

# Timothy Bington

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## EDUCATION

### Technical Project Management Bootcamp

Oct. 2022 – Present

University of California, Berkeley

Grade: A+

### Bachelor of Science in Software Engineering & Minor in Management

Sept. 2015 – Jun. 2019

University of California, Irvine

## CERTIFICATION

### Professional Scrum Master I

Feb. 2023

Scrum.org

## WORK EXPERIENCE

### IT Service Management Engineer – Tata Consultancy Services | Rosemead, CA

Aug. 2019 – Present

- Managed and monitored the data integrity of 60,000+ IT assets used by 1000+ IT employees at a major Southern California utility client. Primarily operated with SQL, Microsoft Excel, and BMC IT service management systems.
- Planned and executed the completion of the application service model portfolio representing all business critical IT applications used in production environment, which met team's 2022 Q4 goal. Portfolio completion enabled real-time visibility of the status of infrastructure and software relationships that support essential business applications.

### Web Developer Internship – Vusar | Irvine, CA

Apr. 2019 – May 2020

- Constructed the first public-facing iteration of the company website's homepage and account page. Developed with React and utilized Jira for work management while working with 5 web developers in an Agile, start-up environment.
- Facilitated the rollout of the homepage and account page usable for potential customers and investors in time for the company's official launch in July 2019.

## PROJECT HIGHLIGHTS

### Bakery Website

Feb. 2023

- Managed the development of a bakery website built on Google Sites, which opens sales to online orders. Executed product backlog planning, sprint planning, mid-sprint check-in, sprint review, and sprint retrospective activities using Jira while working with a Scrum team of 8 members and collaborating with a client team.

### Flower Shop Jira Project

Jan. 2023

- Initiated the development of an online shop for a local flower store, which opens sales to online orders. Produced a project data sheet, epics with size and priority, a product roadmap, and story point estimates in Jira from a given project brief.

### Airway Customization Project

Nov. 2022

- Produced the project plans to integrate the billing reporting system and the payroll management system of an airline, which enables the company to seamlessly manage its master budget. Activities include creating a project charter, work breakdown structure, task list, and project schedule from a given business case and planning meeting.

### The "Keyboardless Hospital" – Senior Capstone Project with SAP Innovation Center

Jan. – Jun. 2019

- Developed an Amazon Alexa voice application that provides visiting hospital patients with a pre-appointment survey on their mobile devices, which significantly reduces hospital wait times as a result. Contributed to planning, designing, development, and testing with an SAP-sponsored team of 6 UC Irvine students in an Agile environment.

## SKILLS AND TOOLS

### Technical Tools, Languages, and Libraries:

- Jira, Confluence, Trello, Microsoft Office, Microsoft SQL Server, Atom, Adobe XD, Visual Studio, Google Sites
- HTML/CSS, Bootstrap, JavaScript, Node.js, React.js, SQL, MongoDB, Java, Python, C++