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www.linkedin.com/in/tinaikapereira

https://tinaika19.github.io/my-portfolio/

# Tinaika Pereira

## EDUCATION

**Master of Business Analytics (Data Science)**

La Trobe University, Melbourne

2022-2024

**Bachelor of Business (Information System)**

RMIT, Melbourne

2017-2019

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## CERTIFICATIONS

AZ-900 Fundamentals

Google Data Analytics

MECCA Business Analyst Virtual Experience

Accenture Discover Program

Micro-Certification - Citizen Developer Application Creator (ServiceNow)

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## A W A R D S

Effective Communication Skills
Monash University

Career Advantage Award- Silver
La Trobe University

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## COURSEWORK

Machine learning

OLAP cube

SSAS, SSRS, SSIS

Customer Segmentation

Data Warehouse

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## INTERESTS

Travelling, baking, reading, Fitness, attending hackathons, self-improvement

## SKILLS

- Programming Languages: SQL, R, C#, Python, HTML, CSS, JavaScript, Node, express js
- Project Management Methodologies: Agile
- Software Applications: HP Service Manager, Insomnia, WordPress, SharePoint Online, Power Platforms, JIRA
- Data Visualization: Tableau, SAP Lumira, SAS miner, PowerBI, Excel
- Cloud Platforms: Azure for Application development and deployment
- NLP Methods: Sentiment analysis, topic modeling
- Predictive Models: Regression, classification, clustering
- Non-Technical Skills: Communication, Problem-solving, teamwork, time management
- Business Analysis: Compiling Stories, Use Cases, Acceptance Criteria

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## WORK EXPERIENCE

### Operations Analsyt
Dec 2021- May-2022

ASG Group, Melbourne

- Managed enterprise applications for the Victorian government payroll system, including batch processes and user administration,
- Assisted in ITSM processes such as change, release, and problem management.
- Wrote SQL queries to debug batch process failures.
- Maintained documentation and knowledge management.
- Monitored batch processes using SQL and compiled monthly service-level reports for stakeholders.

### Data Analyst
Aug 2021- Oct 2021

UKG , Melbourne

- Researched and updated international sales account data.
- Ran Salesforce reports to update customer and prospect accounts outside the US and Canada.
- Utilized web-based research tools, D&B Hoovers, and Salesforce.
- Produced Sales QBRs, reviewed in Tableau, and reported in PowerPoint.

### Graduate Developer
Jul 2020- Jun 2021

WillsBIT Solutions, Melbourne

- Designed and set up websites using WordPress, communicating with overseas clients.
- Implemented CI/CD pipelines using Azure DevOps for continuous integration and deployment of web applications
- Created lists and libraries in SharePoint Online for clients.
- Migrated websites to Azure and submitted projects.

### Digital Support Specialist
April 2020 - Jul 2021

Dream House Realtors, India

- Collaborated with cross-functional team to optimize user experience with website content updates.
- Maintained and customized website content using WordPress.
- Planned, executed, and supervised website operations, upgrades, and performance monitoring.
- Leveraged SharePoint and Power Platform for automated workflows, enhancing operational efficiency.
- Used Google Analytics to track and analyze online traffic patterns.