

Tim Young

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Results-driven Web Developer skilled in Agile methodologies, with a successful track record of designing and maintaining web applications. Proven expertise in integrating cutting-edge technologies to enhance user experiences. Seeking a challenging software engineering role at a dynamic tech company to apply technical proficiency and innovative problem-solving skills.

EXPERIENCE

LVM Systems Inc.

Web Developer

June 2018 – Present

- Spearheaded the integration of Epic on FHIR into an existing web application, streamlining data retrieval from a REST API with OAuth2 authentication.
- Thrived in an autonomous working environment, delivering solutions tailored to meet client needs and adhering to Agile methodologies.
- Provided cross-departmental support and conducted web app training for junior team members, fostering skill development.

Support Specialist

July 2015 – June 2018

- Supported LVM clients, ensuring client success and satisfaction through effective collaboration with implementation, training, and development departments.
- Resolved technical issues related to set up, configuration, usage, reporting, and system performance utilizing C#, JS, and HTML.
- Coordinated development assignments to meet customer project targets and deadlines.

APX Stream

Web Developer (Contracted)

Aug 2020 – Jan 2021

- Contributed to the redesign of the "Vault", a financial analytics web application, including designing custom headers and unique color schemes for each client.

The Home Depot

Department Supervisor

Feb 2014 – June 2015

- Successfully managed and led a team of 8 direct reports for the service department.
- Achieved significant improvements in customer service ratings by implementing strategic hiring, coaching, and an in-store product giveaway program.

SKILLS

Technical Skills: Version Control (Git, Azure DevOps), Full-Stack Development (C#, ASP.NET MVC, React.js, JavaScript, HTML, CSS), Project Management, SQL

Soft Skills: Customer Service, Communication, Conflict Resolution, Teamwork, Customer Satisfaction

EDUCATION

Web Development (AAS), Web Developer (Cert)

DEC 2020

Mesa Community College

Mesa, AZ
