

# Tim Jones

## IT Professional

### Phone

0499 931 197

### Email

timothyjones.1@outlook.com

### LinkedIn

linkedin.com/in/timothy-j-jones

## Skills

Communication skills

Quick learning

Web development

Problem solving

Critical analysis

## Languages

HTML5/CSS3/jQuery



Python



Java



PHP



## Systems

Windows



Linux/Unix



Efficient programmer, developer and cyber security professional with 4+ years' experience in both public and private sector. Achieves client high satisfaction in all previous roles in addition to management. Always in the search of new knowledge to further my career.

## Experience

### 2021 Cyber Security Analyst

*Deloitte Australia*

- ⌚ Serviced a wide array of clients on short- and long-term engagements.
- ⌚ Involved in project planning and execution on various projects ranging from technical to strategic in nature.

### 2017-2021 Retail Sales

*JB Hi-Fi Queen Street*

- ⌚ Drove customer satisfaction by building and maintaining rapport to attain high sales volume (regularly in top 10 for sales performance in Australia)
- ⌚ Customer dispute resolution techniques and knowledge surrounding the Australian Consumer Law, as well as adherence to Telstra policies and procedures surrounding contracts.

### 2017 IT Administrator

*Education Queensland*

- ⌚ Providing purchase recommendations of IT equipment, oversaw the sustainable recycling of the previous fleet of devices to proper outlets and provisioned wireless access points.
- ⌚ Maintenance of fleet of 500 Apple and Windows devices and wired and wireless networks.

## Education

### 2019-2020 Master of Information Technology

*Queensland University of Technology*

- ⌚ Studied Cyber Security and Network Engineering
- ⌚ Received Dean's List award in Semester 2 2019 (GPA above 6.5)

### 2015-2018 Bachelor of Information Technology

*Queensland University of Technology*

- ⌚ Studied Computer Science

## Referees

### Bryn Doerksen

*Deloitte Australia*

Senior Analyst | 0431 774 880

### Ciaran Woulahan

*JB Hi-Fi Queen Street*

Store Manager | 0411 142 498