

**eVAQ 0001113 - CORPORATE EXPERIENCE SUMMARY AND REFERENCES – #1****Contact Name: Jon Cray****Title: Manager****Phone#: (503) 373-1400****Email Address: jon.cray@puc.oregon.gov****Project Title and Summary: Oregon Telecommunication Devices Access Program (TDAP)**

Set up program of access to Smartbox Assistive Technology communication software, devices, and accessories to serve uninsured Oregonians. Specifically, this program provides access to telecommunication for people who are unable to use their natural speech intelligibly. TDAP procures and distributes equipment for this purpose from a variety of vendors, and collaborated with Smartbox to identify and offer an appropriate range of equipment and a streamlined process by which to serve their constituents. Jon Cray is the primary contact and coordinator of this program. Chris Gibbons and Sabrina Plazio worked with Jon Cray to complete the necessary requirements to administer this program. This project is a long-term and on-going collaborative endeavor.

**Scoring:**

The reference contact provided will be contacted by the State to obtain responses and to the question below. Points will be awarded based on the reference response rating.

<b><u>Client Reference Questions</u></b>			
<b>Question #</b>	<b>M or MS</b>	<b>Question</b>	<b>Scoring/Rating</b>
1	M	Can you verify the following information? <b>Yes.</b> <ul style="list-style-type: none"> <li>Project name and description</li> <li>Timeframe/ Duties and responsibilities</li> </ul>	<b>Pass</b> / Fail
Using the following scale: 0 = Unsatisfactory; 1 = Poor; 2 = Partially Satisfactory; 3 = Satisfactory; 4 = More than Satisfactory; 5 = Excellent, or n/a = Not applicable to this project, please rate your satisfaction with the company who provided the services described above. Circle only one (1) number for each question.			
2	MS	How would you rate this firm's ability to professionally manage overall in projects?	n/a 0 1 2 3 <b>4</b> 5
3	MS	How would you rate the resources and staff provided ability to manage the project on time, in scope, and on budget?	n/a 0 1 2 3 <b>4</b> 5
4	MS	How would you rate this firm's ability in managing implementation, transition of products and services and/or maintenance operation support to ensure the continuity of services? Answer as applicable.	n/a 0 1 2 3 <b>4</b> 5
5	MS	How would you rate this firm's professionalism and ability to supervise teams on a project?	n/a 0 1 2 3 4 <b>5</b>
6	MS	How would you rate the firm's ability to address customer concerns or project issues, risks, or conflict?	n/a 0 1 2 3 4 <b>5</b>
7	MS	How would you rate this firm's ability to manage the technical and security solutions of different telecommunications hardware or services? Answer as applicable.	n/a 0 1 2 3 4 <b>5</b>

