

Tim Primmer

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Portfolio: <https://timbosworld.com/>

Candidate Summary

I am a college graduate with a software programming certificate (C++) from ACC (Austin Community College). Before graduating in December 2016, I joined Clutch Analytics (a local software development company) as a Technical Support Analyst. I've gotten on the job experience working within a team, supporting our clients on a wide variety of applications, doing product testing, and learning about web application development in an Agile environment. I have C-Level management references available upon request.

I am looking for a full time position in an Austin-area company where I can use all of my related computing skills, my extensive game knowledge, my video production skills (creating and narrating product training videos), my interpersonal skills, product testing and technical support experience to support, enhance, and develop new ideas and technologies!

Skills Overview

- § Programming certification (C++)
- § Unreal 4 development experience
- § Unity development experience
- § 3D Studio Max
- § Maya (beginner level)
- § Substance Painter 2
- § Adobe Premiere
- § Game server hosting experience
- § Product Testing on-the-job experience
- § Building PC computers
- § Great communication and people skills
- § Technical support on-the-job experience
- § Product Testing on-the-job experience

Work Experience

Technical Support Analyst & Product Tester

Clutch Analytics

9050 North Hwy 360 Ste.260

June 2016 – Jan 2020

Technical Support and Product Tester. Provide application support to Insurance Agents client base, testing for Clutch's software product releases, assisting Clutch staff with IT support and AV setup, creating and recording training videos and cold-calling agents to promote free banner ad placements and free websites.

Server

Chipotle Restaurant

West Parmer Lane, Austin, TX

September - October 2014

Food preparation, customer service.

Personal Details

Education

High School Graduate - Canberra College, Canberra, Australia -December 2013

College Graduate - Austin Community College – Austin, Texas – Certificate of C++ Programming –
December 2016

Citizenship

American

Availability to start

Immediately

References

Available upon request