

Case Study (computer system/we Example use cases- but you should add more

1A	Gym	booking a group fitness class (max 10 per class) / look up yoga class timetable
1B	Physiotherapist	appointment booking / look up video for an exercise
1C	Hotel	Room booking for a family room (max 2 adults + 2 kids) / see menu for restaurant
1D	Restaurant	Booking a table (max 6 people) / buy a delivery pizza / view wine list
2A	Charity web site	one-off donation / regular donations / view project to save rainforests
2B	Primary school	parent access kids progress reports / leave message for teaching
2C	Book club	suggest new book/ add a review of a book
2D	Cinema	book some tickets / buy a monlthy pass
3A	Garage	book car for a service / drop in for light buld change
3B	Chess club	register as new member / pay to join a competition / post a new puzzle and solution
3C	Gardening Society	offer own garden for an open-garden-weekend / post a review of plant purchase
3D	Opticians	book an eye test / buy contact lenses online
4A	Coffee Shop	buy gift card / use app for lyalty points when buy a coffee
4B	Architect firm	download plans for new house / book on-site appointment for new project / pay for a site inspection
4C	Solicitors	download will template / meet to have contract signing witnessed / submit offer to purchase a house
4D	Garda station	download form for new driving licence / report a neigbourhood watch incident / request a house security audit
5A	Driving instructor	buy a gift card / book a lesson / download sample test route
5B	Electrician company	request quote for house rewire / book visit to install a new appliance / purchase wireless doorbell
5C	Student Union office	leave a message / book appointment to see SU president / request new society be created (needs 10 other student signatures
5D	parcel delivery company	track a delivery / request parcel to be collected for delivery / top up parcel motel balance
6A	temp agency	register and apply to join agency / upload job and invite applicants / review a temp employee / update online CV
6B	wardrobe installation company	book a measurement visit / order some wardrobes / use online tool to design a room layout
6C	kids mobile party	book a party (minimum 6 kids) / order a cake for delivery / leave a review
6D	computer repair shop	buy a second hand computer / book in laptop for virus removal / download software to perform a "audit"