Refreshing the page after clicking on the logo

Severity	Priority	Behavior	Type
─ Not set	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Click on the logo in the header
Input data	
Expected result	Refresh page

Opening hamburger menu on header with buttons (Home, Add Customer, Add Tariff, Plans Pay Billing, "X")

Severity	Priority	Behavior	Type
O Normal	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Unit	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Click on the button to call the hamburger menu in the header on the left
Input data	
Expected result	The menu window opened

Step	3
Action	Click on the "Home" button
Input data	
Expected result	Main page is opened https://demo.guru99.com/telecom/index.html

Step	4
Action	Click on the "Add Customer" button
Input data	
Expected result	The "Add customer" section is open

Step	5
Action	Click on the "Add Tariff Plans" button
Input data	

Expected result	The section "Add Tariff Plans" is open

Step	6
Action	Click on the "Add Tariff Plan to Customer" button
Input data	
Expected result	The section "Add Tariff Plan to Customer" is open

Step	7
Action	7.Click on the "Pay Billing" button
Input data	
Expected result	The "Play Billing" section is open

Step	8
Action	Click on the "X" button
Input data	
Expected result	The menu window is closed

Step	9
Action	Click on the button to call the hamburger menu in the header on the left
Input data	
Expected result	The menu window opened

Step	10
Action	Close the window by clicking on an empty space
Input data	
Expected result	The menu window is closed

Functionality of the "Submit" button

Severity	Priority	Behavior	Type
O Normal	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Fill all fields valid data
Input data	
Expected result	All fields is displayed without error messages

Step	3
Action	Click on "Submit" button
Input data	
Expected result	Open Access Details page

Add customer with the Pending status

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Pending status
Input data	
Expected result	The Pending status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Access Details page is opened

Add customer with the Done status

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Access Details page is opened

Add customer without selecting Background Check

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Skip Background Check
Input data	
Expected result	No active checkbox

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Access Details page is opened

Add customer Pending with an empty "First Name" field

Severity	Priority	Behavior	Type
∧ Major	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Pending status
Input data	
Expected result	The Pending status checkbox is active

Step	3
Action	Skip the field "First name"
Input data	
Expected result	The message "First Name must not be blank"

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Pending with an empty "Last Name" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Pending status
Input data	
Expected result	The Pending status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Skip the field "Last name"
Input data	
Expected result	The message Last name must not be blank

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Pending with an empty "Email" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Pending status
Input data	
Expected result	The Pending status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Skip the field "Email"
Input data	
Expected result	The message Email must not be blank

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Pending with an empty "Mobile number" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Pending status
Input data	
Expected result	The Pending status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Skip the field "Mobile number"
Input data	
Expected result	The message Mobile number must not be blank

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Done with an empty "First Name" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Skip the field "First name"
Input data	
Expected result	The message "First Name must not be blank"

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Done with an empty "Last Name" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Skip the field "Last name"
Input data	
Expected result	The message Last name must not be blank

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Done with an empty "Email" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Skip the field "Email"
Input data	
Expected result	The message Email must not be blank

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Done with an empty "Address" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Skip the field "Address"
Input data	
Expected result	The message Address must not be blank

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Add customer Done with an empty "Mobile number" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Skip the field "Mobile number"
Input data	
Expected result	The message Mobile number must not be blank

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Highlighting in blue the active field to fill in the Billing address

Severity	Priority	Behavior	Type
⌄ Minor	↓ Low	Positive	Usability
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the First Name field
Input data	
Expected result	The field is highlighted in blue

Step	3
Action	Select the Last Name field
Input data	
Expected result	The field is highlighted in blue

Step	4
Action	Select the Email field
Input data	
Expected result	The field is highlighted in blue

Step	5
Action	Select the Address field
Input data	
Expected result	The field is highlighted in blue

Step	6
Action	Select the Mobile number field
Input data	
Expected result	The field is highlighted in blue

Functionality of the "Reset" button

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Skip the field "Mobile number"
Input data	
Expected result	The message Mobile number must not be blank

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Step	9
Action	Click the "Reset" button
Input data	
Expected result	All filled in values and error messages are reset

Step	10
Action	Fill in all the fields and select the status
Input data	
Expected result	All fields are filled

Step	11
Action	Click the "Reset" button
Input data	
Expected result	All filled are reset

Add customer Pending with an empty "Address" field

Severity	Priority	Behavior	Type
O Normal	O Medium	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Pending status
Input data	
Expected result	The Done status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Skip the field "Address"
Input data	
Expected result	The message Address must not be blank

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Pop-up window "Please fill all fields"

Functionality of the "Home" button on "Access Details" page

Severity	Priority	Behavior	Type
O Normal	O Medium	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Select the Done status
Input data	
Expected result	The Pending status checkbox is active

Step	3
Action	Fill in the field "First name" (only Latin)
Input data	
Expected result	The First name is displayed without error message

Step	4
Action	Fill in the field "Last name" (only Latin)
Input data	
Expected result	The Last name is displayed without error message

Step	5
Action	Fill in the field "Email" (latin letters, mandatory @ and domain zone)
Input data	
Expected result	The Email is displayed without error message

Step	6
Action	Fill in the field "Address" (only Latin, dot and comma)
Input data	
Expected result	The Address is displayed without error message

Step	7
Action	Fill in the field "Mobile number" (1-13 symbols, only numbers)
Input data	
Expected result	The Mobile number is displayed without error message

Step	8
Action	Click the "Submit" button
Input data	
Expected result	Open Access Details page

Step	9
Action	Click the "Home" button
Input data	
Expected result	Main page is opened https://demo.guru99.com/telecom/index.html

Review placeholder and required field mark on Billing address

Severity	Priority	Behavior	Type
O Normal	↑ High	Not set	Usability

Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated

Status

Actual

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	Add Customer page is opened

Step	2
Action	Review fields placeholder
Input data	
Expected result	Placeholder has a field name

Step	3
Action	Review fields mark
Input data	
Expected result	All fields has marked *