

# AUGUSTINE GYAMPRAH

## PROFESSIONAL SUMMARY

Motivated and hard-working Software Engineering student currently completing a BSc at the University of Portsmouth, with hands-on experience in front-end development, business systems integration, and customer-focused technical support roles. Skilled in Python, JavaScript, SQL, HTML/CSS, Git, and UI/UX design tools, with a strong ability to turn real business requirements into practical and efficient technical solutions. Experienced working in fast-paced environments, collaborating with teams, and delivering high-quality results under time pressure. Proactive, reliable, and eager to contribute to a graduate engineering role while continuing to develop professional skills and industry experience.

## WORK HISTORY

**Cruise Marshall, 08/2025 to current**

**SCH Cruise Operations - Portsmouth, Hampshire**

- Assist cruise passengers during embarkation and disembarkation, ensuring smooth and efficient flow.
- Handle luggage safely and accurately, supporting passenger comfort and terminal operations.
- Provide directions and customer support to travellers, maintaining a friendly and professional approach.
- Coordinate with security, baggage, and terminal staff to maintain safe passenger movement.
- Communicate clearly with team members via radio or briefings to handle peak periods and quick turnarounds.

**Junior software developer, 02/2023 to current**

**M. Gyamprah Enterprise - Bibiani, Ghana**

- Build responsive front-end interfaces for the product catalog, enabling customers to view roofing sheets, building materials, and pricing.
- Develop user-friendly order and quote request pages with search and filtering features to enhance the customer experience.
- Integrate front-end pages with backend APIs to display real-time inventory, availability, and order status.
- Optimize page performance across devices and low-bandwidth networks while fixing responsiveness issues.
- Create reusable UI components and document front-end architecture to support faster development and future maintenance.

**Housekeeper, 04/2025 to 06/2025**

**Brittany Ferries - Portsmouth, Hampshire**

- Maintained high cleanliness standards in passenger cabins, lounges, and service areas.

## CONTACT

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## PORTFOLIO

<https://augustine-portfolio.onrender.com/>

## SKILLS

**Technical & Professional Skills**

• **Programming & Development:**

Python, JavaScript, HTML, CSS

• **Databases:** SQL, MySQL, PostgreSQL

• **Tools & Collaboration:** GitHub, Bitbucket, Jira, Slack, Agile methodologies

• **UI/UX & Design:** Figma (prototyping, wireframes, Auto Layout, Components, Variants)

• **Data Analytics & Visualization:** Python libraries for data cleaning and analysis, and Power BI

**Transferable Skills**

• **Teamwork**

• **Leadership**

• **Adaptability**

• **Communication**

• **Problem-Solving**

• **Time Management**

- Worked efficiently within a fast-paced environment to prepare cabins before sailing deadlines.
- Replenished toiletries, linens, and supplies while keeping the workspace organised.
- Supported the housekeeping team to ensure areas met safety and hygiene regulations.
- Responded to passenger requests politely to promote a positive onboard experience.

#### **Housekeeper, 07/2023 to 07/2024**

##### **The Queens Hotel - Portsmouth, Hampshire**

- Cleaned and prepared guest rooms to high hygiene and presentation standards, including beds, bathrooms, and surfaces.
- Restocked towels, toiletries, and housekeeping supplies while maintaining organised storage areas.
- Reported maintenance or repair issues to supervisors to ensure rooms remain safe and functional for guests.
- Responded to guest requests politely and professionally, supporting a positive customer experience.
- Worked with the housekeeping team to ensure rooms are ready on time for new arrivals and daily check-outs.

#### **Business Integration Engineer Intern, 03/2022 to 11/2022**

##### **M. Gyamprah Enterprise - Bibiani, Ghana**

- Integrated fuel station POS sales reports into the central accounting system, enabling faster financial reconciliation.
  - Connected roofing sheet production data to inventory records, ensuring accurate tracking of raw materials and finished goods.
  - Troubleshoot data mismatches between purchase orders, invoices, and warehouse records, resolving errors with operations and finance staff.
  - Documented integration workflows, data mappings, and troubleshooting procedures to support handover to operational teams.
  - Collaborated with factory and station managers to gather requirements, streamline data flows, and recommend process improvements.
  - Monitored scheduled data pipelines, analyzed error logs, and escalated failures to senior engineers for quick resolution.
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## **EDUCATION**

#### **Bachelor of Science, Software Engineering - First Class, 09/2023 - Current**

**University of Portsmouth** - Portsmouth, England

#### **Foundation Degree in Science, Computing, 01/2022 to 08/2023**

**International College of Portsmouth** - Portsmouth

#### **Doctor of Medicine, Medicine, 12/2019 to 02/2022**

**Kharkiv National Medical University** - Ukraine

#### **WASSCE, 10/2016 to 01/2019**

**Prempeh College** - Ghana

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# REFERENCES

References available upon request.

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