADP data processor.
Action: Correct dongle must be plugged on channel 8 of the ADP data processor.

F7664
LCX-CHAN
DONGLE HW READ ERROR

Type: Service-specific (Format 10)
Short text: Dongle detected on channel 8.
Cause: Restart of the ADP, or dongle has been plugged.

This message indicates that a dongle was detected on channel 8 of the ADP data processor.

- A dependability test of the dongle was completed with errors.
- Dongle is defective.

Action: Exchange defective dongle. New dongle must be plugged on channel 8 of the ADP data processor.

Interpretation of auxiliary data: Message from CMS to FAB LINE

Byte 1 Event code

Byte 2 Service ID

Byte 3-6 AS connection

Byte 7 Channel number

Byte 15 Indication register

Byte 16 Dongle byte

23 = Dongle test initiated, resulted in test errors

F7665
LCX-CHAN
DONGLE CMS TEST TO

Type: Service-specific (Format 10)
Short text: Dongle detected on channel 8.
Cause: Restart of the ADP, or dongle has been plugged.

This message indicates that a dongle was detected on channel 8 of the ADP data processor.

- A dependability test of the dongle was not completed.
- CMS failed to respond within 20 seconds.

Action: Unplug and replug the dongle. Save error message data and contact your next level of support.

Interpretation of auxiliary data: Message from CMS to FAB LINE

Byte 1 Event code

Byte 2 Service ID

Byte 3-6 AS connection

Byte 7 Channel number

Byte 15 Indication register

Byte 16 Dongle byte

22 = Dongle test initiated, resulted in timeout

F7666
LCX-CHAN
DONGLE TEST REJECTED

Type: Service-specific (Format 10)
Short text: Dongle detected on channel 8.
Cause: Restart of the ADP, or dongle has been plugged.

This message indicates that a dongle was detected on channel 8 of the ADP data processor.

- A dependability test of the dongle was not completed.
- Unable to set channel to 'CHECK' status.

Action: Unplug and replug the dongle. Save error message data and contact your next level of support.

Interpretation of auxiliary data: Message from CMS to FAB LINE

Byte 1 Event code

Byte 2 Service ID

Byte 3-6 AS connection

Byte 7 Channel number

Byte 15 Indication register

Byte 16 Dongle byte

- 1 Channel not in status OOS_DEF or IN_SERVICE
- 11 Attempt to set to 'CHECK' status resulted in plausibility error
- 12 Attempt to set to 'CHECK' status rejected
- 13 Attempt to set to 'CHECK' status with negative result
- 21 Dongle test initiated, rejected

F7700
LBC-LB
NO ERROR

Type: Service-specific (several formats apply)
Short text: Unconfirmed error
Cause: An error could not be confirmed during LBC test.
Action: If error occurs repeatedly, save the error message data and contact your next level of support.

F7701
LBC-LB
CENTRAL ERROR

Type: Service-specific (Format 03)
Short text: LINEBUS error
Cause: General error on the line bus (LBC).
Action: Check/exchange LCU boards. If exchanging boards connected to the line bus, these must be blocked via the BSSM AMO or the LBC key. If the LBC is exchanged, an ADS restart is unavoidable in order to put the board into service.