Timothy Bingtan

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EDUCATION & CERTIFICATION

University of California, Berkeley
Grade: A
Technical Project Management Bootcamp   Oct. 2022 – Present

Scrum.org
Professional Scrum Master I   Feb. 2023

University of California, Irvine
GPA: 3.23
Bachelor of Science in Software Engineering & Minor in Management   Jun. 2019

WORK EXPERIENCE

IT Service Management Engineer – Tata Consultancy Services **|** Rosemead, CA (Hybrid)   Aug. 2019 – Present
- Administered IT configuration management services and operations for a major Southern California utility company within a primary team of 5 personnel.
- Responsible for continuously and reliably serving 1000+ IT employees and managing data integrity for 60,000+ IT assets while gaining proficiency in SQL and Microsoft Excel.

Web Developer Internship – Vusar **|** Irvine, CA   Apr. 2019 – May 2020
- Constructed the company website's homepage and account pages collectively with a team of 6 web developers in an Agile environment using React.
- Achieved tasks consistently every two-week sprint while using Jira for work management.

ACADEMIC PROJECT HIGHLIGHTS

Bakery Website   Feb. 2023
- Developed a functioning website for a bakery using Google Sites while collaborating with a client team and focusing on the implementation of scrum events using Jira, which includes product backlog planning, sprint planning, mid-sprint check-in, sprint review, and sprint retrospective.

Flower Shop Jira Project   Jan. 2023
- Developed a project data sheet, epics with size and priority, a product roadmap, and estimated available story points in Jira from a given project brief that describes requirements for an online flower shop.

Airway Customization Project   Nov. 2022
- Developed the project plans to customize an airline financial software by creating the project charter, work breakdown structure, task list, and project schedule from a given business case and planning meeting.

The "Keyboardless Hospital" – Senior Capstone Project with SAP Innovation Center   Jan. – Jun. 2019
- Developed an Amazon Alexa voice-interface application that provides patient pre-appointment surveys on mobile devices. Worked with an SAP-sponsored team of 6 UC Irvine students in an Agile environment.

SKILLS AND TOOLS

Team Skills:
- Communication, Leadership, Diplomacy, Adaptability, Flexibility, Creativity, Integrity, Detail-oriented, Problem-solving
- Demonstrates the values of Scrum: Commitment, Courage, Focus, Openness, and Respect

Technical Tools, Languages, and Libraries:
- Jira, Confluence, Microsoft Excel, Microsoft SQL Server, Atom, Adobe XD, Eclipse, Visual Studio, Google Sites
- HTML/CSS, Bootstrap, JavaScript, Node.js, React.js, SQL, MongoDB, Java, Python, C++