

# Customized IT Support

We are a customer-focused IT support company that delivers personalized services to meet your unique needs. Partner with us to enjoy a hassle-free and reliable system in your office. Let us help you begin your journey towards worry-free IT support.

SCHEDULE A CONSULTATION

## About Caltec Solutions

Caltec Solutions is your technology partner, providing expert knowledge, quality services, and competitive prices to small businesses. With over two decades of experience, we act as your outsourced IT department, offering tech support, break-fix services, and project-based solutions.

We offer expert knowledge, quality services, and competitive prices to help small businesses access the same products and services as larger organizations. With over 20 years of experience in the IT support industry, Caltec Solutions is a one-stop shop for customized solutions for businesses and long-term support.

LEARN MORE



“At Tsawwassen Collision we have worked with Calen for many years and have full confidence in his capabilities. He has a very deep understanding of current IT and systems issues, with security being a particularly strong suit. Most important to us, he does not impose generic solutions or protocols, he adjusts his services to fit with our custom programs and does not (as others have) ask us to change our systems to fit his programs.”

Peter Sziklai, Owner and President, Tsawwassen Collision



## Our Services

Our team takes the time to understand each client’s unique needs and preferences to provide customized solutions that fit their specific requirements.

### Cyber security



- ✓ Threat Detection & Response (Sentinel One)
- ✓ Virus Malware Protection
- ✓ Email Security
- ✓ DNS Protection
- ✓ Data Backup and Recovery
- ✓ Data Encryption

### Managed IT System



- ✓ Enterprise Hardware Build & Setup
- ✓ Software Licensing
- ✓ Networking & Wireless Equipment
- ✓ Mobile Device Management (MDM)
- ✓ Windows Server Administration
- ✓ Cloud-based Collaboration Software

### Maintenance



- ✓ Remote Monitoring Management (RMM)
- ✓ Caltec Skyview RMM
- ✓ Proactive Computer Maintenance Plan
- ✓ Patch Management

### Cloud Service & Company



- ✓ Cloud Computing
- ✓ Microsoft Azure
- ✓ Google Cloud Platform (GCP)
- ✓ Microsoft 365
- ✓ G-Suite (Google Workspace)
- ✓ Easy Cloud Migration (SkyPilot)

### Personal IT Services



- |                      |                     |                               |
|----------------------|---------------------|-------------------------------|
| ✓ Drop-in IT Support | ✓ Mac Repair        | ✓ Data Recovery               |
| ✓ Computer Repair    | ✓ All-in-One Repair | ✓ Computer Setup              |
| ✓ Laptop Repair      | ✓ Data Backup       | ✓ Work-from-home (SOHO) Setup |

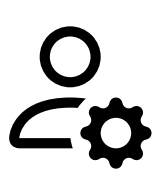
Schedule a free consultation with Caltec Solutions today! >



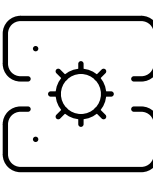
20 years of work experienced



Friendly and approachable Service



Long term, customizable, personalized service



One Stop Shop to find, fix and improve your Business IT problems

## CALTEC Solutions

Client Portal

### Business IT Services

- Cyber Security
- Data Security
- Office Hardware Build & Setup
- System Administration
- Maintenance
- Cloud Services & Computing

### Business Hours:

Monday – Saturday: 9 a.m.–5 p.m.  
Sunday: Closed

### Home IT Services

- IT Support
- Computer Repair
- Data Backup
- Data Recovery
- Work From Home(SOHO) Setup

### Consulting

- Infrastructure Planning
- Business System Design
- IT Project Management
- General IT Support
- Site Inspection
- Risk Assessment

### Contact

Automation Cost Saving Calculator

Book an appointment

### Join the email list

Submit

