A. List of hashtags used

| #socialmediascam #aiscam #aiscam #mobilegamescam #tiktokadscam #shoppingscam #shoppingscam #onlineshoppingscams #romancescam #jobsearchscams #jobsearchscams #jobsearchscams #gofundmefraud #scammer, #scammers, #tiktokscammer, #scamalert, #fraud, #scams, #tiktokscammer, #socialmediascam, #tiktokshopscam, #becareful, #beware, #instascam, #tiktokscams, #cashappscam, #moneyscam, #moneyscams, #scamalert , #fake, #onlinescam, #spam, #warning, #spamaccount, #phishing, #tiktokshops, #tiktokshopscams, #tiktokshopscammers, #impersonation, #scamstory, #ugescam, #imposter, #sugarbaby, #scammerd, #hackers, #beaware, #scammergetscammed #scammergetscam, #dminstagram #instascams #tiktokscam #tiktokscam #onlinescammers, #ripoff, #shopscam #instascams #tiktokscam | Round 1 | Round 2 |
|--|---|--|
| | #aiscam #mobilegamescam #tiktokadscam #shoppingscam #sheinscam #onlineshoppingscams #romancescam #cryptoscam #jobsearchscams #influencerscam #gofundmefraud #scammergetscammed #dminstagram #instascams | #scammer, #scammers, #tiktokscammers, #scamalert, #fraud, #scams, #tiktokscammer, #socialmediascam, #tiktokshopscam, #becareful, #beware, #instascam, #tiktokscams, #cashappscam, #moneyscam, #moneyscams, #scamalert , #tiktokscammeralert, #fake, #onlinescam, #spam, #warning, #spamaccount, #phishing, #tiktokshops, #tiktokshopscams, #tiktokshopscammers, #impersonation, #scamstory, #ugcscam, #imposter, #sugarbaby, #scammed, #hackers, #beaware, #scammerpayback, #vanityscam, #stoptiktokscams, #romancescam, |

B. Scam categories mapped to prior work $[\underline{1}]$ and FTC $[\underline{2}]$

| Fraud | Category in FTC list | Category in Financial Fraud Taxonomy |
|---|----------------------|---|
| 1. Online Shopping Scam | | |
| Undelivered goods / Paid for Something That Was Never Received | Online Shopping | Paid never received (cc: 1.2.1.2) |
| Charged and Paid for an Item That the Consumer Had Not Agreed to Purchase | Online Shopping | Unauthorized billing for products or services (cc: 1.2.3) |
| 2. Romance scam | | |
| Romance scam | Romance Scams | Romance scam/Sweetheart scam (cc: 1.7.1) |
| Sugar baby DM scam | Romance Scams | Romance scam/Sweetheart scam |
| 3. Finance scam | | |

| Pyramid and ponzi schemes | Miscellaneous Investments & Investment Advice | High-yield investment program (HYIP) fraud (cc:1.1.1.1.3) |
|---|---|---|
| Financial advice (Social Media Influencer Scam) | Miscellaneous Investments & Investment Advice | |
| Fake online contest (fake give-away) | "Prizes, Sweepstakes & Lotteries" | |
| Low-cost Trial Scams | Online Shopping □ | |
| Fake Investment opportunity | Miscellaneous Investments & Investment Advice | |
| TikTok Gift Scam | Social Networking Services | |
| Job scam | Job Scams & Employment Agencies | Employment Fraud (cc: 1.3) |
| Mobile game scams | Gaming & Virtual Reality | |
| Mural DM scam | Fake Check Scams | Fake buyers scam |
| Psychic reading | Social Networking Services | Fortune telling fraud |
| Gofundme scams | Charitable Solicitations | Crowdfunding for bogus personal cause |
| 4. Educational Financial Support Scam | | |
| Student Loan Debt Forgiveness Scams | Credit & Debt Counseling | Student debt relief scam (cc: 1.2.2.5.3) |
| Scholarship and Grant Scams | Scholarships & Educational Grants | |
| 5. Scams targeting influencers | | |
| Impersonating influencer | Social Networking Services | |
| Social media brand manager scam (PR scams, audience growth scams, marketer scams) | Social Networking Services | Business coaching scam |
| Fake collaboration scams | Social Networking Services | Business opportunities fraud |
| 6. Account-related scams | | |

| Account verification badge scams | Social Networking Services | Phishing websites/emails/calls |
|--|--|--|
| Tagging users in a post | Social Networking Services, "Prizes, Sweepstakes & Lotteries" | Bogus lottery scam |
| Account hack | Family & Friend Imposters, Social Networking Services | |
| Fake friend profile | Family & Friend Imposters, Social Networking Services | Friends or relatives imposter scams |
| Retrieving banned account scam | Social Networking Services | |
| 7. AI driven scams | | |
| AI generated scam ads | Privacy & Data Security, Family & Friend Imposters | |
| Fake endorsement videos/ Copy Influencer product | Social Networking Services | |
| 8. Health-related product scams | | |
| Weight Loss Scams | " Diet Products, Plans & Centers" | Weight-loss products and health supplement scams (cc: 1.2.1.1.1) |
| Fitness scam | " Diet Products, Plans & Centers" | Weight-loss products and health supplement scams (cc: 1.2.1.1.1) |

C. Lure mechanisms adopted from prior work [5]

| Principle | Definition |
|-------------------|--|
| Distraction | While we are distracted by what grabs our interest, hustlers can do anything to us and we won't notice. |
| Social Compliance | Society trains people to not question authority. Hustlers exploit this "suspension of suspiciousness" to make us do what they want. |
| Herd Principle | Even suspicious marks let their guard down when everyone around them appears to share the same risks. Safety in numbers? Not if they're all conspiring against us. |

| Dishonesty Principle | Our own inner larceny is what hooks us initially. Thereafter, anything illegal we do will be used against us by fraudsters |
|-------------------------|---|
| Kindness Principle | People are fundamentally nice and willing to help. Hustlers shamelessly take advantage of it. |
| Need and Greed | Our needs and desires make us vulnerable. Once hustlers know what we want, they can easily manipulate us |
| Time | When under time pressure to make important choice, we use a different decision strategy, and hustlers steer us towards one involving less reasoning |

D. Scam identification signals themes

| Theme | Sub-themes |
|---------------------------|---|
| Linguistic red flags | Identified grammatical error in brand name Unconventional language use Excessive grammatical errors in sentence Unprofessional and unclear message |
| Account hacking extortion | Financial extortion for account recovery OTP extortion for account recovery TikTok account banned Account hacked Unauthorized changes to account settings |
| Account discrepancy | Suspicious user account name (Strategy: reverse google search scammer) Email domain name discrepancy No company logo Using renowned company logo Lack of TikTok presence Multiple fake accounts Profile picture mismatch (Strategy: Reverse image search to verify profile pic) |

| | 8. Different country phone number 9. Lack of internet presence 10. Slight difference in account names 11. Difference in number of followers for creator and scammer profiles 12. Found their profile impersonated |
|---|---|
| Scammer communication pattern | Generic communication template Ghosted victim No response to user's emails Pressured to buy product/service Excessive notifications Undue pressure to take specific action Requested to connect outside TikTok Pleasing users: Exaggerating user's importance Repeated reassurance from scammer Immediate contact with user after follow Immediately follow back user account Unfulfilled promise Scammer gaslighting user |
| Product and pricing misrepresentation | Duped with poor quality product Never received product Requested extra shipping cost Cheaper products available online Exploitative return policy Product description mismatched with advertised used Excessive price for service Made exaggerated claims Unrealistically low price |
| Unauthorized transactions and monetary requests | Specific way of payment Requested money |

| | Unauthorized purchase on user's account Unauthorized extra fee Offered services for a fee Requested bank details Requested TikTok virtual money in exchange for money |
|---------------------------------------|--|
| Manipulative content | Difference in video quality of content Re-uploading creator's content Using celebrity video as bait Fake tiktok live Deepfake using AI Recurring instances of same content in different names |
| Past experience and collective action | Past experience with scam Informed by people |

E. Redressal mechanisms themes

| Theme | Sub-themes |
|----------------------|--|
| Information seeking | Searched internet Learn about scam Refer to reddit for guidance Google reverse search scammer |
| Community support | Urged followers to report scam Followers informed creator |
| In-platform measures | Create new account Use security measures Ignore scams Share evidence in TikTok video Cancelled item Block scammer |

| Report to entity | 1. Report to Instagram |
|------------------|-------------------------------------|
| | 2. Report to TikTok |
| | a. Issues with TikTok redressal |
| | 3. Reached out to scammer |
| | 4. Report to payment vendor |
| | 5. Suggestions for TikTok |
| | 6. Reached out to legitimate vendor |
| i e | |

F. Advice related themes

| Theme | Sub-themes |
|--|--|
| Transaction related advice | Use paypal to make transactions Compare the deal or price on TikTok with those offered outside Beware of livestreams advertising cheap selling products Beware of low priced products Beware of ads for exaggerated claims about products Research products and sellers before buying |
| Scammer profile and communication style related advice | Look for grammatical errors Beware of fake investment opportunities Avoid collab with specific companies Beware of emotional appeal scams Beware of fake followers on the social media page of the company Beware of fake success stories Avoid paying for collab products |
| Security related advice | Avoid sharing personal info to get gift cards Avoid sharing personal info with strangers Verify information |

| | Beware of email domain name discrepancy Avoid URLs from unknown emails Avoid URLs from cash app fake profiles Verify that email addresses match the company website (e.g., .com vsco) |
|-----------------------------|--|
| Romance scam related advice | Avoid sharing personal info with strangers Excuse made by romance scammer to extract money Beware of romance scammers asking for money |