

## JOB DESCRIPTION

| JOB TITLE: ATM Support Engineer (Intern) | REPORT TO: Deputy Banking Support Manager |
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| DEPARTMENT: Technical & PMO              | SECTION: Banking Support                  |

| PURPOSE OF POSITION                   | This role primarily is responsible for implementation and support ATM preventive Maintenance and fix issue to all customer account  |
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| ROLES AND RESPONSIBILITIES            | <ul> <li>Learning ATM production</li> <li>Leaning ATM preventive maintenance</li> <li>Leaning ATM installation &amp; deploy</li> <li>Leaning How to Fix ATM on Hardware &amp; Software</li> <li>Leaning How To support customer onsite and support by phone</li> <li>Report duty case to team leader or supervisor</li> <li>On time working and response to customer</li> <li>Onsite support with teammate</li> </ul> |
| QUALIFICATIONS AND SKILLS<br>REQUIRED | <ul> <li>Fresh graduated or Year 4 student</li> <li>English language good specking, writing</li> <li>Basic knowledge Computer Hardware &amp; software</li> <li>Microsoft Word, ExcelE-mail, Skype, Telegram.</li> </ul>   |