

# Timothy Lopez – Security Operations Center Analyst

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<https://tim-and-eric.com>

<https://tryhackme.com/p/Timah158>

## Knowledge & Skills

Linux  
Networking  
React

Virtualization  
Malware Analysis  
pfSense

Windows Server  
AWS  
Cryptography

## Education

**Grand Canyon University** – Phoenix, AZ May 2024  
*Master of Science in Cybersecurity*

**Grand Canyon University** – Phoenix, AZ May 2022  
*Bachelor of Science in Information Technology*

## Certifications

**CompTIA Security+** June 2023  
*Code: 8MBLVL8YMJ111SSQ*

**TryHackMe** June 2023  
*[Intro to Cyber](#), [PreSecurity](#), [Web Fundamentals](#), and [Jr Penetration Tester](#)*

## Professional Experience

**Grand Canyon Education** June 2020 – Present

- *Development Specialist*: Created, maintained, and integrated internal web applications.
- *Technical Support Specialist II*:
  - Managed call-floor, provided support for techs, and mentored trainees.
  - Performed escalation routing.
  - Utilized internal tools such as Active Directory.
- *Quality Assurance*: Graded calls for floor technicians.

August 2021 & August 2022

### Black Hat

*Conference Associate*

- Assisted with providing customer service to guests and provided crowd control for the conference.

### Creative Consultants

May 2016 – August 2017

*Intern*

- Built and configured hybrid computers for use in universities and businesses.
- Installed and configured Mint Linux.
- Created displays for use at conferences to demonstrate hybrid computing capabilities.

## Professional Development

**Western Regional Collegiate Cyber Defense Competition** September 2021 – March 2022

- *Team Captain*