

Netflix Terms of Use - Netflix Help Center

Netflix provides a personalized subscription service that allows our members to access entertainment content ("Netflix content") over the Internet on specific televisions, computers and other devices ("Netflix compliant devices").

The Netflix service is provided to you by Netflix International B.V. These Terms of Use govern the rules regarding your use of our service. The terms "Netflix service," "our service" or "service" under these Terms of Use refers to all features and functions, advices and reviews, all the features and functions, recommendations and reviews, our websites, user interfaces and all content and software that are related to our service, for the availability and access of Netflix content. The person referred to as "you" in these Terms of Use refers to the member who creates the Netflix account and is charged a fee from the payment method.

1. Membership

1.1. Your Netflix membership will continue until it is terminated. To use the Netflix service, you must have Internet access and a Netflix-compatible device and provide us with one or more Payment Methods. The "Payment Method" refers to an existing, valid, accepted payment method, which may be updated from time to time and may include payment through your third party account. Unless you cancel your membership before the invoice cut date, you authorize us to collect the subscription fee for the next invoice period via the Payment Method (see the "Membership Cancellation" section below).

1.2. We may offer several different subscription plans, including third parties, including subscriptions offered together with their own products or services. Netflix is not responsible for products or services offered by such third parties. Some subscription plans may have different terms and limitations to be announced when you sign up or other communications offered to you. You can access the specific details about your Netflix subscription by visiting the [netflix.com](https://www.netflix.com) website and clicking the "Account" link at the top of the pages at the top of the pages.

2. Promotional Offers. Special promotional offers from time to time (reproportions, discounts, etc.) we may offer plans or memberships ("Offers"). The quotation criteria are entirely set at the discretion of Netflix and we reserve the right to cancel an Offer and suspend your account if it is determined that you do not meet the criteria. Members of households with current or recent Netflix membership may not meet the appropriate terms for specific promotional Offers. We may use data such as device ID, payment method or contact information in order to determine compliance with the quotation criteria. Compliance criteria and other restrictions and conditions will be explained when you register for the Offer or other communications offered to you.

3. Invoicing and Membership Cancellation

3.1.

Billing Periods. All other fees, such as the subscription fee of the Netflix service and the tax and possible processing fees that may arise depending on your use of the service, will be charged on the specific payment date specified on the "Account" page, the Payment Method of your choice. The length of your billing period will depend on the type of subscription plan you have chosen when you sign up for the service. Changes may occur in your payment date in cases where your Payment Method cannot be approved, changing your subscription plan, or starting your paid subscription on a day not included in that month. Visit the [netflix.com](https://www.netflix.com) website and click on the "Account" page to see your next payment date. When we foresee subscriptions or service-related fees, we may confirm your Payment Method in various ways, including allowing you to receive services for up to a month as soon as you open an account. If you have used your third-party account as the Payment Method when registering for Netflix, you can access your Netflix subscription invoicing information by going to your account on the relevant third party.

3.2.

Payment Methods. To use the Netflix service, you must provide one or more Payment Methods. If your Primary Payment Method is no longer available for rejection or payment of your subscription fee, you are deemed to be authorized to charge us for any Payment Method associated with your account. You will continue to be responsible for uncollected amounts. If the payment method expires the validity date,

the payment is not sufficiently balanced or the payment is not successful for other reasons, and you will not cancel your account, we may suspend your access to our service until you collect the subscription fee from a valid Payment Method. If you use certain Payment Methods, the provider may collect various costs such as the foreign transaction fee related to the processing of your Payment Method. Local tax amounts may vary depending on the Payment Method used. For detailed information, please contact your service provider.

3.3.

Update Your Payment Methods. You can update your Payment Methods from the "Account" page. We may also update your Payment Methods by using the information provided by the payment service providers. After any updates, you are deemed authorized by us to continue to charge over the current Payment Method.

3.4.

Membership Cancellation. You can cancel your Netflix membership at any time and continue to benefit from the Netflix service until the end of your billing period. Payments are not refunded to the extent permitted by applicable law and we do not have a refund or credit identification for incomplete membership periods or unused Netflix content. To cancel your membership, go to the "Account" page and follow the instructions for cancellations. If you cancel your membership, your account will automatically close at the end of your current billing period. You can see when your account will be closed on the "Account" page. If you have used your third-party account as the Payment Method and you want to cancel your Netflix membership, you may need to do this through that third party, for example, access your account with that third party, and close the auto-renewal, or terminate the subscription to the Netflix service over that third party.

3.5.

Fee and Subscription Plan Changes. We may change our subscription plan and the cost of our service from time to time. We will notify you at least one month before any fee changes or changes to your subscription plan enter into effect. If you do not wish to accept the fee change or the change made to your subscription plan, you may cancel your membership before the change takes effect.

4. Netflix Service

4.1. To become a member of the Netflix service, you must be at least 18 years of age or you must be over the age of being a minor in your country, region or country. Underages can only use this service under the supervision of an adult.

4.2. Any content accessed through the Netflix service and the service is intended for your personal use and non-commercial use; it cannot be shared with people outside your household unless otherwise permitted in your subscription plan. During your Netflix membership, we provide you with a limited, non-exclusive, non-transferable right that allows you to access Netflix service and Netflix content. No rights, titles or benefits shall be transferred to you except for the above mentioned. You agree not to use the service in public demonstrations.

4.3. You can access Netflix content primarily in the country where you have your account and only in the geographical regions where we offer our service and which we license that content in question. The content that may be present will differ according to the geographical regions and will change from time to time. The number of devices you can use to track content at the same time depends on your selected subscription plan and is indicated on the "Account" page.

4.4. The Netflix service is constantly updated, including Netflix content.

That's why we can't guarantee that a specific content will be available within the Netflix service at a certain time. We can give you the opportunity to watch live or custom events (including repetitions of such content) or to benefit from new additional features. Such content and new features, ad breaks and other advertising messages and may include advertising formats ("Advertisements"). Our service may also include limited commercial content, such as branded content and sponsor messages, promotions of Netflix content, or information about other Netflix products or services. Uh, . Any interaction with advertisers, including interaction with interactive ads, which does not support or support any product or service that is advertised for them, and your risk is at your own risk. We also process many elements of

our service, including our websites, user interfaces and promotional content, to continuous tests. You can stop your participation in the tests by visiting the "Account" page at any time and changing the "Department" settings.

4.5. Some Netflix content can be temporarily downloaded and tracked offline on specific supported devices ("Occupationary Content"). Restrictions include the number of Offline Content per account, the maximum number of devices that can host Offline Content, the time when Offline Content must be monitored, and the time for offline Content to remain traceable. Some Offline Content may not be viewed in various countries, and if you are online in a country where you can't view such Offline Content, you will not be able to view that Offline Content during your stay in this country.

4.6. You agree to use the Netflix service in accordance with all applicable laws, rules and regulations, or other restrictions on the use of the relevant service or content, along with all the features and functionality associated with the service. Unless clearly authorized by us:

(i) you will not archive, reproduce, distribute, modify, display, publish, license, create derivative products, sell, sell, sell, sell, modify, display, operate, publish, license, create derivative products, sell, or use;

(ii) you will not, remove, modify, disable, modify, disable, modify, disable, modify, disable, modify, disable, do not interfere, block, block, block any of the Netflix service's content protections or other elements, including the graphical user interface, ads or advertisements;

(iii) you will not use any robot, spider, scraper or other automated ways to access the Netflix service;

(iv) you will not convert any software or other products or processes accessible through the Netflix service into source code, do not reverse engineer or disintegrate them;

(v) that you will not place any code or product in the content of the Netflix service or manipulate it in any way;

(vi) you will not use any method of data mining, data collection or extraction;

(vii) you will not install, publish, post, e-mail or otherwise any material designed to disrupt, damage or limit the functionality of any computer software or hardware or telecommunication equipment associated with Netflix service, including any software virus or any other computer code, file or program, or

(viii) any

you agree that you will not do any of the above mentioned operations in connection with the use, creation, development, modification, orientation, fine settings, training, testing, comparing or verification of a machine learning tool, model, system, algorithm, product or other technologies.

In the event that you violate these Terms of Use or use the service illegally or for fraudulent purposes, we may terminate or restrict your use of our service.

4.7. The image quality of Netflix content can vary from device to device, and may be influenced by a variety of elements such as your location, the speed of your Internet connection and bandwidth it offers. HD, Ultra HD and HDR options depend on the possibilities your Internet service and device offers. The positional audio quality depends on the features of your device. Not all content is offered with a locational audio feature or in all formats such as HD, Ultra HD or HDR, and all subscription plans allow you to track content in all formats. The minimum connection rate required for HD video quality (720p or above resolution) is 3.0 Mbps per broadcast; however, we recommend using a higher connection rate to achieve better video quality. It is advisable to have at least 5.0 Mbps connection rate per broadcast to achieve full HD video quality (1080p or above resolution). It is advisable to have at least 15,0 Mbps connection rate per broadcast to achieve Ultra HD video quality (defined as resolution (defined as resolution of 4K or above). All internet access fees are your responsibility. Please contact your internet provider for information on current internet data usage fees. The time you need to pass to start watching Netflix content will vary according to a variety of factors, such as your current bandwidth, content of your choice, and the configuration of your Netflix-friendly device.

4.8. Netflix software was developed by Netflix or Netflix and can only be used to monitor and access Netflix content by being authorized and accessed by Netflix-compatible devices. This software may vary depending on the device and the environment of use; its functions and features may vary from device to device. You agree that the use of a third-party software subject to third-party licenses may be necessary to use the Service. You agree that you can automatically obtain updated versions of Netflix software and related third-party software.

5. **Passwords and Account Access.** You are responsible for all transactions that take place on the Netflix account. By allowing others to access the account (including access to this account tracking history) you agree that they act on your behalf and are liable for any changes to the account, including but not limited to changes to the subscription plan. In order to help ensure control over the account and to prevent unauthorized users from accessing the account, you should provide control over the devices used to access the service and not disclose the account-related password or Payment Method information to anyone. In order to send you notifications about the account, you agree to provide you with accurate information, including valid contact information about your account, and to ensure the continuation of this information. In order to protect you, Netflix or partners from identity theft or other fraudulent transactions, we may terminate your account or suspend your account.
6. **Guarantees and Limitation of Liability.** The Netflix service is "as is" and provided without commitment or condition. In particular, our service may not be uninterrupted or error-free. You are deemed to have waived all special, indirect or related damages to our side. These terms do not limit any unreasonable warranty or consumer protection rights that you may have under the mandatory laws of the country in which you reside.
7. **Disclaimer of Collective Case.** IN THEIR SCOPE OF THE RELATED LAW, NETFLIX AND YOU WILL NOT REQUEST ANYONE AS ANYONE AND ANY BALL DAVANI DAVACY OR YOU WILL NOT REQUEST A MEMBER OF COMMUNITY. In addition, if permitted under the applicable law, the court may not merge the request of more than one person with your request and otherwise, if not agreed by Netflix and your party, and otherwise it may not preside over any representative or collective case.

8. Miscellaneous Provisions

8.1.

The applicable law. These Terms of Use are governed by the Dutch law and may be interpreted under Dutch law. These terms do not limit the consumer protection rights that you may have under the mandatory laws of the country in which you reside.

8.2.

Unsolved Materials. Netflix does not accept unsolicited materials or ideas for Netflix content and is not responsible for similarities of its content or programs, with similarities to the materials or ideas transmitted to Netflix in any environment.

8.3.

Customer Support. If you want to know more about our service and features or if you need help with your account, please visit the Netflix Help Center, which is accessible via the netflix.com website. In certain cases, Customer Service may need to use a remote access support tool that allows us to have full access to your computer so that it can help you best. If you don't want us to access your computer like this, you shouldn't allow you to get support through the remote access tool, which means we'll help you with other ways. In the event of any dispute between these Terms of Use and the information provided by the Customer Support Team or other parts of our websites, these Terms of Use shall prevail.

8.4.

Validity. In the event that any provision or provisions of these Terms of Use is invalid, unlawful or unenforceable, the validity, legality and enforceability of the remaining provisions will remain in full force.

8.5.

Terms of Use Changes and Transfer. Netflix may change these Terms of Use from time to time. In the

event of concrete changes, we will inform you about these changes at least one month before they apply to you. If you do not wish to accept the changes, you may cancel your membership before the changes take effect. We may transfer or place our agreement with you to another side at any time, including our associated rights and obligations, and you agree to cooperate with us in connection with such transfer or assignment.

8.6.

Events beyond our reasonable controlUh,

8.7.

Electronic Communications. Information about your account (payment authorizations, invoices, password or Payment Method changes, confirmation messages, notifications, etc.) will be transferred to you in electronic format only.

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