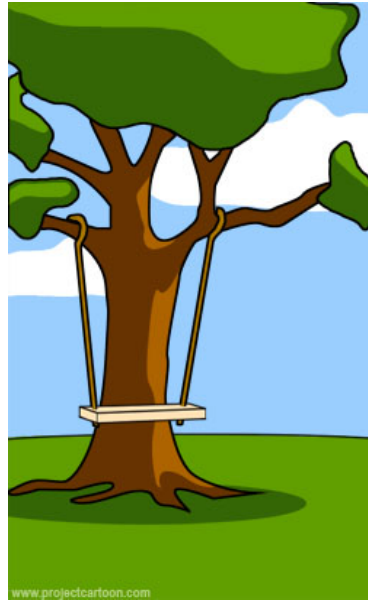




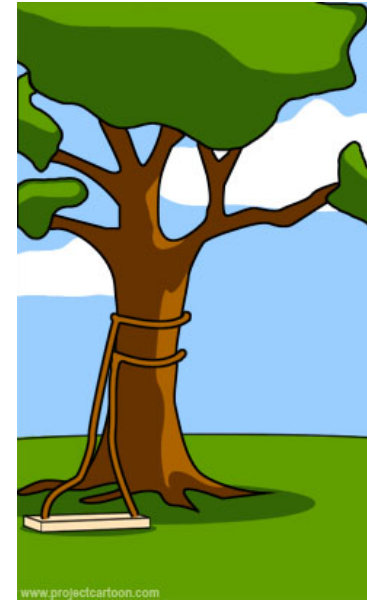
How the customer explained it



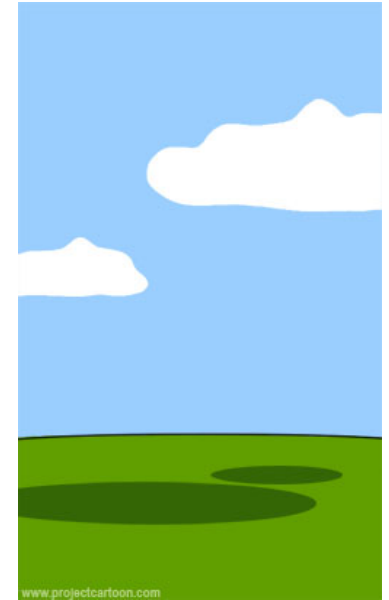
How the project leader understood it



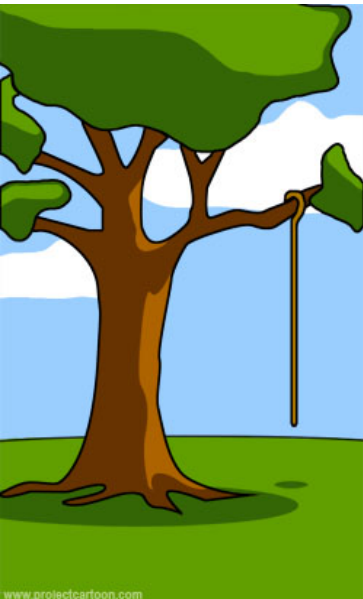
How the analyst designed it



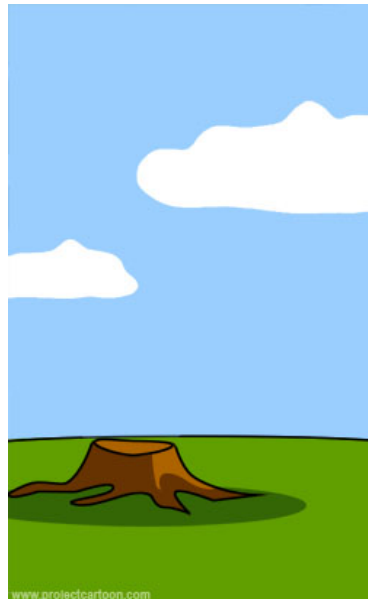
How the programmer wrote it



How it was documented



What operations installed



How it is supported



When it was delivered



What the customer really needed