## eVAQ 0001157 - CORPORATE EXPERIENCE SUMMARY AND REFERENCES - #3

Contact Name: Juan Lopez Title: Jail Administration

Phone#: 818-548-3139 Email Address: JuLopez@Glendaleca.gov

Project Title and Summary: Glendale Jail System Upgrade

applicable.

BSI provided project management and design-build services to deliver a complete replacement of the Jail Control System for the Glendale Police Department. BS! installed Video Surveillance System with 200+ high resolution digital IP Cameras with video and audio storage of 777 days. At Glendale Jail, BSI's technicians were responsible for Video Visitation System Camera Replacement and Systems Integration for all cabling and low voltage infrastructure. BSI worked with technicians and systems engineers to create a comprehensive, integrated solution to meet the Glendale Jail's specific needs.

## Scoring:

The reference contact provided will be contacted by the State to obtain responses and to the question below. Points will be awarded based on the reference response rating.

Client Reference Questions			
Question #	M or MS	Question	Scoring/Rating
1	М	<ul> <li>Can you verify the following information?</li> <li>Project name and description</li> <li>Timeframe/ Duties and responsibilities</li> </ul>	Pass / Fail
Using the following scale: 0 = Unsatisfactory; 1 = Poor; 2 = Partially Satisfactory; 3 = Satisfactory; 4 = More than Satisfactory; 5 = Excellent, or n/a = Not applicable to this project, please rate your satisfaction with the company who provided the services described above. Circle only one (1) number for each question.			
2	MS	How would you rate this firm's ability to professionally manage overall in projects?	n/a 0 1 2 3 4 <b>5</b>
3	MS	How would you rate the resources and staff provided ability to manage the project on time, in scope, and on budget?	n/a 0 1 2 3 4 <b>5</b>
4	MS	How would you rate this firm's ability in managing implementation, transition of products and services and/or maintenance operation support to ensure the continuity of services? Answer as applicable.	n/a 0 1 2 3 4 <b>5</b>
5	MS	How would you rate this firm's professionalism and ability to supervise teams on a project?	n/a 0 1 2 3 4 <b>5</b>
6	MS	How would you rate the firm's ability to address customer concerns or project issues, risks, or conflict?	n/a 0 1 2 3 4 5
7	MS	How would you rate this firm's ability to manage the technical and security solutions of different telecommunications hardware or services? Answer as	n/a 0 1 2 3 4 5