Desktop Support Engineer Intern

Responsibilities and Duties

- Response rate is the important and primary responsibility of a Desktop Support Specialist, issues must be attended in a good manner
- Install, configure, and troubleshoot hardware, including desktops, laptops
- Provide Desktop and Server Support both in house and remotely (site computers)
- Working knowledge of desktop Operating Systems and desktop software including Microsoft Office products
- Troubleshooting of Trunking and networking on Switches, routers
- Excellent understanding of the technical fundamentals of the Internet. You should have a solid knowledge of internet protocols
- Good Team player and great interpersonal skills
- Ability to work well in a fast-paced, team environment
- Willing to work overtime if the company needed
- Work as team and willing to help each other

Qualifications

- Prospective Bachelor's degree in IT/computer science or related subjects; IT students at least at the end of 2nd year or IT graduates (full or part-time)
- Excellent verbal and written communication skills
- Strong organizational, problem-solving, and analytical skills
- Detail oriented; follow and/or establish policies and procedures

Technical Skills

- Basic of Networking – TCP/IP, Routing Principles, DNS, DHCP
- Microsoft Active Directory
- Windows Client Operating Systems
- Microsoft Office
- Software: Antivirus and Malware Software
- Microsoft Windows Server
- Linux/Mac knowledge a plu

Benefits:

- An in-service IT training Desktop Support to become a Junior Infrastructure Engineers within 2 years
- Continuing training to become an Infrastructure Engineers and gain professional certification based on the career path

- International work environment – working together with Cambodians and Expatriate colleagues in a team
- Providing a long-term job perspective in IT
- Introducing problem solving and creative techniques
- Working time: Monday to Friday flexible arrangement to fit your study schedule

About Us

Khalibre Co. Ltd is a social enterprise IT consultancy delivering business IT, social collaboration and learning solutions for large organizations globally. We are looking for those who have the ability and interest in developing their skills to desktop support through to server and network maintenance and large system implementations.