

Name: Victor Andrei

Age: 35

Sex: Male

Professional Experience:

- Company: Customer Care Pro, Chisinau
Timeframe: 2021 present
Role: Customer Relations Specialist
Responsibilities: Responding to customer enquiries and complaints; providing product and service information, customer feedback management to improve services.
- Company: Marketing Vision SRL, Chisinau
Period: 2018 - 2021
Role: Marketing Specialist
Responsibilities: Developing marketing campaigns, analyzing the market and competition, working with the sales team to increase visibility brand.
- Company: Best Retail, Chisinau
Period: 2015 - 2018
Role: Sales Agent
Responsibilities: presenting and selling products, managing relations with customers, achieving sales targets.

Education:

- Academy of Economic Studies of Moldova
Diploma: Bachelor in Marketing
Period: 2010 - 2014

Foreign Languages:

- English: Intermediate
- Russian: Advanced

Skills: Customer orientation, Complaints handling, Marketing and sales