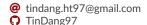
TIN DANG HUYNH TRUNG

Senior Software Engineer



J +84937684229

Ho Chi Minh City, Viet Nam.

in TinDang97



I'm a low-key developer, take a cup of coffee, passionate about building innovative solutions that make a difference. Senior Software Engineer specializing in AI/ML Applications with 8+ years of experience designing and implementing enterprise-scale intelligent systems. Expert in full-stack development of AI-powered applications, microservices architecture, and scalable software solutions serving. Proven track record in leading engineering teams, delivering production-ready ML systems, and architecting robust software infrastructure. Deep expertise in modern software engineering practices, AI/ML frameworks, cloud-native development.

EDUCATION

Bachelor of Computer Science (High-Quality Program)

Ton Duc Thang University

2015-2019

Ho Chi Minh City, Vietnam

- GPA: 3.2 | Relevant Coursework: Data Structures, Algorithms, Database Systems, Machine Learning
- Research: Researcher Intern of NewAl Lab TDTU (2018)
- Teaching: Visiting Lecturer at Ton Duc Thang University (2022)
- Teaching & Mentoring: Data Analysis Mentor at Mindx Technology School (2023)
- Speaker: WORKSHOP AI FPT UNIVERSITY (2025)

PROFESSIONAL EXPERIENCE

Technical Lead - Al Chat Platform Architecture

ClickAl Viet Nam

Jun 2024 - Present | Contract & Full-time

Ho Chi Minh City, Vietnam

Leading AI startup ClickAI VN specializing in comprehensive conversational AI platform with multi-modal capabilities, serving **40K+ active users** across Southeast Asia with enterprise-grade chat solutions & Community.

- Architected enterprise AI Chat Platform end-to-end integrating 15+ LLM providers with intelligent routing, load balancing, and failover; supported multi-modal conversations (text, image, audio, video, docs) and grew to 40K+ users in 4 months
- Built real-time web client with Next.js 14 & ShadcnUI, etc. for streaming token-by-token responses via SSE, Edge middleware for auth/rate limits, organization workspaces, RBAC, audit trails and monetize system.
- Engineered high-performance chat infrastructure with FastAPI orchestrated by LangChain, deployed on Kubernetes and Azure AKS & VNetwork Cloud where it fit best; delivered sub-2s response times, 99.9% uptime, and handled 1K+ concurrent sessions
- Advanced RAG system using Weaviate/Qdrant with hybrid search, chunking policies, and citation tracking for enterprise KBs, enabling enhanced answer accuracy and 80% faster retrieval. Knowledge Graphs using Graphiti with FalkorDB to enhance cross conversation context.
- Intelligent routing & cost optimization via policy-based model selection (complexity, compliance, cost/perf), A/B tests and continuous monitoring; reduced API spend by 40% while preserving quality
- Led a cross-functional team of 5 (Backend, Frontend, DevOps, ML) with Agile practices, code reviews, automated tests, Dockerize (Docker) all service, K8s Helm deployment and CI/CD; shipped weekly, zero-downtime releases, and owned product metrics end-to-end (from discovery, prioritisation, design, build, run)

Senior Software Engineer

Trustify Technology

i Jan 2024 - Mar 2025 | Full-time

● Ho Chi Minh City, Vietnam

Technology consulting firm specializing in enterprise software solutions and AI/ML App integration.

 Architected enterprise-grade software systems serving using Python, Node.js with microservices architecture, implementing CQRS pattern and event sourcing, achieving sub-200ms API response times and 99.95% availability on Azure Kubernetes Service

- **Developed Al-powered software applications** integrating machine learning models into production systems, implementing ML pipelines with automated training, testing, and deployment, improving business decision accuracy by **35%** across 10+ enterprise clients
- Led software engineering team of 6 developers, implementing Agile/Scrum methodologies, code review processes, and automated testing frameworks, establishing software quality metrics that resulted in 40% faster delivery cycles and 95% code coverage
- Designed scalable API architecture with GraphQL and RESTful services, implemented database optimization strategies using indexing and query optimization, reducing response time by 60% and supporting 10M+ daily transactions

Previous Experience (2019-2023)

Senior Data Engineer

Asia Commercial Bank - ACB

- **Aug** 2023 Jun 2024
- Architected enterprise data lake on Cloudera ecosystem processing 5M+ daily transactions with 99.9% accuracy.
 Built automated data quality frameworks using Apache Spark, reducing manual verification by 80%. Developed FastAPI-based RESTful APIs serving 100+ internal banking applications

Software Data Engineer

Vietmoney Corp

- **Mar 2021 Aug 2023**
- Developed enterprise fintech platform processing 10M+ daily transactions on GCP with 99.9% uptime.Built ML applications: price forecasting (96% accuracy), Vietnamese NER (96% F1), graph-based systems (20K+ nodes).Architected distributed web scraping achieving 2x performance (1,000+ pages/hour) across 50+ platforms

Software Developer

Dai Phat Solutions

- **Aug** 2019 Mar 2021
- Built enterprise AI/ML Security Camera AI system (15 FPS processing) serving 20+ clients, reducing incidents by 40%. Developed face recognition system (92% accuracy) for 1,000+ employee database, reducing manual processing by 90%

Full-stack Software Developer

LogiGear Corporation

- **J**un 2018 Mar 2019
- Design and develop a web3 application for users can manage their wallets, contracts, and pools. It provides features for users to exchange transactions (trade, invest, etc.) in blockchain smart contracts via MetaMask to Ethereum Network.

TECHNICAL SKILLS



CERTIFICATIONS & LANGUAGES

Professional Certifications:

- Google Cloud Technical Series Al Agents edition (Google Cloud, 2025)
- AWS Machine Learning Foundations (Udacity, 2022)
- Agile Software Development with Scrum (Axon Active Vietnam, 2017)

Languages: English, Vietnamese