


# João Suzana Ferreira

## Electrical and Computer Engineer

23/05/1992

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## PROFESSIONAL EXPERIENCE

### Software Engineer

Talkdesk, Lisbon, Portugal, 2018 - Present

- Responsible for developing features and maintain code of applications related with Authentication and Authorization (*OAuth 2.0*), both frontend and backend.
- Improved single sign-on experience by adding support for *SAML 2.0*.
- Developed the company's authorization system complying with strict non-functional requirements by performing load and performance tests.
- Enhanced *API gateway* support libraries by adding resilience improvements such as *Circuit Breaker* and *Retry* mechanisms.

### Software Engineer in Test

Feedzai, Lisbon, Portugal, 2017 - 2018

- Responsible for feature test specifications, CI environment management and bug fixing.
- Developed *cosy-test* framework which is a testing framework that leverages docker-compose files.

### System Tester

Coriant, Lisbon, Portugal, 2015 - 2017

- Responsible for feature test specifications.
- Implemented tests automation for all system scenarios.
- Developed continuous integration structure using *Jenkins* for setting up network node emulators.

## SKILLS

- **Languages:** (proficient) Kotlin, SQL (familiar): Ruby, Elixir, Javascript, Java
- **Frameworks and libraries:** (proficient) Spring Boot and Spring framework including Spring Web MVC and WebFlux (familiar): React, Ruby on Rails
- **Infrastructure:** (proficient): MongoDB, PostgreSQL, Redis, RabbitMQ (familiar): AWS, Heroku, Cassandra, Kafka
- **Software, tools and practices:** (proficient): Docker, Docker Compose, Git, Agile, New Relic, DataDog, Kibana, Grafana (familiar): Terraform, Jenkins

## Personal skills

Responsible

Proactive

Team Worker

Adaptive

Dedicated

Versatile

## HIGHLIGHTS

**ISTQB Certified Tester, Foundation Level**

**3% Best Students Award** in several academic years

## EDUCATION

**Bachelor of Science in Electrical and Computer Engineering,** University of Coimbra - 2013

**Master in Electrical and Computer Engineering with specialization in Telecommunications,** University of Coimbra - 2015